



Boston University Parking & Transportation Services

Charles River Campus

PARKING & TRANSPORTATION Information and Guidelines

2017/2018



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UNIVERSITY Commuter Choices and Benefits

As Boston University continues investing in expanding academic and research facilities on the Charles River Campus, parking capacity will continue to decrease. Reducing drive-alone vehicle demand is an essential component of the University's Transportation Demand Management (TDM) plan and faculty, staff, and students are encouraged to try alternatives to driving alone.

In this brochure, we highlight a number of initiatives designed to help you make the best choice for your commute. These include transit options, incentives for commuting together, and resources and support for walking, running and, bicycling. These services are available through discounts, pre-tax savings, and additional incentives.

Our goal is to increase your awareness of all transportation options, assist you in making an informed decision, and help make our campus as environmentally friendly as possible. More details on all of our commuting programs are available on the Parking & Transportation Services website, bu.edu/parking.

Please do not hesitate to contact Parking & Transportation Services with any questions, suggestions, ideas, or comments regarding these programs. We are located at 1019 Commonwealth Avenue with weekday office hours from 9 a.m. to 5 p.m. and can be reached by telephone at 617-353-2160 or by email at parking@bu.edu.

FACULTY/STAFF AND STUDENT COMMUTING PROGRAMS

Below are commuting programs that are available to all BU faculty, staff and students. Faculty and staff should visit page 3 and students should visit page 4 for additional specific commuting benefits.

PERSONALIZED COMMUTING ASSISTANCE

Are you new to BU? Just moved to the Boston area or thinking about how moving might affect your commute? Parking & Transportation Services is available to assist with identifying your commuting options to campus. Submit a personalized assistance request at bu.edu/parking/commutingassistance at any time; you may also contact the office directly at parking@bu.edu or 617-353-2160.

BOSTON UNIVERSITY SHUTTLE—“THE BUS”

Traveling between Boston University's Charles River and Medical Campuses is a snap using the Boston University Shuttle (BUS). The BUS makes several stops at key locations along each campus. This private shuttle service is provided free of charge to members of the University community. Please have your BU ID available. Guests must be accompanied by a University community member.

For a current schedule, route map, exact stop locations, and to subscribe to our mailing list, please visit the BUS website at bu.edu/thebus. We welcome your questions, comments, or suggestions-please send them by email to thebus@bu.edu.

BICYCLING RESOURCES - BUBIKESAFETY

Biking to campus can be a healthy, predictable, and reliable commuting option. Parking & Transportation Services maintains the University's bicycle safety and support services, along with enforcing the rules and regulations of cycling on campus.

If you plan to park your bicycle on campus, register for a bike permit through the BU Bike Safety website at bu.edu/bikesafety. Affixing this permit to your bike helps Parking & Transportation Services contact you directly about bike parking, bike removals on campus, and bike-related events.

Visit bu.edu/bikesafety for the University bicycle policies and additional resources including bike helmets, lights, information on facilities including showers, and bike parking. Bicycle parking locations can also be found at bu.edu/maps (select "Bike Racks"). Please email any questions or suggestions to bikesafety@bu.edu or call 617-353-2160, and follow us on Twitter @bubikesafety.

MBTA T-PASS PROGRAM

The Massachusetts Bay Transportation Authority (MBTA) offers commuter rail, boat, and local subway and bus service; visit www.mbta.com for information on schedules and T-pass fares. Students and regular faculty and staff may order MBTA T-passes through the University. Regular faculty and staff should refer to page 3 and students should refer to page 4 for more details.

ZIPCAR

Zipcar, an hourly car sharing service, offers membership at the reduced rate of \$15 per year to BU faculty, staff, and students who are 18 years of age or older. There are multiple Zipcar vehicles on the Charles River Campus and surrounding areas. To learn more about Zipcar and apply for membership, please visit www.zipcar.com/bu.

ELECTRIC VEHICLE (EV) CHARGING STATIONS

Drive an electric or hybrid vehicle to campus? Good news! The University has electric vehicle charging stations located within four different parking locations along the Charles River Campus. Please note that permit lot restrictions remain in effect for the use of charging stations within any permit-only lots and garages. To learn more and to register as an EV charging station user, please visit our website at bu.edu/parking/electric-vehicle-charging-stations.

ESCORT SECURITY SERVICE

Operated by the University's Student Activities Office, the Escort Security Service offers on-campus escorts to walk with students and employees seven nights a week during the academic year from 10 p.m. to 2 a.m. Please call 617- 353-4877 during these hours to request service.

ADDITIONAL FACULTY/STAFF COMMUTING PROGRAMS

GUARANTEED RIDE HOME

Would you consider taking public transportation or driving with a colleague, but are worried about being stranded at work when there's an emergency at home or you have to work late unexpectedly? Guaranteed Ride Home (GRH), sponsored and managed by the Allston Brighton Transportation Management Association (TMA), provides employees who do not drive to work alone with six free taxi rides home per year in case of personal or family emergencies.

EMPLOYEE MBTA PASS PROGRAM

All regular faculty and staff who order a monthly MBTA pass through BU will receive a subsidy of 35% for all MBTA Bus and Subway (LinkPass) lines as well as Commuter Rail Zone 1A, and 50% for Boat and Commuter Rail Zones 1-10 (excluding 1A). Remaining costs will be paid through pre-tax payroll deduction up to a combined total of \$255* per month; any amount above this will be deducted after tax. Employees will not be eligible to simultaneously hold a University-provided MBTA pass and University parking permit (with the exception of Red pay-on-entry permits).

This benefit applies only for the MBTA pass purchased for an employee's personal use. MBTA monthly pass orders are managed via the Employee Self-Service tab on BUworks Central. The deadline to cancel or modify an order is the 10th day of the preceding benefit month.

*Amount subject to change.

COMMUTE BETTER TOGETHER - DRIVE WITH COLLEAGUES AND SAVE!

You can reduce your Green parking permit expense by over \$1,000 by driving with one other Green permit holder. Employees who register in the Commute Better Together program are also eligible for discounted occasional daily parking passes, a designated parking space, and additional benefits from the Allston Brighton TMA, including Guaranteed Ride Home.

We can help you locate other Green permit holders to drive with - just complete our Commuter Preferences form at bu.edu/parking/commutebettertogether

HUBWAY DISCOUNTED MEMBERSHIP

Charles River Campus faculty and staff are eligible for a discounted annual Hubway membership for only \$52.50 - nearly half off the regular annual rate! With more than 1,800 bikes and 185 stations across Boston, Brookline, Cambridge, and Somerville, Hubway is a convenient option for anyone commuting to, and around, BU. Email bikesafety@bu.edu or visit the "Employee Commuter Benefits" page at bu.edu/parking for the discount code.

ADDITIONAL STUDENT COMMUTING PROGRAMS

STUDENT MBTA PASS PROGRAMS

Students can apply for the MBTA Semester Pass Program online through the Student Link. This program offers students an 11% discount by prepaying. The cost of a Semester T-Pass can be charged to your student account or a credit card. For more information on the Semester Pass Program, visit bu.edu/parking and select Student Commuter Benefits. To apply online, go to bu.edu/studentlink and select "MBTA Semester Pass" from the "Personal" tab menu.

DRIVE TOGETHER AND SAVE

Did you know that you could reduce your Blue parking permit expense by 50% or more by driving with other BU students to campus? Contact Parking & Transportation Services at parking@bu.edu or 617-353-2160 to learn more.

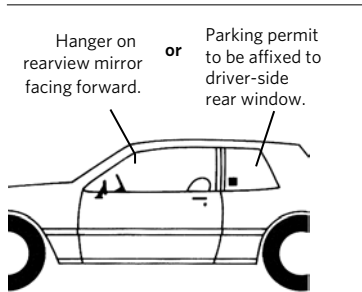
BIKE PARKING ON CAMPUS

Among the thousands of bike parking locations around campus, there are several secure bike rooms located within student housing areas. To find the closest one to you and to gain access to particular bike rooms, contact bikesafety@bu.edu or call 617-353-2160. Note: all bikes stored in secure bike rooms must display a BU Bike Permit sticker. Bikes left over the summer will be removed unless their owner has summer courses or work on campus.

PARKING PERMITS Policies and Procedures

Boston University offers a variety of parking permit options to meet the needs and schedules of faculty, staff, and students. All rules and regulations associated with these permits are strictly enforced by Parking & Transportation Services at all times.

- To park in any of our University parking facilities, students, faculty, and staff must display valid parking permits or cash ticket receipts within their vehicles.
- University parking permits are for use on University property only. Many areas in the vicinity of campus are governed by municipal authorities, where University parking permits are not valid.
- Current permits must be permanently affixed and prominently displayed to a stationary driver-side rear window or on a University-provided hanger. Employees may request a hanger for display in a registered vehicle at no charge.
- With the exception of a car pool permit issued by Parking & Transportation Services, a person may purchase a maximum of one permit, which is not transferable. Permits found within vehicles for which they have not been issued are considered stolen. Such permits will be confiscated and the vehicle will be towed, without notice, at the vehicle owner's risk and expense.
- Multiple vehicles may be registered to a single permit, but a permit entitles its owner to park only one vehicle on campus at a time. If more than one vehicle is parked on campus at the same time, the vehicle without a permit will be subject to towing and fines.



- Falsifying parking permits will result in immediate revocation of all parking privileges, confiscation of the falsified permit(s) by the Boston University Police Department, towing of the vehicle, possible prosecution, and disciplinary action. For employees, disciplinary action may include the imposition of fines, restitution, and termination of employment. Student offenders will be referred to Judicial Affairs for review and investigation under the Code of Student Responsibilities. Disciplinary action may include sanctions such as University suspension and the imposition of fines and restitution.
- Liability: Boston University assumes no responsibility for vehicle damage, theft, or theft of vehicle contents when the vehicle is parked on University property.
- If you are a permit holder in good standing and during an emergency you use a vehicle not registered with Parking & Transportation Services, or, for any reason, cannot display your permit within your vehicle, you must park at one of the attended lots and request a **Substitute Vehicle Pass Form** from the parking lot attendant. If you anticipate using your substitute vehicle for more than a week, please contact Parking & Transportation Services at 617-353-2160.
- Purchasing a parking permit does not guarantee a parking space will always be available on campus in the most convenient location. It may be necessary to move your vehicle at the request of Parking & Transportation Services to accommodate major University events, construction projects, and unforeseen circumstances. Severe weather, the lack of a convenient parking location, or running late for a class or meeting are not considered valid excuses for violating any parking regulations. All University parking spaces are clearly identified by either signs or pavement markings. If an area is not specifically marked for parking, you should assume that you cannot park there.

HOW TO RENEW OR APPLY for a Parking Permit

FACULTY AND STAFF APPLICATIONS

Boston University Charles River Campus employees can renew or apply for parking permits online via the Employee Self-Service tab on BUworks Central. The permit will be held at Parking & Transportation Services for pickup.

If you do not have access or do not wish to use the online application process, please visit Parking & Transportation Services. If you have questions or are unsure about which parking permit is right for you, visit our website at bu.edu/parking, email us at parking@bu.edu, or call us at 617-353-2160.

FACULTY AND STAFF PAYMENT OPTIONS

We highly recommend that employees take advantage of tax savings that are available by electing to pay their parking fees by payroll deduction. Employee parking deductions may be sheltered (not taxed) from federal, FICA, and state withholding taxes. Up to \$255* per month for parking expenses may be paid for with sheltered dollars. Please note: this tax savings only applies to parking fees paid by payroll deduction for the employee's own personal use. Parking deductions made for others do not qualify for this tax benefit.

*Amount subject to change.

FACULTY/STAFF AND STUDENT CARPOOL APPLICANTS

A carpool applicant must be a University student eligible for a Blue permit or a permit or a University employee eligible for a Green permit. Two or more University members must apply for the carpool permit together and all completed applications with selected payment options must be submitted at the same time.

To establish a carpool group, please call 617-353-2160 or email parking@bu.edu for directions and qualifications. Any change to a carpool (adding or reducing members) must be reported to Parking & Transportation Services; this will ensure that carpool permit changes are assessed correctly and may require returning and issuing a new permit. Carpool permits are the only type of permit that are transferable between permit holders.

Carpools must still abide by the permitted lots and times associated with a Green and Blue permit.

STUDENT PERMIT ELIGIBILITY

The following process and eligibility requirements must be met to purchase a Blue (Commuter) parking permit.

- Students residing in Allston, Brighton, Brookline, Fenway/Kenmore, and Back Bay are not eligible to purchase a parking permit.
- Students residing outside of the neighborhoods noted above must provide a copy of their current apartment lease or a current utility bill to confirm their residence location at time of purchase.
- Blue Permits are limited and issuance is subject to availability.

Freshmen are not eligible to purchase any type of parking permit. Overnight parking permits are restricted to those students who reside on campus through the Office of Housing and Residence Life.

STUDENT APPLICATION AND PAYMENT

For Boston University students, parking permits are purchased, exchanged, or returned at Parking & Transportation Services, 1019 Commonwealth Avenue, Suite 101. To obtain a parking permit, you must present your valid Boston University Terrier Card and a completed and signed application. With the exception of carpool permits issued by Parking & Transportation Services, a person may purchase a maximum of one permit and that permit can be used only for the vehicle(s) for which it is issued. Parking permit purchases may be made with check or credit card. Students applying for a student overnight parking permit must also provide a vehicle registration issued in their name or in the name of their parent or legal guardian.

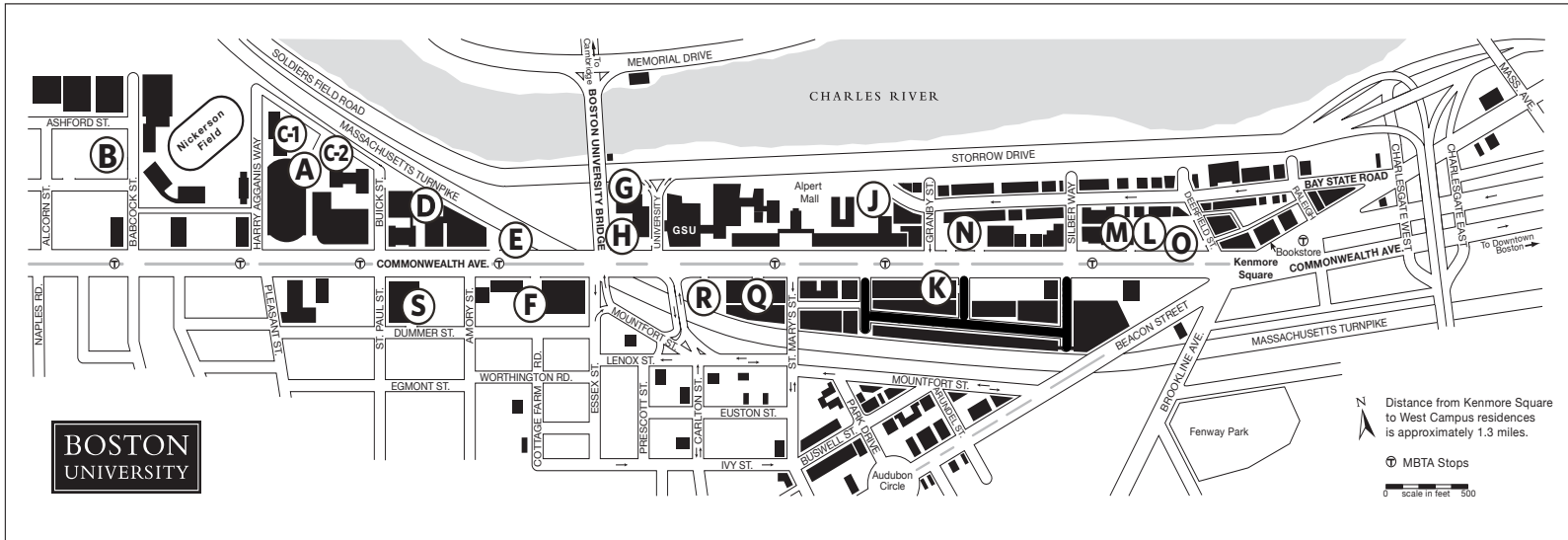
ACCESSIBLE PARKING (HP) PERMIT HOLDERS

Vehicles with Boston University accessible parking permits are permitted to park in designated accessible parking spaces on the Charles River Campus as authorized by their particular permit type (permit color).

Employees and students with state-issued HP placards or HP vehicle registrations must bring their state-issued document(s) with them to the Parking & Transportation Services office when they submit their completed parking permit application. For those whose level of disability prevents them from completing this transaction at the office, call 617-353-2160 or email parking@bu.edu to make alternate arrangements.

Employees and students who seek temporary, time-specified use of accessible parking on the Charles River Campus should contact Disability Services at 617-353-3658. Disability Services will inform you how to certify your need for temporary accessible parking accommodations. Once Parking & Transportation Services receives the certification from Disability Services, you will be authorized to purchase a temporary University accessible parking permit at the regular permit price. If you are not already an active University parking permit holder of the same permit type, the temporary accessible permit must be paid for in full at the time it is obtained. Payment may be made with check or credit card. The maximum duration for a temporary accessible parking permit is eight weeks. For those whose level of disability prevents them from completing this transaction at the Parking & Transportation Services office, call 617-353-2160 or email parking@bu.edu to make alternate arrangements.

If you hold an active University parking permit when you request accessible parking, you will be required to return the active permit to Parking & Transportation Services before an accessible parking permit will be issued. Please call 617-353-2160 or email parking@bu.edu in advance if you need to leave your vehicle parked on campus without a permit while completing this permit exchange.



PARKING FACILITIES

- (A) Agganis Arena Garage***
925 Commonwealth Ave.
- (B) Langsam Garage**
278 Babcock St.
Enter on Gardner St.
- (C-1) Agganis Arena**
925 Commonwealth Ave.
- (C-2) Agganis Arena***
925 Commonwealth Ave.
- (D) Buick Street**
25 Buick St.
- (E) CFA Lot**
855 Commonwealth Ave.
- (F) 808 Commonwealth Ave.**
(reopening Fall 2017)
Enter on Essex St.
- (G) Lower Bridge Lot**
3 University Rd.
- (H) Bridge Lot**
1 University Rd.
- (J) CAS Lot**
240 Bay State Rd.
- (K) Warren Towers Garage**
700 Commonwealth Ave.
- (L) 575 Commonwealth Ave.**
- (M) Rafik B. Hariri Building Garage**
595 Commonwealth Ave.
- (N) Granby Street Lot**
665 Commonwealth Ave.
- (O) Kenmore Lot**
549 Commonwealth Ave.
- (Q) 730/750 Commonwealth Ave.**
- (R) 766 Commonwealth Ave.**
- (S) 890 Commonwealth Ave.**
Enter on Dummer St.

*For event parking restrictions,
please see the Agganis Arena Garage Event
Parking Policy at
www.bu.edu/agganis/directions/parking.html

Please contact Boston University Parking
& Transportation Services at 617-353-2160
or parking@bu.edu for more information.

FACULTY/STAFF Permits

PERMIT	DESCRIPTION	WEEKLY**	SEMESTER	ANNUALLY**
GREEN Day/Commuter	Valid in all lots except C-1, N, O. No overnight parking. Please see the parking website for locations and hours of operation.	\$32.90	N/A	\$1,710.80
RED Commuter/Pay-on-entry	Valid in attended lots only. Day: A*, B, C-2*, F, H, J, K M. No overnight parking. Please see the parking website for lot locations and hours of operation.		Pay-on-entry rates as posted per each attended lot. Special event rates will apply at Agganis Arena Lots A and C-2.	
OFF-PEAK GREEN	After 2:30 p.m., all lots*, excluding Lots C-1, N, O. No overnight parking.	\$8.10	N/A	\$421.20
CAR POOL Day/Commuter	Valid in all lots* except C-1, N, O. No overnight parking. Please see parking website for lot locations and hours of operation.		Rate varies by number of employee participants	
MOTORCYCLE	Marked spaces in most permit lots.* No overnight parking. Contact Parking & Transportation Services for further details.	\$9.10	N/A	\$473.20
ACCESSIBLE	Valid in all permit lots.* No overnight parking, without overnight permit. See page 6 for additional information and eligibility requirements.		Rate varies by permit type.	

*Important: See page 10 for Agganis Arena parking availability and restrictions.

**Only applies when pay method is payroll deduction, prorated weekly.

STUDENT Permits

PERMIT	DESCRIPTION	SEMESTER I **	SEMESTER II	COMBINED	SUMMER
BLUE Day/Commuter	From opening until 2:30 p.m.: Lots A*, B, C-2*, F. After 2:30 p.m., valid in all lots, excluding Lots C-1, L, N, O, R, S. No overnight parking. See Parking Map.	\$460.70	\$542.00	\$1002.70	\$406.50
ORANGE Overnight On-Campus Residents	Day/Overnight: South and East Campus, as posted on Back Street, Bay State Road alley, Buswell Street alleys, and rear of Audubon Circle area. Not valid in any other University lot or garage. Rental Property tenants are not eligible. Please see map of Orange permit space locations at bu.edu/parking .	\$657.90	\$774.00	\$1431.90	\$580.00
PEACH Overnight West Campus Residents	Day/Overnight: Marked spaces in Lot C-1 only.	\$901.00	\$1060.00	\$1961.00	\$795.00
CYAN Overnight West Campus Residents	Day/Overnight: Lot B only.	\$901.00	\$1060.00	\$1961.00	\$795.00
BLACK Commuter/Pay-on-entry	From opening until 2:30 p.m.: Lots A*, B, C-2, F*. After 2:30 p.m., all attended lots, excluding Lots C-1, L, N, O, R. See Parking Map. No overnight parking.	Pay-on-entry rates as posted per each attended lot. Special event rates will apply at Agganis Arena Lots A and C-2.			
WHITE Evening Commuter	After 2:30 p.m., all lots, excluding Lots C-1, L, N, O, R, and S. No overnight parking.	\$125.80	\$148.00	\$273.80	\$111.00
CAR POOL Day/Commuter	From opening until 2:30 p.m.: Lots A*, B, C-2, F. After 2:30 p.m., all lots, excluding Lots C-1, L, N, O, R, S. No overnight parking.	\$460.70	\$542.00	\$1002.70	\$406.50
MOTORCYCLE	Marked spaces in most lots, excluding Lots A, C-1, N, O. No overnight parking. Contact Parking & Transportation Services for details.	N/A	N/A	\$473.20***	N/A
ACCESSIBLE	Valid in all permit lots. Overnight permit required for overnight parking. Rate varies by permit type. See page 7 for additional information and eligibility requirements.				

Students with out-of-state registrations may obtain a Massachusetts nonresident student sticker from the Registrar's Office

*Important: see page 10 for Agganis Arena parking availability and restrictions.

**To view the Official Academic Calendar, please visit the University Registrar website bu.edu/reg/dates.

***Student Motorcycle permits are sold on an annual basis only.

AGGANIS ARENA PARKING

While Boston University's Agganis Arena parking facilities are designated for event patrons, the garage (Lot A) and the surface lot (C-2) are available to Charles River Campus employees with valid Green and Red permits and students with valid Blue permits on a space-available basis.

AGGANIS ARENA EVENT PARKING RESTRICTIONS

During events, permit holders will be restricted from parking in the Arena facilities. Parking restrictions will begin 90 minutes prior to the start of weekday and evening performances. In addition, Arena parking facilities, which may include the parking area at 25 Buick Street (Lot D) and 278 Babcock Street, Langsam Garage (Lot B), will be closed to permit holders on the day of some weekday and weekend matinee performances and for major University events (Spring Open House, Commencement, etc.). Permit holders wishing to park in the area during a scheduled Arena event will be directed to an alternate parking facility, subject to availability.

EVENT NOTIFICATION

Parking & Transportation Services and the Agganis Arena staff will notify permit holders in advance of event parking restrictions through the use of flyers, signs, and event calendars. Please visit the Agganis Arena website at agganisarena.com to view the upcoming events calendar.

RETURNS and Refunds

IMPORTANT

Your permit must be returned to Parking & Transportation Services:

- When your employment status at the University changes (e.g., termination, leave of absence, etc.)
- To stop your deductions or receive a refund:
 - Permits no longer used must be immediately returned to receive a weekly prorated refund.
 - Permit fees will continue to accrue for employees using the payroll deduction option until the permit expires or is returned.
- To receive a free replacement permit:
 - Permits must be replaced by Parking & Transportation Services whenever:
 - a vehicle's registration is changed; or
 - your permit has been defaced in any way.

In these instances, Parking & Transportation Services will issue a replacement permit bearing the new registration information free of charge.

LOST/STOLEN PERMIT FEES

A \$75 lost/stolen permit fee will be assessed to those who are not able to return their permit to Parking & Transportation Services at the time of its refund, or replacement, or early termination. The fee must be paid before a new or replacement permit will be issued.

PERMIT REPLACEMENT FEES

A \$25 replacement fee will be assessed to anyone who is issued more than two permits between September 1, 2017 and August 31, 2018. This \$25 replacement fee will also be assessed to any additional replacement permits issued during this permit year.

REFUNDS

Parking permits become void when removed. Permit holders must remove their permits from their vehicle and return them or their remaining backings to Parking & Transportation Services to receive a weekly prorated refund.

EMERGENCY and Special Situations

Significant construction projects, major University events, and unforeseen emergencies may require Parking & Transportation Services to close or restrict parking within a campus area.

Parking & Transportation Services will attempt to notify all affected permit holders of the times, dates, and locations of these parking disruptions in advance. Should you have any parking or transportation questions related to these special situations or if you need assistance locating a vehicle moved in response to them, please contact Parking & Transportation Services at 617-353-2160, Monday through Friday, 9 a.m. to 5 p.m., or the Boston University Police Department at 617-353-2110, evenings, weekends, and holidays.

MOTORIST ASSISTANCE

You must be an active Boston University parking permit holder or be a guest of the University to qualify for motorist assistance. You must also show a valid driver's license that matches the vehicle's registration before any vehicle services can be rendered. Additionally, the disabled vehicle must be located on Boston University property because Parking & Transportation Services is prohibited from providing motorist assistance to vehicles located on city streets. Call 617-353-2160, Monday through Friday, 9 a.m. to 5 p.m., to request any of the following types of free motorist assistance:

- Jump-starting a dead battery
- Calling for a tow service if a major repair is needed or to retrieve keys accidentally locked inside your vehicle—Boston University Police will also respond

SNOW EMERGENCIES

Please visit www.bu.edu/parking for parking instructions in case of snow emergencies. Snow removal may require the relocation of authorized vehicles within the confines of a parking area. Any unauthorized vehicles will be towed from the campus without notice at the vehicle owner's risk and expense during a snowstorm.

UNIVERSITY TENANT PARKING

A University tenant is defined as anyone renting an apartment through Boston University Rental Property Management. Rental Property Management maintains their own parking spaces for tenants. For further information, please contact Rental Property Management at 617-353-4102.

VIOLATIONS Resulting in Towing and Fines

TOWING

The following infractions may result in the immediate tow of vehicles from University property, without notice, at the vehicle owner's risk and expense. Tow fees currently average \$130–\$175, plus \$35/day in storage fees for each additional day the vehicle is left at the tow yard; drop charges are \$60–\$90. Tow fees are subject to change without notice and must be paid to the tow company when the vehicle is retrieved from the tow yard.

1. Unauthorized parking in a handicap space
2. Parking in a fire lane or tow zone
3. Trespassing/no permit
4. Expired permit
5. Falsified permit or permit that does not match the vehicle(s) registration
6. Use of lost or stolen permit(s)
7. Delinquent parking fines/nonpayment of fees
8. Violation of permit restrictions
9. Parking in a restricted zone
10. Obstruction of a dumpster
11. Blocking driveway, building entrance/exit, or delivery zone
12. Parking after closing in:
 - Agganis Arena Garage (*Lot A, 925 Commonwealth Avenue*)
 - Rafik B. Hariri Building Garage (*Lot M, 595 Commonwealth Avenue*)

If your car is towed, call Parking & Transportation Services at 617-353-2160, Monday through Friday from 9 a.m. to 5 p.m., for vehicle-retrieval instructions. After 5 p.m. or on weekends, call the **Boston Tow Line at 617-343-4629**.

This brochure is an overview of parking regulations and transportation services at Boston University. Our website, bu.edu/parking, is updated regularly and we urge you to check it frequently. There you will find the most current information about parking and transportation services and simplified ways to use our various online services.

Parking & Transportation Services is here to assist with your commuting options – please visit www.bu.edu/betterwaytowork for more details and contact us with any questions about the benefits and programs available to you.

We welcome your ideas and comments. If you have any suggestions or questions, please do not hesitate to contact us at Parking & Transportation Services, 617-353-2160, stop by 1019 Commonwealth Avenue, Suite 101, or email us at parking@bu.edu. We look forward to hearing from you.

Notes

Notes



Boston University Parking & Transportation Services

1019 Commonwealth Avenue, Suite 101
Boston, MA 02215

Phone: **617-353-2160**; Fax: **617-353-6677**

Website: **bu.edu/parking**

Email: **parking@bu.edu**

0817

Frequently Used Telephone Numbers

Parking & Transportation Services *(M-F 9 a.m.-5 p.m.)* 617-353-2160

Motorist Assistance *(M-F 9 a.m.-5 p.m.)* 617-353-2160

BU Police *(emergency)* 617-353-2121

Boston Tow Line *(to verify that a vehicle has been towed)* 617-343-4629

Escort Security Service *(10 p.m.-2:00 a.m.)* Fall and Spring Only 617-353-4877

Massachusetts Bay Transportation Authority 617-222-3200

Commuter Assistance 617-353-2160

Medical Campus Parking Office 617-638-4915