## AXE & TILLER

# **Competitive Themes**

Prepared for: Boston University Wheelock College of Education & Human Development

11.19.18

# **Competitive Caveats**

- Exercise in interpretation, subjective in nature.
- Reflects what is said, and what is communicated.
- Does not separate fact from fiction.
- A comparative snapshot of their brands in 2018.

# **Schools Reviewed**

- Boston College
- Columbia University
- Johns Hopkins
- Northwestern
- NYU

- University of Southern
  California
- University of Virginia
- University of Pennsylvania
- Vanderbilt

JOHNS HOPKINS

consequences for children are devastating.

#### AXESTILLER

NORTHWESTERN



#### Materials reviewed:

- Websites
- Dean's letters
- Strategic plans
- News and press releases
- Viewbooks
- Email messaging campaigns



# A sample of the questions asked:

What are they featuring in their efforts vs. simply saying in body copy?Where are connections between language and action?Who is their audience? Prospective faculty or students? Others?What is uniquely important to them based on what they have prioritized?

Where are they putting a stake in the ground?

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# A 'quick' look at the numbers\*:

	Undergrad Population	FT Graduate Population	Programs	PhD Student: Faculty Ratio	Tuition 18-19	FT Faculty	Research Funding	Ranking	Online Programs	Endowment
Johns Hopkins	na	531	MA: 6 PhD.: 2	3.4:1	\$755-1000/ credit	130	\$12M+	17	Yes: 13 MA	\$5.0 B (est)
NYU	5800	na	MA: 11 PhD.: 10	1.8:1	\$39.840	292	na	6	Yes	\$4.1 B
USC	(minor only)	705	MA: 4 PhD.: 11	9.6:1	\$1800/credit	23	\$7.4 M ('17)	10	Yes 1300 enrolled	\$5.1 B
Vanderbilt	1157	866	MA: 16 EdD/PhD.: 9	2.1: 1	\$1708/credit	166	\$35.0 M	8	Yes (Ed.D.)	\$4.6 B
Columbia	-	1666	Ed.M. MA: 66 Ed.D.PhD.: 48	4.7:1	\$1572/credit	151	\$41.1M	7	Yes: 4 MA	\$10.9 B
UVA	-	594	MA: 3 PhD.: 2	2.2:1	\$25,500 (OOS)	73	\$20M+	16	Yes: 5 MA	\$9.5 B
Penn	n/a	840	MA: 25 Ed.D.PhD.: 16	1.3:1	MA: \$50,192	75	\$53.0	4	Yes: 3 (Cert.)	\$13.8 B
Northwestern	400	300	MA: 3 PhD.: 1	1.9:1	MA: \$59,925 PhD.: \$52,239	34	\$25.2 M (est)	10	Yes: 8 MA	\$105 B
BC	600	481	MA: 13 PhD.: 6	2.5: 1	\$1420/credit	56	\$17.6 M	21	Yes: 3 MA	\$2.6 B

(\*): These figures represent a variety of sources from schools' websites to USNWR (domestic and international rankings). Given disparities in figures between sources these figures should be considered directional in nature.

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	Quality of Life
<i>"Large private research universities are like car rental companies.</i>	Hands-on Learning
They're all essentially providing the same service, but they make a decision	Renowned Faculty
to emphasize one part of what they do, even though everyone else also does it." - BU Trustee	Research Prowess
	Teaching Excellence

## **CAN YOU CONNECT THE SCHOOL TO THE MISSION?**

"To enhance the human condition, expand the human imagination, and make the world more just—that's the mission driving the work of our faculty and students."

"X' was founded on the proposition that education alone can't correct our society's inequalities — that to maximize the life chances of all people, we must support poorer communities' physical and nutritional health and psychological wellbeing."

"To understand and improve human learning and development throughout the life span and in multiple contexts — in classrooms and schools as well as within families, in communities, in the workplace and in elective learning environments."

Northwestern | SESP

TEACHERS COLLEGE COLUMBIA UNIVERSITY A Graduate School of Education, Health & Psychology



## Answers.

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TEACHERS COLLEGE

COLUMBIA UNIVERSITY

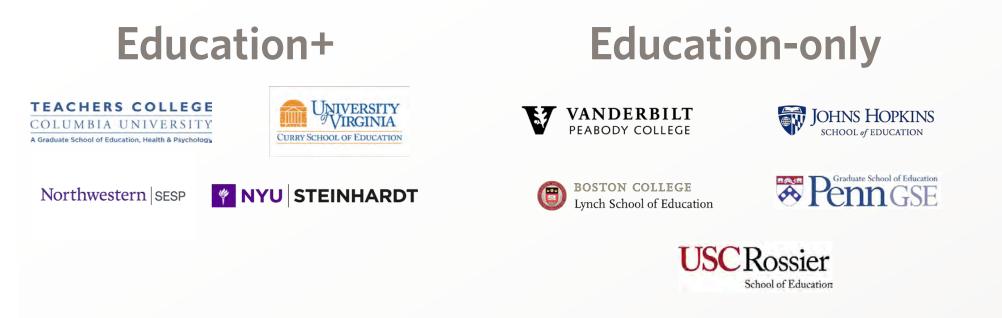
Northwestern | SESP



BOSTON COLLEGE Lynch School of Education

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# Schools are fundamentally structured differently so we can't always compare apples to apples.



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**Activists** 

USC Rossier School of Education



V	VANDERBILT					
Ŵ	PEABODY COLLEGE					

Northwestern | SESP

TEACHERS COLLEGE COLUMBIA UNIVERSITY A Graduate School of Education, Health & Psychology









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# The Innovators

JOHNS HOPKINS SCHOOL of EDUCATION YNYU STEINHARDT

Northwestern | SESP

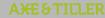
Penngse

These schools share DNA in their desire to do things differently when it comes to education.

They want to disrupt, invent, scale, and in some cases monetize their efforts.

They feel progressive in their thinking and aggressive in their approach to bringing new ideas to the conversation.

NYU and Northwestern are part of larger schools that allow for high degrees of interdisciplinary possibilities that directly influence these perceptions.



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# **The Innovators: Evidence**



#### Y NYU STEINHARDT

#### **Neuro-Education Initiative**

"Furthers the understanding of how research findings from the cognitive and neurosciences has the potential to inform teaching and learning through research, collaboration, and advocacy."

#### Leadership Perspective

"Higher education...requires us to embrace technology and figure out if the students of tomorrow will actually come to a leafy square for four years and have someone stand up in front of them and talk to them. I don't think so. Not indefinitely. So **the challenge is trying to figure out how to adapt and how to become a new kind of university.** 

- Dean Dominic Brewer, 2014

#### Northwestern | SESP

#### Interdisciplinary Approach

"Interdisciplinary education helps students to make key connections and fosters inquiry. **We draw faculty** from multiple disciplines, including psychology, computer science, economics, sociology and statistics."



#### Milken-Penn GSE Education Business Plan Competition

"In partnership with the Milken Family Foundation, Penn GSE organizes and hosts the annual Milken-Penn GSE Education Business Plan Competition (EBPC), the **first-ever funded business plan competition for emerging education ventures.**"

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Y NYU STEINHARDT





These schools focus on, and in same cases were founded on, the idea that education is a powerful tool for social, racial and economic justice.

Their identities are more tightly aligned with the communities directly around them and the ones they desire to serve.

While they all have strong research programs, these schools focus on the impact they can have by bringing education, and education practices, to audiences that might not currently benefit from an education system that meets their unique needs.

# **The Activists: Evidence**



#### Y NYU STEINHARDT

#### Center for Education, Identity and Social Justice

"Established in 2017, the Center for Education, Identity and Social Justice has a compelling interest in eradicating all forms of discrimination based on the intersection of an individual's identities that include religion, gender, sexual orientation, race, ethnicity and disability."

#### 'Who We Are'

"NYU Steinhardt's one-ofa-kind integration of education, communication, health, and the arts **puts us at the heart of a movement: education for social change.**" "The name of our campaign, Where the Future Comes First, underscores what sets us apart from other institutions: **We don't just help improve the world—we launch new fields of inquiry and modes of practice, transform schools, foster the physical and psychological health of communities, and help nations bring the best ideas to scale.**"

TEACHERS COLLEGE

COLUMBIA UNIVERSITY

A Graduate School of Education, Health & Psychology

The TC story begins with

impact.



#### Positioning Statement and Research Collaboration

#### "Transformative Education For A More Just World"

Research program collaborates with the B.C. Center for Human Rights and International Justice

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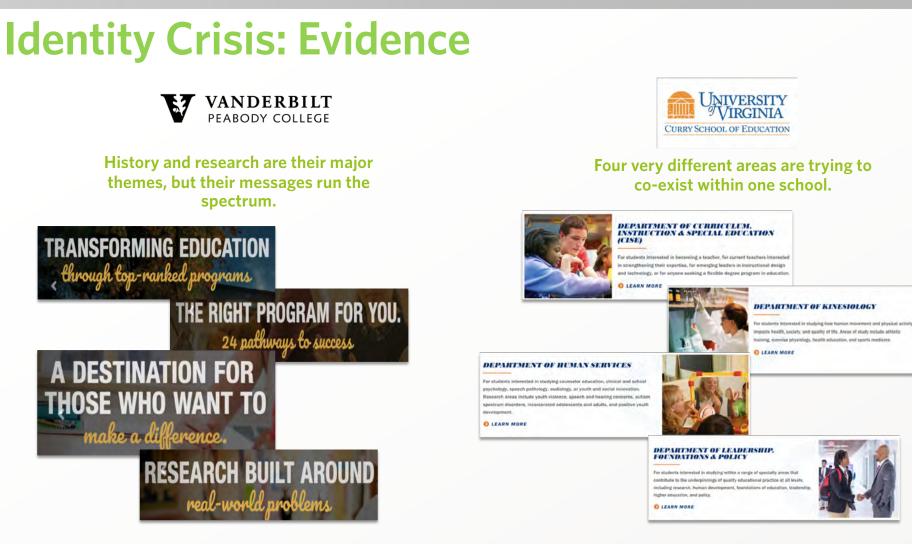


These schools both have strong programs, but how they position themselves is unclear.

Peabody College has a robust research program with massive funding, but they embrace their history so strongly that one gets the sense that they are more intrigued with looking at their past than they are in creating their future.

Curry also boasts strong programs but they lack any kind of cohesive idea or focal point as a school. They call out their diversity, but based on recent events, their approach to diversity might merit additional attention.

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# Schools tend to orient themselves around several predominant themes.



Global



Holistic



Innovation







**Historic** 



Community

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## Offering a 'global' education can mean many things.

#### Y NYU STEINHARDT

Claim that their programs and our alumni have a **global impact** on the world.

USC Rossier School of Education

**Global program** with the new World Master in Language Teaching dual-degree program that launch in 2017.



'Global partnership' with St. Mary Immaculate College in Ireland.

Northwestern | SESP

Developing a '**global perspective'** was a key priority in their 2013-17 strategic plan.



**"We don't just help improve the world**—we launch new fields of inquiry and modes of practice, transform schools, foster the physical and psychological health of communities, and help nations bring the best ideas to scale."



# Schools are tapping into the idea of a holistic education in multiple ways.



*"We're redefining holistic education.* Our students belong to a strong and supportive community of scholars – a warm, nurturing environment that encourages the exploration of new ideas."



**BOSTON COLLEGE** Lynch School of Education Embrace what they call the '**Catholic holistic approach'** that involves educating students as 'whole people.'



**Holistic philosophy and courses** for teaching students that considers their emotional, physical and social needs.



**A holistic 'training** which would enable the student to see the relationships existing everywhere in the various fields of knowledge, even the unity of all knowledge.'

# Most schools talk the talk when it comes to innovation.

#### Y NYU STEINHARDT

Penngse

of culture, education, and human development. We exemplify NYU's commitment to be of public service."

"Our mission is to **advance knowledge, creativity, and innovation** at the crossroads

"Catalyst @ Penn GSE is an endeavor to **design innovative practices** and to create and scale actionable solutions."

**Milken-Penn GSE Education Business Plan Competition** 



"Established in 2018, **Center EDGE fuels interdisciplinary partnerships to bring relevant, sustainable innovation** to scale in the crucial area of educational engagement - the activities and techniques used to improve teaching and learning outcomes."

#### Northwestern | SESP

"From breakthrough learning tools to pioneering policy decisions, **innovation is at the heart** of Northwestern University's School of Education and Social Policy. Changing people's lives requires innovation."



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## Every school links education to the ability to improve the human condition, but the following schools present justice as vital to their mission:



"Established in 2017, the Center for Education, Identity and Social Justice has a compelling interest in **eradicating all forms of discrimination** based on the intersection of an individual's identities that include religion, gender, sexual orientation, race, ethnicity and disability."



"**Our faculty's studies confront the inequalities and injustices** that must be mitigated for children, families, and communities to reach their full potential."



"Teachers College was founded on the proposition that **education alone can't correct our society's inequalities** — that to maximize the life chances of all people, we must support poorer communities' physical and nutritional health and psychological wellbeing."



## History is a common talking-point, but its relevance to the work being done today is not always clear.



"With a genealogy dating to a one-room Nashville schoolhouse in **1785**... "We do this as we always have..."



**"As the first** and largest graduate school of education in the country..." "The birthplace of big ideas."

Northwestern | SESP

"Northwestern University began as one of the first institutions in what was then the Northwest Territory, **providing education for those pioneering families...**"



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# Almost every competitor has close and deep relationships with the urban community around them.



"Our multicultural, urban environment impacts almost everything we do and provides unique educational and social opportunities found nowhere else. **We also have deep ties with the local community**. Many of our projects and offices work to directly impact our city, students, and educators."

#### Y NYU STEINHARDT

**"For more than a century, we've been building partnerships in our community:** with local schools, families, community agencies, arts organizations, cultural institutions, and healthcare facilities..."

#### Northwestern | SESP

"The Office of Community Education Partnership's mission is to promote, build capacity for, and engage in actionable scholarship and partnerships that **improve learning and well-being in our home communities of Evanston and Chicago**, and beyond."



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Global



Holistic



Innovation





Historic



Community

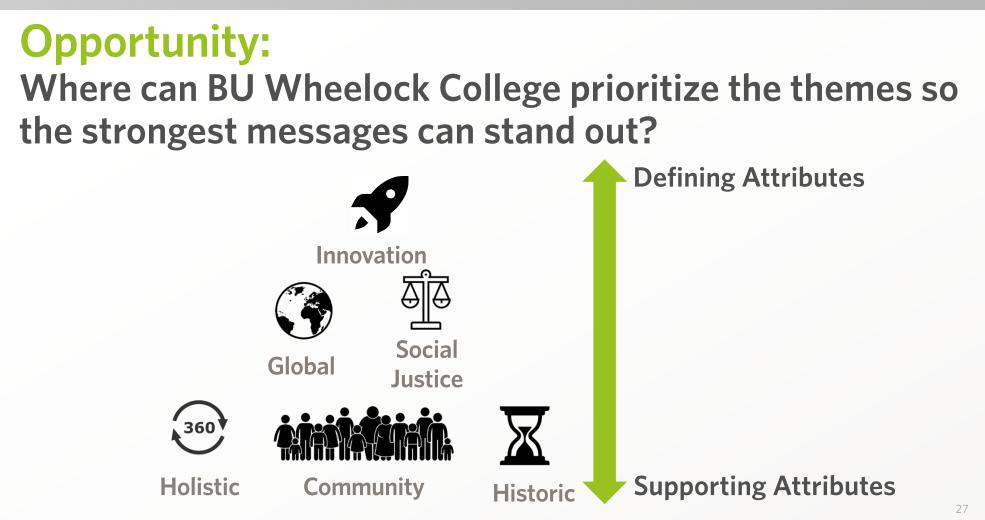
# These themes should not be avoided just because everyone is addressing them in one way or another.

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# **Opportunity:**

Instead of treating them as individual themes, how can BU Wheelock College tell a story that brings them together in less expected ways?





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# **Opportunity:**

Is there a mission-critical theme that BU Wheelock College can call out that is no one else is addressing?



## Research is a component of each brand's story and needs to be addressed as an opportunity for faculty and students alike.

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# Clear tiers when it comes to research funding.

TEACHERS COLLEGE COLUMBIA UNIVERSITY A Graduate School of Education, Health & Psychology

\$41.1 M

21 education labs, 39 research

centers and institutes

Penngse

**\$53.0 M** 11 research centers, 19 projects and initiatives



**\$35.0 M** 17 research and outreach centers

#### Y NYU STEINHARDT

#### ???

6 dedicated research centers and labs, 4 interdisciplinary research entities



**\$20.0 M+** 4 research centers and 20 labs



**\$17.5 M+** 9 research projects listed

Northwestern | SESP

**\$25.2 M (est.)** 82 sponsored projects listed SCHOOL of EDUCATION

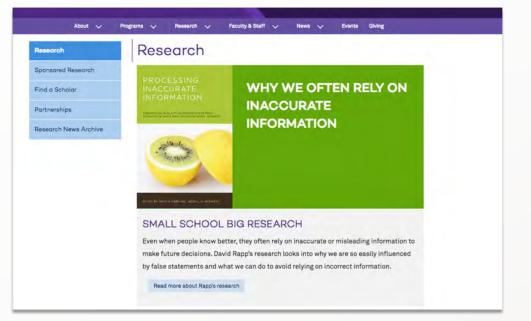
**\$12.0 M+** 4 research centers

USCRossier School of Education \$7.4 M 10 research centers

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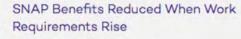
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### While everyone claims some form of research prowess and scale, Northwestern's ability to tell their research story is unmatched.



Each research story features a snapshot of the work and most importantly, provide some insight into what the research uncovered which is vital for generating interest.

While most schools gear their research pages towards peer faculty, Northwestern clearly prioritizes the student audience.



Expanding work requirements for those participating in the federal Supplemental Nutrition Assistance Program (SNAP) would hurt millions of people already in the workforce, especially those with low levels of education, Northwestern University labor economist Diane Shanzenbach wrote in Brookings.



Popular school policies and practices that can help some students excel might have the opposite effect on others, Northwestern University researchers David Figlio and Krzysztof Karbownik wrote in Brookings



BC's Lynch School has a large research practice but the way they talk about research feels underwhelming with little to make their research feel interesting or important.



an information-driven age. >

**IMPROVING SCIENCE EDUCATION** 

Prospective Students Current Students Faculty & Staff Alumni	Columbia Library myTC Directory Apply New Request Info Q
TEACHERS COLLEGE COLUMBIA UNIVERSITY ABOUT   ACADEMICS   / A Bindianta Schwei af Education, Swath & Parchangy	ADMISSIONS & AID   FACULTY & RESEARCH   NEWS   SUPPORT TO
# TC Ficulty and Research Lites	
RESEA	ARCH LABS
	-
Teachers College leads the way in scholarship for all the fields of communities.	learning that impact the well-being of students, families, schools and
Our centers, institutes, and laboratories further advance our rese in the classroom and other settings.	earch and work to transform our findings into actionable practice for use
Civic Participation Project	
Creative Arts Laboratory	
Games Research Lab	
Human Robot Interaction Lab	
Laboratory for Clinical and Developmental Studies	
Language and Cognition Lab	
Leaders Project	
Loss, Trauma, and Emotion Lab	

Teachers College does little to give people a sense of the kinds of questions they're asking with their research. You'd never know they're a leader when it comes to research funding.

## **Diversity.**

Some schools give the impression that ethnic diversity is a 'given.' Others go to great lengths to address the issue. One has been publicly called out for not doing enough about it.

# Penn GSE's efforts to address diversity stand out as being particularly robust.

Beyond sharing statistics on their diversity they share information on initiatives that relate to student life, research and faculty recruiting.

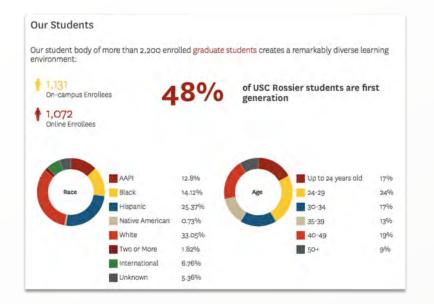
The 'GSE Plan for Diversity Excellence and Action' is a transparent document that while dated (2013), shows the degree to which the school is actively looking for ways to be more diverse.



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# USC and Columbia take a transparent and quantitative approach to proving out their diversity.



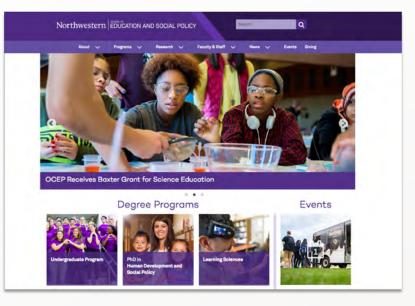
#### **Diversity and Community**

Teachers College, Columbia University, strives to establish an institution that actively attracts, supports, and retains diverse students, faculty, and staff, demonstrated through its commitment to social justice, its respectful and vibrant community, and its encouragement and support of each individual in the achievement of his or her full potential.



# Vanderbilt and Northwestern address diversity visually but do not define or promote any diversity beliefs or initiatives.





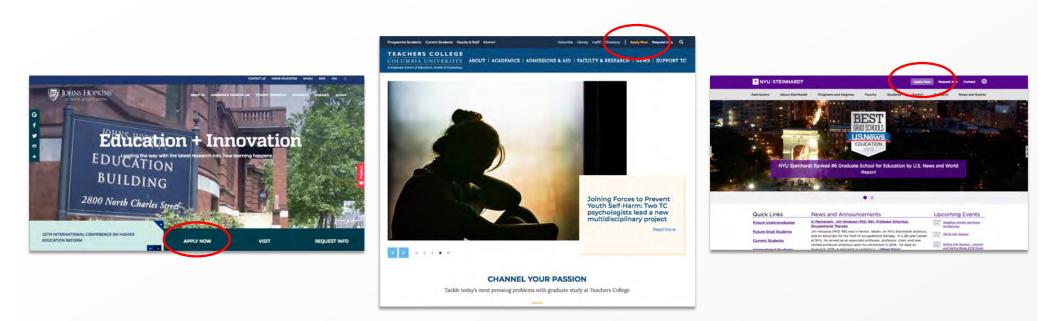
UVA's Curry School addresses diversity directly and speaks to the role that diversity plays in the school's history, its current research efforts and student life.

Despite these efforts, some students feel that more needs to be done. "On Thursday, April 26, 2018 a coalition of UVA undergraduate and graduate students affiliated with Educators for Racial Justice and SEEDS4Change undergrads disrupted the Curry Student Awards Ceremony to demand concrete steps towards dismantling white supremacist structures and positive steps towards racial justice at the UVA Curry School of Education."



### **Marketing Themes**

Schools are very clear their call-to-action prompts on their homepages, but they feel superficial when they could be made specific to the mission of the school.



Boston University Wheelock College of Education and Human Development: Competitive Assessment

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### Schools make extensive use of video assets.









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Boston University Wheelock College of Education and Human Development: Competitive Assessment

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#### Boston University Wheelock College of Education and Human Development: Competitive Assessment

### **USC: Email Messaging Hierarchy**

**Email 1:** Here's what you can expect from the MAT program

- Integrated theory/practice
- Faculty with practical experience
- High needs schools emphasis
- Unparalleled network



Hi Ryan,

USC Rossier is a top ranked school where you will learn from faculty who are leaders in their fields. Here's some of what you can expect as a student in the Master of Arts in Teaching (MAT) program:

Fully integrated theory and practice



Master applications of theories and instructional methods in collaboration with experienced guiding teachers in a real classroom

Faculty with practical experience



**Email 2:** Upcoming Sept. and Oct. events

- MAT Program Webinar
- Program Mixer in LA
- Information Session
- Program Webinar



**Email 3:** Meet MAT Alum Kearstie Hernandez

Alum video testimonial



#### Hi Ryan,

Kaarsie Hernandez MAT 14 is a chemistry teacher Huntington Park High School in the Los Angelez lunified School District, After completing the Matter of Arts in schooling (MAT) response, the became an educator to see strucents reach those "A hal" moments. Now series coencig her subuents view to the Idea of being scientists, or to feaching their own future students to love

Watch this video to learn more.



Ready to join us in making a difference?



#### **Email 4:** The Trojan Family Is Real

 Multiple testimonials from alums and current students



Diverse backgrounds and perspectives. Faculty and peers that care. Open doors and opportunities. These often repeated themes describe the experiences of USC Rossier students as they describe what it means to belong to the lifelong, worldwide Trojan Family:

"We help each other, we coach each other, we support each other. It's not overblown when you explain to people what the Trojah Family is. It matters and it's real."

- Carlos Cervantes EdD '08

"The extensive USC network is unlike any othet, I have met professors, peers and on-campus supervisors who are genuinely willing to help me achieve my personal and professional goals. USC's dedication to students is irreglaceable."

Renata Figueroa ME '19

"The most enlightening experience in the classroom are the diverse perspectives my cohort members contribute to discussions. We have such a wide erray of students with different experiences. I have never experienced such a tight-knit community in a classroom setting."

Matthew Carrera ME '18

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### **Summary Thoughts...**

## Most schools share information, but the opportunity is to provide a unique point-of-view.

## One that tilts the landscape in your favor and makes everything else look stale in comparison.

## Focus on fewer things to put a spotlight on the most important things.

## If you must be more than one thing, show the resulting benefit.



# While some schools can't stop looking at their history, a more compelling perspective would be in defining the future.

STRATEGY