

Hey, returning students!

Still have funds in CyclePay?

We've switched our laundry mobile payment option to CleanPay Mobile. If you still have funds in CyclePay, don't worry – it's easy to transfer them to CleanPay! Here's how:

1. Open the CleanPay Mobile app and select the **"Refund Request"** option from the main menu.
→ If you don't already have CleanPay Mobile, download it from the app store and set up an account (scan QR code at the bottom of this flyer)
2. Select the option to complete your request **"To Mobile."**
3. Enter the amount of your CyclePay balance.
4. Select **"Other"** from **"Reason for Request"** drop-down.
5. Type **"transfer funds from CyclePay"** into the description field.
→ If you used a different email address to open your CyclePay account than the one you're using for CleanPay, you will need to mention that address in the description, too.

That's it! Transfers are usually completed in 1-2 business days.

If you have any questions, please contact rossi@americanlaundryequipment.com.

Download the CleanPay Mobile App from
Google Play or the Apple Store:

