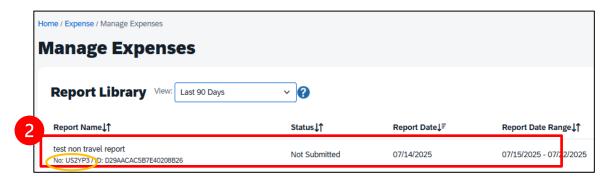


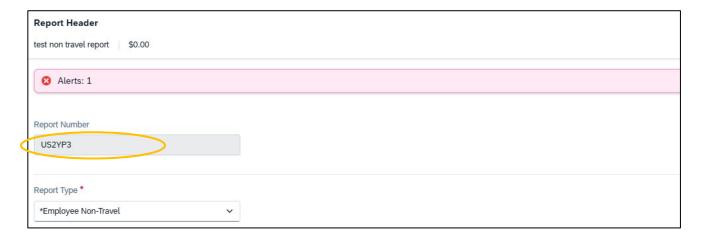
HOW TO FIND THE REPORT NUMBER

If you need assistance with an Active Report, the fastest way to receive a response is to create a ticket in the <u>Financial Affairs Customer Service Portal</u> that includes the expense's 6-digit **Report Number**. See below for step-by-step instructions on locating the Report Number.

- 1. Log in to Concur, click on the Home drop-down and select **Expense**.
- 2. Click on the desired Expense Report in the Report Library to open it. Note: The Report Number (e.g., US2YP3) will be visible below the report name.



The Report Number is also visible in the Report Header when you click on the report to open it.



3. Click on **Print/Share** and select **BU Detailed Report** from the drop-down menu.



© Boston University



4. Identify and notate the Report Number, displayed in the screenshot below. Include the 6-digit number in a ticket submitted through the <u>Financial Affairs Customer Service Portal</u> if you need assistance with an expense report.

