

BOSTON UNIVERSITY

INFORMATION SECURITY

QUICK RESOURCE REFERENCE
GUIDE

TO REPORT A SENSITIVE DATA INCIDENT

Call our 24 hour hotline at 617-358-1100

Via the web: www.bu.edu/tech/contact/

- 1: Information Security & Business Continuity
- 2: Cybersecurity Incident Response
- 3: Sensitive Data Incident Response

TO REPORT A PHISHING EMAIL

If you received a phishing message, particularly one falsely claiming to be from BU, forward it to abuse@bu.edu along with the message headers and then delete it

INSTRUCTIONS ON INCLUDING HEADERS

<https://www.bu.edu/tech/services/cccs/email/offic-e-365-outlook/management/headers/>

BU PHISHING GUIDE

www.bu.edu/tech/support/information-security/security-for-everyone/phishing/

Visit this guide for a quick overview of phishing and the warning signs

BOSTON UNIVERSITY PHISH BOWL

www.bu.edu/infosec/phishbowl

Here you can find a list of the latest phishing scams reported by the BU community

UPDATE YOUR PASSWORD

<https://www.bu.edu/tech/services/security/iam/authentication/kerberos/kerberos/>

SECURING YOUR MOBILE DEVICE

<https://www.bu.edu/tech/support/information-security/securing-your-devices/>

CROWDSTRIKE END POINT PROTECTION

<https://www.bu.edu/tech/services/cccs/desktop/device-security/endpoint-protection/>

DUO TWO FACTOR-AUTHENTICATION

<http://www.bu.edu/tech/support/duo/>

DATA LIFECYCLE MANAGEMENT POLICY

<http://www.bu.edu/policies/data-lifecycle-management-policy/>

DATA ACCESS MANAGEMENT POLICY

<http://www.bu.edu/policies/1-2-b-data-access-management-policy/>

MINIMUM SECURITY STANDARDS

<http://www.bu.edu/policies/minimum-security-standards/123/>

DATA CLASSIFICATION POLICY

<http://www.bu.edu/policies/data-classification-policy/>

ACCESS TO ELECTRONIC INFORMATION POLICY

<https://www.bu.edu/policies/electronic-information-access/>

RECORD RETENTION POLICY

<https://www.bu.edu/policies/record-retention/>

HOW TO: SAFELY DISPOSE MEDIA

<https://www.bu.edu/policies/record-retention/>



BU INFORMATION SECURITY

CONTACT: buinfosec@bu.edu

VISIT: www.bu.edu/infosec