The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <u>www.bu.edu/hr</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>bluecrossma.org/sbcglossary</u> or call **1-800-882-1093** to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 individual contract / \$3,000 family contract in-network; \$3,000 individual contract / \$6,000 family contract out-of-network.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network prenatal and preventive care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 individual contract / \$6,000 family contract in-network; \$6,000 individual contract / \$12,000 family contract out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See  bluecrossma.com/findadoctor or call the Member Service number on your ID card for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; a telehealth <u>cost share</u> may be applicable
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	10% coinsurance; 10% coinsurance / chiropractor visit; 10% coinsurance / acupuncture visit	30% coinsurance; 30% coinsurance / chiropractor visit; 30% coinsurance / acupuncture visit	Deductible applies first; limited to 20 chiropractor visits per calendar year; limited to 12 acupuncture visits per calendar year; a telehealth cost share may be applicable
	Preventive care/screening/immunization	No charge	30% <u>coinsurance</u>	Deductible applies first for out-of- network; limited to age-based schedule and / or frequency; a telehealth cost share may be applicable. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a toot	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> may be required
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> may be required
If you need drugs to treat your illness or condition	Generic drugs	10% coinsurance	Not Covered	30 day supply limit at retail; 90 day supply limit at mail-order or CVS retai
More information about	Preferred brand drugs	10% coinsurance	Not Covered	30 day supply limit at retail; 90 day supply limit at mail-order or CVS retai
prescription drug coverage is available at	Non-preferred brand drugs	10% coinsurance	Not Covered	30 day supply limit at retail; 90 day supply limit at mail-order or CVS retai
www.OptumRX.com	Specialty drugs	10% coinsurance	Not Covered	30 day supply limit for specialty drugs

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services	
surgery	Physician/surgeon fees	10% coinsurance	30% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services	
	Emergency room care	10% coinsurance	10% coinsurance	In-network <u>deductible</u> applies first for in-network and out-of-network services	
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	10% <u>coinsurance</u>	In-network <u>deductible</u> applies first for in-network and out-of-network services	
	<u>Urgent care</u>	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; a telehealth <u>cost share</u> may be applicable	
If you have a beenital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required	
If you have a hospital stay	Physician/surgeon fees	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required	
If you need mental health, behavioral health, or	Outpatient services	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; a telehealth <u>cost share</u> may be applicable; <u>pre-</u> <u>authorization</u> required for certain services	
substance abuse services	Inpatient services	10% coinsurance	30% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services	
If you are pregnant	Office visits	No charge for prenatal care; 10% coinsurance for postnatal care	30% <u>coinsurance</u>	<u>Deductible</u> applies first except for in- network prenatal care; <u>cost sharing</u> does not apply for in-network <u>preventive services</u> ; maternity care	
	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	may include tests and services	
	Childbirth/delivery facility services	10% coinsurance	30% coinsurance	described elsewhere in the SBC (i.e. ultrasound); a telehealth <u>cost</u> <u>share</u> may be applicable	

	What You Will Pay			
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	10% coinsurance	30% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required
If you need help recovering or have other special health needs	Rehabilitation services	10% <u>coinsurance</u> for outpatient services; 10% <u>coinsurance</u> for inpatient services	30% <u>coinsurance</u> for outpatient services; 30% <u>coinsurance</u> for inpatient services	Deductible applies first; limited to 60 outpatient visits per calendar year (other than for home health care and speech therapy); in-network coinsurance waived for outpatient visits at the Trustees of Boston University rehabilitation facility; limited to 100 days per calendar year for inpatient admissions; a telehealth cost share may be applicable; preauthorization required for certain services
	Habilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Deductible applies first; outpatient rehabilitation therapy coverage limits apply; in-network coinsurance waived for outpatient visits at the Trustees of Boston University rehabilitation facility; coverage limits waived for early intervention services for eligible children; a telehealth cost share may be applicable
	Skilled nursing care	10% <u>coinsurance</u>	30% coinsurance	<u>Deductible</u> applies first; limited to 100 days per calendar year; <u>pre-authorization</u> required
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies first; in-network <u>cost share</u> waived for one breast pump per birth
	Hospice services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	No charge	30% coinsurance	<u>Deductible</u> applies first for out-of- network; limited to one exam every 12 months
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	No charge for members with a cleft palate / cleft lip condition	30% <u>coinsurance</u> for members with a cleft palate / cleft lip condition	<u>Deductible</u> applies first for out-of- network; limited to members under age 18

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Children's glasses
- Cosmetic surgery

- Dental care (Adult)
- Long-term care

Private-duty nursing

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (12 visits per calendar year)
- Bariatric surgery
- Chiropractic care (20 visits per calendar year)
- Hearing aids (\$2,000 per ear every three calendar vears)
- Infertility treatment
- Non-emergency care when traveling outside the U.S.
- Routine eye care adult (one exam every 12 months)
- Routine foot care (only for patients with systemic circulatory disease)
- Weight loss programs (\$150 per calendar year per policy)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> and the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Your state insurance department might also be able to help. If you are a Massachusetts resident, you can contact the Massachusetts Division of Insurance at 1-877-563-4467 or <a href="www.mass.gov/doi">www.mass.gov/doi</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596. For more information about possibly buying individual coverage through a state exchange, you can contact your state's <a href="marketplace">marketplace</a>, if applicable. If you are a Massachusetts resident, contact the Massachusetts Health Connector by visiting <a href="www.mahealthconnector.org">www.mahealthconnector.org</a>. For more information on your rights to continue your employer coverage, contact your plan sponsor is usually the member's employer or organization that provides group health coverage to the member.)

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, call 1-800-882-1093 or contact your <u>plan</u> sponsor. (A <u>plan</u> sponsor is usually the member's employer or organization that provides group health coverage to the member.)

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Disclaimer:** This document contains only a partial description of the benefits, limitations, exclusions and other provisions of this health care <u>plan</u>. It is not a policy. It is a general overview only. It does not provide all the details of this coverage, including benefits, exclusions and policy limitations. In the event there are discrepancies between this document and the policy, the terms and conditions of the policy will govern.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

■The plan's overall deductible	\$1,500
■ Delivery fee coinsurance	10%
■ Facility fee coinsurance	10%
■ Diagnostic tests coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

#### In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,500
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$1,200
What isn't covered	
Limits or exclusions	\$70
The total Peg would pay is	\$2,770

## **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■The plan's overall deductible	\$1,500
■ Specialist visit coinsurance	10%
■ Primary care visit <u>coinsurance</u>	10%
■ Diagnostic tests coinsurance	10%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

## Total Example Cost \$7,389

#### In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,500
Copayments	\$0
Coinsurance	\$549
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$2,049

### **Mia's Simple Fracture**

(in-network emergency room visit and follow-up care)

■The <u>plan</u> 's overall <u>deductible</u>	\$1,500
■ Specialist visit coinsurance	10%
■Emergency room <u>coinsurance</u>	10%
■ Ambulance services coinsurance	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Total Example Cost** 

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

## In this common Missesseld was

# In this example, Mia would pay: Cost Sharing

Cost Sharing		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$0	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$10	
The total Mia would pay is	\$1,710	

\$2,800