

Terms and Conditions of the Boston University Terrier Card

For valuable consideration exchanged herein, Boston University (University) and student agree as follows:

TERRIER CARD The University will provide the student with an appropriately encoded Terrier Card which the student must present at access points across campus, including, but not limited to residence halls, dining halls, and retail locations accepting Convenience Points. The Terrier Card must be carried at all times and may not be used by anyone other than the student named on the card; it remains the property of Boston University and must be surrendered to the University upon demand. Alteration or use of the card for any unauthorized purpose will result in confiscation, financial penalty, and/or disciplinary action.

If the Terrier Card is lost, damaged, or stolen, the student should report this in person, by telephone, on-line through <https://terrier-web.bu.edu>, or in writing to Boston University, Terrier Card Office 25 Buick Street, Boston, MA 02215, 617-353-9966, Monday–Friday, 9 a.m.–5 p.m.; or in person to Boston University Dining Services, 775 Commonwealth Avenue, Saturdays, Sundays, and holidays, noon–5 p.m. If the student reports loss or theft of the card within 2 business days, the student will be liable for \$50, or for the amount of the unauthorized use before the student notifies the Terrier Card Office (or Boston University Dining Services on Saturdays, Sundays, or holidays), whichever is less. If the student fails to notify the Terrier Card Office (or Boston University Dining Services on Saturdays, Sundays, or holidays) within 2 business days of the loss or theft of the card, his/her maximum liability increases to \$500 or the amount of the unauthorized use, whichever is less. A lost, damaged, or stolen Terrier Card can be replaced at the Terrier Card Office for a fee of \$40. Multiple replacements may result in additional fees up to \$50 in each instance.

Students may have only one active Terrier Card. When receiving a replacement Terrier Card, students must bring their current card to the Terrier Card Office and surrender it. The previous card is immediately deactivated when the replacement card is issued.

Students in Boston University High School Programs: Students participating in a Boston University high school program who subsequently become BU students must submit a new photo and receive a new Terrier Card when they begin their enrollment.

Undergraduate Students Becoming Graduate Students: Students who transition directly from undergraduate to graduate status at Boston University may continue to use their existing Terrier Card and do not need to obtain a new card.

CHANGE IN TERMS. The University reserves the right to change the Terms and Conditions of the Boston University Terrier Card upon notice to students.

GOVERNING LAWS. This Agreement shall be governed by the laws of the Commonwealth of Massachusetts.