

SAME CAMPUS, NEW CAMPUS LIFE



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WELCOME

**"COMMUNITY . . .
IS A THING WE DO
TOGETHER. AND
SOMETIMES THAT
THING IS REALLY
HARD WORK."**

— Kai Wright, "'Community' is a Verb. And It's Hard," on *The United States of Anxiety*, WNYC Studios.
June 12, 2020.

Welcome Students!

This year's campus life comes with new responsibilities and commitments concerning everything from scheduled tests for COVID-19 to regular bathroom cleaning. "Judgment" is the watchword this fall, and compliance is the key to a safe and fulfilling residential experience. We urge everyone to use their judgment from the moment they wake up until the moment they go to sleep.

First-year and returning students will see a campus where much is new and different, from student residences to dining halls to FitRec, to the walk down Comm Ave. Directional signage, for example, will show pedestrians which way to go, and for those in a stairwell, which way is up. Literally. Elevators will have scaled-down capacity, and if you live on the first four floors of a building and are able, you will be asked to use stairways rather than elevators.

This campus life guide for undergraduate students introduces those changes, and many others that have been put in place so far. More changes are no doubt coming, as we develop further guidelines to promote the safety, health, and well-being of the entire BU community.

(Revised 7/16/2020)

★ We have also published a [guide specifically for graduate and professional students](#). We are working continuously toward solutions, and will continue to provide our BU community

with information. Please watch the [Back2BU website](#) to learn more about what campus life will be like in the fall of 2020.

You will see from this guide that the University is changing basic physical structures, procedures, daily operations, and policies needed for you to learn and live in this community. It will be up to all of us as a community of students, faculty, and staff to respect these changes on campus—wearing face coverings in public, maintaining physical distancing, reporting symptoms—and to live our lives in a similar manner during informal times when we are on our own (and no one is nudging you). This is our collective responsibility for the health of the community. I hope we can agree to a level of mutual accountability with each other as a way to interrupt the spread of the virus, protect this community, and maintain a healthy environment for us all. It will only work if we make it happen.

As the fall semester approaches, we eagerly await your arrival. We are working to make your life on campus as rewarding and inspiring as ever, and putting in place new safety precautions to support the community's well-being.



Kenneth Elmore

Associate Provost and Dean of Students



LEARN FROM ANYWHERE

(Revised 6/24/2020)

- This fall, Boston University students will have a choice of attending in-person classes or taking classes remotely, with a new hybrid teaching format called Learn from Anywhere (LfA).** The new format was chosen because it can accommodate safety requirements that may be imposed by public health authorities, as well as travel challenges faced by some students. LfA provides students with the option to live on campus and be in the classroom in-person, or participate remotely from a residence hall or an off-campus home. **The [tuition rates for 2020–21](#) are the same for on-campus and remote learning in the Learn from Anywhere blended format.**

LfA allows students to decide how to balance desire for a residential experience with concerns about exposure to COVID-19. It is our hope and expectation that first-year and continuing students will experience Boston University in-person, but we completely understand if you choose otherwise.

(Revised 6/28/2020)

- ★ Although we believe that living on campus helps students be fully engaged in the BU experience, the University has waived the first-year residency requirement for students who are only participating remotely during fall 2020.**

First-year, transfer, and continuing students who choose to learn entirely remotely from an off-campus home for the fall semester and have signed up to live in an on-campus student residence should cancel their fall Residence License Agreement (RLA) and meal plan, as applicable, by August 1, 2020. Students who terminate their RLA by August 1, and who paid a Housing Guarantee Payment of \$600, will receive a credit of \$600 applied to their student account.

The University will not hold students responsible for academic year room and board fees if they are prevented from returning to campus due to visa issues or travel restrictions—students who cannot return under these circumstances, and who paid a Housing Guarantee Payment, will receive a credit of \$600 applied to their student account.

Residential students who have terminated their RLA but choose to return to campus for the spring will be able to complete a Spring Only Housing Application when it becomes available in November. While students will not be able to reserve their original fall room assignment, every reasonable effort will be made to accommodate room preferences indicated in the Spring Only Housing Application. See the [2020–21 room and board rates](#) associated with a fall or spring semester return.

Students receiving financial aid must notify Financial Assistance when they change their residency plans. Financial aid awards include funding for living expenses, and a change in housing and meal costs may require a change in a student's scholarship or loan amounts. Some awards, such as the Charles River Housing Grant, require a student to live in University housing, and will not be offered to students who do not live in BU housing on the Charles River or Fenway Campus. If you are considering a change, please contact Financial Assistance at finaid@bu.edu. More information is available on the [Financial Assistance](#) website.

STUDENT HEALTH & SAFETY

Advisory on Additional Rules

As students consider their decision to come to campus for the fall semester, please carefully review the important [Advisory](#) on additional rules and guidance regarding community standards and expectations for our residential population, along with the “households” you will be asked to participate in and manage. Important information will be provided regarding our approach to symptom screening, self-attestation, and frequency of testing.

COVID-19 Screening, Testing & Contact Tracing*

(Section Revised 7/11/2020)

SCREENING

A web-based process is under development for use this fall to guide BU community members living, learning, or working on campus to a daily survey attesting whether they have COVID-19 symptoms. Students will complete this survey securely via Student Health Services [Patient Connect](#). Faculty and staff will complete the survey via a separate health screening system. Survey results will route to medical professionals in the appropriate BU medical office—Student Health Services for students or the Occupational Health Center for faculty and staff.

Students who report symptoms are advised to stay home and wait for a call from Student Health Services. A medical professional will call the individual, evaluate their status, recommend a course of action, and provide further instruction regarding testing.

Upon completion of the daily survey, individuals will receive a COVID-19 pass or status message that they may be required to show to enter BU buildings and events. The pass or status will indicate that individuals are clear to come to campus if they are asymptomatic, in compliance with the testing schedule, and have recently tested negative for COVID-19. Otherwise, it will indicate that they are overdue for testing/survey or advised to stay home until contacted by a medical health professional.

TESTING

Individuals who do not report symptoms will nonetheless be periodically prompted to schedule a COVID-19 test at regular intervals. Using their health-screening system, individuals can conveniently schedule this test at one of the collection stations that will be deployed on our campuses. At the collection station they will receive a kit with a bar-coded vial for the sample. They will perform the test under observation and leave the vial for transport to the processing facility.

The University will implement our own in-house COVID-19 testing program for students, faculty, and staff in the fall. The testing program will focus on identifying both asymptomatic and symptomatic members of our community who are carrying COVID-19 so they can be promptly treated and isolated. While bringing a testing program in-house is an enormous undertaking, we will be able to test and monitor our community faster as a result.

COVID-19 Screening, Testing & Contact Tracing *

(Section Revised 7/11/2020)

BU will establish collection sites in August on both the Charles River and Medical Campuses, with different locations to be announced for symptomatic and asymptomatic individuals.

The University will use the RT-PCR, or reverse transcription polymerase chain reaction, testing method which detects both symptomatic and asymptomatic infections. The test is highly specific for COVID-19, with an extremely low false positive rate. Testing will be collected by the AN (anterior nares) self-administered method of acquisition from the nostril, with observation, at one of several collection sites on our campuses. The tests will be run through a laboratory we have established at the Rajen Kilachand Center for Integrated Life Sciences & Engineering, on the Charles River Campus. The new BU Clinical Testing Laboratory will be run and overseen by certified clinical lab professionals and will work closely with Student Health Services and the Occupational Health Center. The facility has the capacity to process over 5,000 tests per day for the BU community, and results should be delivered confidentially within 24 hours. In all cases, faculty, staff, and students will receive test results and further instructions, as needed.

Like many defenses against COVID-19, our testing plans may change with circumstances. Some details, such as testing frequency, are still being finalized. In the meantime, we have some preliminary information on our protocols for personal and public health.

Student Health Services is preparing quarantine and isolation protocols for all students who have been exposed to the virus, or who have COVID-19 symptoms, or who have tested positive for COVID-19. Please watch the [Back2BU website](#) for more information.

CONTACT TRACING

Because rapid identification of infection is crucial to controlling the spread of COVID-19, the University will also implement contact tracing for the BU community, which involves identifying and reaching out to members of the BU community with whom an infected person has come into contact on campus. Read the full text of President Brown's letter announcing [testing and tracing protocols](#) and find more information on testing on our [Back2BU website](#).

While any student with symptoms of COVID-19 should reach out to Student Health Services to determine if a test is needed, testing protocols generally will vary based on individual circumstances and potential exposure to COVID-19. The testing frequency for each group is under development and will be announced as soon as possible.

TESTING CATEGORIES

Based on guidance from public health authorities, the University will recognize four COVID-19 testing categories:

Testing Category 1

- Residential undergraduate students and RA staff
- Commuting students, staff, and faculty who interact with residential students for significant periods of time either in classes or other activities or who otherwise spend many hours on campus in close contact activities like athletics, performing arts, or in some research and off-campus educational environments

COVID-19 Screening, Testing & Contact Tracing *

(Section Revised 7/11/2020)

- Students who live off campus and employees who, due to age or medical condition, have disclosed (through a confidential process for requesting workplace adjustments) that they fall within a CDC high-risk category (or who have disclosed that they have household members in these categories)
- Students and employees who use public transportation to go to or from campus
- Clinical service employees (including, for example, faculty and students providing services to members of the community, but excluding Boston University Medical Group faculty who do not have classroom or laboratory contact with students and other BU faculty and staff members) and first responders like the BUPD who have high contact hours with each other or must interact frequently with individuals outside the University who may not have taken basic CDC protective measures (face covering, distancing, self-diagnosis)

Examples include: Residential Life staff, including undergraduate and graduate resident assistants, hall directors, area directors and residential security; a student or faculty member working in a law school clinic; or a graduate student working at the Sargent Choice Nutrition Center.

Testing Category 2

- Commuting students residing off-campus attending in-person classes, but with little contact with residential students
- Commuting employees, including certain faculty, who are student-facing, but have little contact with residential students and have limited contact hours in venues such as classrooms. Although at risk for infections from outside the Boston University community, individuals in this category will work within protocols established for entry into the BU work environment.

Examples include: A staff member in Enrollment & Student Administration who lives off campus and does not interact in person with students; or a faculty member who teaches only graduate students who live off campus and does not interact with undergraduate students in common spaces in their school or college.

Testing Category 3

- Commuting employees whose job duties require very limited contact with students and who can control their contact with other employees so as to limit interactions to small groups of individuals with appropriate work environment protocols in place and minimal contact hours

Examples include: A staff member in financial services such as Accounts Payable, Sourcing & Procurement, and Budget Planning whose work requires regular, in-person interaction with other staff but does not involve contact with students; or a staff member who works remotely but who must take occasional trips to campus to conduct in-person training sessions or to pick up and drop off materials.

Testing Category 4

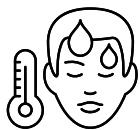
- Students, faculty, and staff who engage only in virtual learning, working, and other activities and events and who do not commute to campus

We will test all members of Categories 1 through 3 before the start of classes.

Presently, we also plan to test all members of Categories 1 and 2 at least weekly.

Self-Monitoring

SOME SYMPTOMS OF COVID-19



FEVER



SORE THROAT



COUGH



RUNNY NOSE



SHORTNESS OF BREATH

Students should contact Student Health Services immediately, and staff should contact the Occupational Health Center, if one or more of the following concerns apply:

- have symptoms of COVID-19 (see list of symptoms below)
- have been in close contact (within 6 feet for 15 minutes or more) with someone who has tested positive for COVID-19
- have been in close contact with someone who is symptomatic (patient under investigation) who has been tested for COVID-19 and is awaiting test results
- are symptomatic and been tested for COVID-19 at a location other than Student Health Services and are awaiting results or have been told the test was positive
- have traveled internationally or to a high-risk location domestically
- have any other COVID-19 medical questions

Symptoms of COVID-19

- Fever above 100 degrees F and/or chills or feeling hot (if no thermometer available)
- Sore throat
- New cough not related to chronic condition
- Runny/stuffy nose/nasal congestion (not related to allergies or relieved by antihistamines)
- Difficulty breathing, shortness of breath
- Diarrhea with or without respiratory symptoms
- Nausea and/or vomiting
- Headache unrelated to chronic condition
- Fatigue
- Muscle aches
- Loss of sense of taste or smell
- New foot sores (COVID-19 toes)
- New rash

If, at any time, a student feels sick or experiences flu-like symptoms, or is concerned that they may have COVID-19 or are a close contact of someone who has COVID-19, the student should seek advice from [Student Health Services](#) and follow instructions on how to message a nurse through [Patient Connect](#), or call 617-353-3575.

Quarantine & Isolation Housing

First, a quick lesson about the language of quarantine and isolation. Quarantine housing is used when a person has potentially been exposed to an illness and needs to separate from other people in order to see if they develop symptoms and become sick. Isolation housing is used when someone has symptoms or is confirmed to have an illness. See [Guidelines for COVID-19 Exposures](#). If a student needs to go into quarantine, and they reside in on-campus housing, Student Health Services will work with Residence Life to arrange for the student to move to a private room with a private bathroom until the period of quarantine is over. If a student needs to go into isolation, and they reside in on-campus housing, Student Health Services will work with Residence Life to arrange for the student to move to a private room or semi-private room with another student who is also in isolation.

The University has set aside student housing that will serve as quarantine and isolation accommodations for residential students. These accommodations will be located on the Charles River Campus and the Fenway Campus. When a residential student is temporarily assigned to quarantine or isolation, the student will receive a detailed plan from Student Health Services about the steps they need to take to prepare for their stay in temporary accommodations, including a “what to bring” list, information about self-care during the quarantine or isolation period, and contact information for assistance during the quarantine or isolation period.

While in quarantine or isolation, students will have full access to wireless internet in their accommodations, so they are able to attend classes remotely and participate in virtual student activities. Bed linen, pillow, and towels will be provided by BU. The quarantine and isolation accommodations include a supply of groceries and beverages, and BU Dining Services will provide regular delivery of prepared meals for reheating, fresh fruit, produce, and dairy products. All quarantine and isolation spaces will contain a MicroFridge or a small kitchen with a microwave and refrigerator. Please note: BU Dining Services or Sargent Choice Nutrition will reach out to students at the start of their stay in quarantine or isolation to inquire about food allergies and/or special diet requirements. Students may choose to contract with a laundry provider that will pick up and deliver laundry to the room each week.

Student Health Services personnel will remotely monitor the progress of the student and will determine when the quarantine or isolation period has concluded, and the student may return to their academic year room assignment.

Additional guidance on who must quarantine, including temporary residence assignments and protocols, will be provided to students who are going into quarantine or isolation housing.

Shared Common Spaces

To comply with physical distancing guidelines, all shared common spaces on campus will have reduced density. Gatherings in lounges and other informal spaces will be limited to no more than 10 people, and students must maintain physical distancing at all times and wear a face covering over the nose, mouth, and chin. In common areas of a residence, where it is not possible to maintain six feet of physical distance from others—entryways, corridors, stairwells, elevators, for example—students must wear a face covering. And, whatever you do, please don't move the lounge furniture in campus residences. It has been carefully positioned to maintain at least six feet between chairs.

Libraries, which are resuming on-campus services in a phased reopening, will reduce density, orchestrate traffic flows, and install plexiglass barriers where appropriate.

Classrooms will be outfitted with technology that enables remote learning, and seating density will be greatly reduced. In accordance with the University's [Learn from Anywhere](#) teaching format, many in-person classes may be divided into smaller groups that take turns attending classroom sessions while other students attend class remotely.

The BU Shuttle will operate with a reduced number of passengers on board at any one time, both seated and standing, and riders will enter only through the rear door. Riders must wear face coverings at all times. A new Terrier Transit app (iOS and Android) will be launched in the fall allowing students to consider all their transportation options and routes in one mobile app—BU Shuttle, MBTA buses and trains, walking, bicycling, Bluebikes, and Zipcar. The BU Shuttle fleet will be disinfected following peak service times each day, and at night prior to service the following day. The BU Shuttle fall semester service schedules will be confirmed in August.



Face Coverings

(Revised 7/15/2020)

Face Covering Definition and Criteria

CLOTH FACE COVERING



DISPOSABLE FACE COVERING



The University is committed to promoting a safe campus environment for students, faculty, and staff in accordance with current state and local public safety guidelines. Face coverings (see definition below) must be worn at all times: in any shared spaces, in BU student residences, in all University buildings, on the BU Shuttle, and on public transportation, as well as on the street and in public spaces. Wearing a face covering does not replace the need to maintain physical distancing and observing safety protocols in shared spaces.

- ★ The CDC does not recommend the use of face shields for normal everyday activities or as a substitute for disposable masks or cloth face coverings. Based on currently available data, face shields in the absence of facial covering will not provide adequate protection against COVID-19 infection. They may be used in addition to masks but not as a sole intervention.

Students are expected to provide their own cloth face coverings, whether made at home or purchased. Students are advised to avoid touching their eyes, nose, or mouth when removing their face coverings, and wash their hands immediately before and after removal. Face coverings should be changed daily and stored in a clean paper bag when not in use. Disposable face coverings should be discarded daily.

The term face covering is used to include any cloth face covering or disposable face mask that meets the following criteria:

- Fits snugly but comfortably against the sides of the face and covers the nose, mouth, and chin
- Fastens securely with ties or ear loops
- Includes multiple layers of fabric
- Allows for breathing without restriction
- Cloth face coverings can be laundered without damage or change to shape

HOW TO WEAR A FACE COVERING



Image courtesy of CDC.

Student Well-Being

BU's primary focus is the well-being of our students. The University has many resources to assist students during this crisis, including [tips](#) to combat overwhelming feelings. [BU's Wellbeing Project](#) has compiled a list of [health and wellness activities](#) or support groups at BU that are currently providing virtual services.

Students can contact a counselor at BU Behavioral Medicine by calling 617-353-3569 (24/7 on-call). To reach a behavioral medicine referral coordinator for a referral to a therapist, prescriber, or other mental health provider outside of BU, students can call 617-358-5714, or reach out securely through the [Patient Connect](#) portal.

Safety

Students can always contact the Boston University Police at 617-353-2121 with emergency safety concerns. Students can also report safety concerns (non-emergencies) to the Office of the Dean of Students at 617-353-4126 or dos@bu.edu.



■ LIVING ON CAMPUS—WHAT’S NEW?

Planning “Households”

Living on a residential campus has always presented students with opportunities to experience new things. This fall, the list of new experiences includes many things that would have been hard to imagine just a few months ago, things like classes that are taught both in person and remotely at the same time, and dining experiences where food and payment are exchanged without contact. All these changes were put in place to reduce risk for everyone—students, staff, and faculty. And the changes start with students’ immediate living group, or household.

Students will create small communities, or “households,” that are a key component of our planning for living on campus. The University’s Housing staff has already done some of that work, by reducing the occupancy of quads and triples to doubles.

A household may consist of just one student in a single, two students in a double room, and suitemates, or it may include others on one floor who share a common bathroom. Please refer to the residence hall table on page 12 for more details by style of residence. Whatever the household’s makeup, students living in these defined spaces will be asked to live together in new ways. They must exercise careful control of how shared spaces are used and maintained, and everything from bathroom use to household cleaning to shared elevator use must be scheduled and coordinated. Students on floors with common bathrooms will be asked to develop daily schedules for bathroom use that will limit the number of students in a common bathroom at one time. Common bathrooms will receive frequent cleaning of high-touch surfaces by Facilities Management staff, and each bathroom in apartments and suites will be provided with a starter kit of disinfecting products for students to wipe down surfaces before and after use. Students in apartments and suites will be asked to provide their own sanitation products after the supply in the starter kit is depleted.



Residence Hall Bed Counts & Room Assignments

Residence hall bed counts have been carefully reviewed and adjustments have been made to reduce density; for example, quads have been reduced to double rooms, and in all but one residence,* triple rooms have been reduced to double rooms. Some returning students may be impacted by the adjustment to the density of on-campus housing. In July, BU Housing and Residence Life will directly contact students whose room assignments have been impacted by the density reductions to identify a new room assignment prior to their arrival on campus. Visit the [BU Housing website](#) for information on housing styles, floor plans, and specialty communities in student residences.

Students living in apartments and suites with in-unit bathrooms typically arrange bathroom schedules to manage individual use, and this fall will be no different. Upon arrival, apartment and suite “households” will be asked to support each other and develop bathroom use and cleaning schedules.

	TRADITIONAL SINGLES & DOUBLES	SUITE-STYLE	APARTMENT-STYLE
BED CONFIGURATION	Single and double occupancy	Single and double occupancy rooms within suites	Single and double occupancy rooms within apartments
MEAL PLAN	Mandatory	Mandatory	Optional
ABILITY TO PREPARE MEALS	University-issued MicroFridge (available for rental) is the only food preparation appliance permitted.	University-issued MicroFridge (available for rental) is the only food preparation appliance permitted.	Yes
BATHROOM CONFIGURATION	Shared by floormates in a large hall/housemates in a small hall.	Private	Private
BATHROOM PLANS TO LOWER DENSITY	Large halls typically have 2 large shared bathrooms per floor which can accommodate up to 8 students at a time. Small halls typically have 1-2 full bathrooms per floor.	In suite-style units, there are 1-2 bathrooms in each unit, shared among 2-6 students.	In apartment-style units, there are 1-2 bathrooms per unit, shared among 2-4 students.
PLAN FOR USE	Large halls: No more than 3-4 students will be scheduled to use the common bathroom. Small halls: Household members will develop a schedule to share these bathrooms based on each other's academic schedule.	Students sharing a private bathroom collaboratively develop a schedule for use, based on each roommate's academic schedule.	Students sharing a private bathroom collaboratively develop a schedule for use, based on each roommate's academic schedule.
PLAN FOR CLEANING/SANITIZATION	Facilities Management personnel will increase the frequency of common bathroom cleanings. All common bathrooms will have supplies of disinfecting products that students will use to wipe down surfaces before and after their use.	At the beginning of the fall semester, each bathroom will contain a starter cleaning kit with disinfecting products. Once students have finished the starter kit, they will be asked to provide their own cleaning supplies.	At the beginning of the fall semester, each bathroom will contain a starter cleaning kit with disinfecting products. Once students have finished the starter kit, they will be asked to provide their own cleaning supplies.
COMMON AREAS	Limit to 10 people at any time. 6-foot physical distancing required.	Limit to 10 people at any time. 6-foot physical distancing required.	Apartment occupants are expected to manage their living space to reduce exposure.
GUEST GUIDELINES	Access to rooms and living spaces is limited to building residents only. No visitors or overnight guests are permitted.		

***575 COMMONWEALTH**, affectionately known as “HoJo’s,” will continue to offer triple rooms, in part because each room has a private bathroom—shared by 3 students—the typical ratio of students to bathrooms that we have adopted across campus.

Select a Move-In Date



Early Arrival

(Revised 7/1/2020)

Move-In Days



The new safety precautions begin, appropriately, with Move-In. To allow all students and staff to maintain a safe physical distance, later this summer students will select a specific Move-In date and time using the [BU Housing Portal](#). The Move-In process has been modified to extend over 17 days, August 15–31. Students may not return to campus without a scheduled assignment for Move-In. BU Housing will prepare for each Move-In day, based on the number of students who have been scheduled to come to campus and check into their rooms that day. Students should be prepared to select an alternative date and time, should their first choice not be available. Please watch the BU Housing Portal for further updates and details on Move-In dates and times, which we will provide later in the summer.

The University continues to plan for the arrival of students living in undergraduate housing and the possibility that public health guidelines may require the quarantine of those traveling from specific regions of the continental United States or abroad. Student Health Services, BU Housing, and Residence Life are developing protocols for students who may need to quarantine. Early arrival dates during August 1–14 will be available to students living in on-campus housing, based on their individual circumstances. **★ Students may apply for early arrival by completing a form that will be available on the BU Housing website on July 8.** Early arrival Move-In will be scheduled by BU Housing to ensure physical distancing.

On their assigned Move-In day, students must limit their help to one friend or family member, and moving carts will be available. Every person involved in Move-In must wear a face covering and must follow posted guidelines concerning physical distancing and the use of designated paths in buildings and elsewhere on campus. Physical distancing of at least six feet is a must at all times. Please follow posted signage for guidance on capacity limits in all shared areas such as elevators, lounges, bathrooms. Returning students who have had personal items placed in storage can expect those items to be available for pick-up in areas near their assigned residences. Over the summer, as room assignments and Move-In dates are established, BU Housing will provide details on how students can arrange for pick-up. Signage will direct students to the pick-up locations for their personal items.

Resident Assistants

This fall, Resident Assistants (RAs) will be regularly (virtually) checking in with you to see how you're doing and to help you participate in many virtual experiences offered to BU students. When your RA reaches out, please be sure to respond and let them know how you are doing. And please remember that, as part of our effort to reduce person-to-person interactions in residences, the preferred approaches to communication will be phone calls, emails, and Zoom meetings. Students should be mindful that help is always nearby. RAs serve as role models, peer advisors, resources, and friends to students. Contact information for the RA on-call is posted in the lobby of your hall. Please remember to wear a face covering whenever you visit your Residence Life office. [Residence Life](#) offices are open 9 am to 5 pm on weekdays, and Residence Life staff are on-call at all other times to assist with urgent matters. Students are encouraged to get to know their RAs, who will be an excellent source of information and support. As student staff members, they play a unique role in guiding, encouraging, directing, and helping other students.

Campus Activities

Residence Life, the Dean of Students Office, Student Activities, BU Athletics, and many student organizations are working to develop programming and outlets through which students—whether first-year, transfer, or returning students—can meet and build a community with fellow Terriers. This information will be communicated directly to students over the summer and during fall semester.

Cleaning Protocols



All residences will be cleaned and sanitized prior to students' arrival. Once students are on campus, depending on the type of residence, bathrooms may be cleaned by Facilities Management staff or by student residents themselves, as described in the table on page 12. Students in suites, semi-suites, and apartment-style residences will be responsible for cleaning their kitchens and bathrooms following their use.

Facilities Management will frequently clean high-touch surfaces in residence common areas, which include hallways, doorknobs, elevators, elevator buttons, light switches, handrails, stairwells, kitchens, lounges, bathrooms, and laundry rooms, in accordance with [Centers for Disease Control & Prevention \(CDC\) guidelines](#). The cleaning agents are hydrogen peroxide-based products (Envirox 117 and Oxiver TB), which contain the lowest toxicity available.

Laundry

COVID-19 means that clothing, too, should be kept as clean as possible.

The CDC provides recommended [guidelines for doing laundry](#). Those guidelines advise using the warmest water possible, drying items completely, and washing only your own clothes. Towels and sheets should be washed frequently. Students are advised to bring an ample supply of cloth face coverings that can be used between laundry visits. Students will need to practice physical distancing even while doing laundry. Laundry schedules will need to be developed and maintained to maximize the use of the laundry facilities.



Visitors

Residence visiting rules have been restructured: In campus residences, access to rooms and living spaces is limited to building residents only, at all times. Overnight guests are not permitted. Non-Warren Towers residential students who are on a meal plan will have access to the Warren Towers Dining Hall during meal hours only.



DINING SERVICES

Dining Is Different



This fall your meal plan is the way to enjoy all that BU Dining Services offers, and students living in on-campus housing will choose a meal plan that works best with their individual dining preferences. Students will continue to find chef-inspired menus that prioritize fresh, healthy, and sustainable options. But some other things have changed. Dining hall transactions will be contactless. And there will be modified hours and new practices for safe-serving, physical distancing, and more frequent and enhanced cleaning. Look for highly visible signage in each dining hall guiding you to serving locations and limited seating. Students will enter dining areas on designated pathways, and they will follow well-drawn lanes to serving stations and limited seating areas. Students are encouraged to make good use of the contact-free hand sanitizer stations located throughout dining areas, and yes, face coverings are required in all dining halls and retail locations, except when eating or drinking.

Contactless Transactions



Mobile-ordering through Grubhub and self-pick-up will help provide a contact-free experience. All retail venues, including Starbucks and Raising Cane's, will be part of the Grubhub network. Contactless transactions allow students to simply tap their Terrier Card, and in our retail locations, the Dining Services team will place food choices in single-use containers. Students may utilize the [Rhetty To Go](#) program to order their dining hall meal in advance.

Based on public health occupancy guidelines, dining hall seating will be limited in Warren Towers, Marciano Commons, Fresh Fuel at Granby Commons (kosher dining), West Campus, and the GSU Food Court. Students can take their meals to-go and eat in the comfort of their rooms or other physically distanced spaces.

Dining Events



BU Dining Services will work with student organizations and clubs, as it has in past years, to bring catered meals, boxed lunches, or snacks to your Terrier-centric activities, club events, or any special experiences throughout the year. The Student Activities Office will be providing additional guidance and training on how to facilitate meetings and programs. And themed special dining events like Lobster Night will be different, but still be part of the student experience.

■ FITNESS & RECREATION CENTER

FitRec Has Some New Exercises



While at FitRec



Hours and Capacity



Like every facility on campus, the Fitness & Recreation Center (FitRec) is planning to open and has made several changes to provide students with a fitness and recreation experience that observes public health and CDC guidelines for physical distancing and sanitation. First, for everyone's health and safety, FitRec staff ask that students do not visit if they are exhibiting signs of illness, particularly cold/flu-like symptoms; please stay in your residence and consider seeking medical attention. This fall, FitRec staff may require a wellness screening on entry.

When visiting FitRec, students will be asked to follow directional signage, venue occupancy limits, and the guidance provided by FitRec staff. Face coverings will be required to enter and must be worn at all times, including during exercise, except while swimming. All students and staff are responsible for bringing their own face covering to FitRec or other athletic/recreation facilities, fields, and courts. Visitors should bring a full water bottle, their own sweat cloth or towel, and their own activity gear.

Students should arrive at FitRec dressed for their workout, and once inside, go directly to their workout venue. FitRec's cardio and circuit equipment and free weights have been carefully spaced. Students are asked not to move equipment, and to thoroughly clean up with the provided cleaning supplies before and after use. Once the workout is finished, FitRec visitors should go straight to the exit.

Visitors to FitRec should try to limit their use of restrooms, and should not change and shower in locker rooms, unless they are using a swimming pool. Visitors should use lockers to secure their belongings, as necessary, for daily visits only. FitRec visitors should also wash or sanitize their hands before, during, and after exercise and using equipment.

The University anticipates that the fall semester's FitRec hours and access will be limited, based on capacity and the class/program schedule at a given time. There will very likely be two different entry points, one for personal informal use and one for scheduled class use. Students should expect wait times and new registration requirements to enter the facility. Traditional activities for all FitRec spaces may be modified or suspended based on the nature of the activity, as required by access capacity, physical distancing, and sanitation guidelines. For a full listing of venue-specific modifications as they become available, FitRec users should refer to the [FitRec website](#).

WEBSITES & CONTACT INFORMATION

Boston University

BACK2BU WEBSITE

bu.edu/back2bu

BU STUDENT HEALTH SERVICES MEDICAL CLINIC

bu.edu/shs • 617-353-3575 (24/7 on-call)

BU BEHAVIORAL MEDICINE

bu.edu/shs/behavioral-medicine • 617-353-3569 (24/7 on-call)

BU DINING SERVICES

bu.edu/dining • 617-353-2990

BU HOUSING

bu.edu/housing • 617-353-3511 • housing@bu.edu

BU Housing Portal: bu.edu/myhousing

BU POLICE DEPARTMENT

Emergency • 617-353-2121 / Non-emergency • 617-353-2110

bu.edu/police • bupolice@bu.edu

DEAN OF STUDENTS OFFICE

bu.edu/dos • 617-353-4126 • dos@bu.edu

FACILITIES MANAGEMENT, CUSTODIAL SERVICES

- CHARLES RIVER CAMPUS & FENWAY CAMPUS • 617-353-2105
- MEDICAL CAMPUS • 617-358-4144

FITNESS & RECREATION CENTER

bu.edu/fitrec • fitrec@bu.edu

FitRec Member Services • 617-358-3740

Program Registration Assistance • 617-358-3740

PARKING & TRANSPORTATION SERVICES

- CHARLES RIVER CAMPUS/FENWAY CAMPUS • bu.edu/parking • 617-353-2160
- MEDICAL CAMPUS • bumc.bu.edu/parking • 617-358-3506
- BU SHUTTLE • bu.edu/thebus

RESIDENCE LIFE

Office hours: 9 am to 5 pm, weekdays

bu.edu/reslife • 617-353-4380

WELLBEING PROJECT

bu.edu/provost/wellbeingproject

WEBSITES & CONTACT INFORMATION

City, State, and Government Information on COVID-19

CENTERS FOR DISEASE CONTROL & PREVENTION COVID-19

cdc.gov/coronavirus/2019-ncov

CITY OF BOSTON

boston.gov/news/coronavirus-disease-covid-19-boston

COMMONWEALTH OF MASSACHUSETTS

Mass.gov/resource/information-on-the-outbreak-of-coronavirus-disease-2019-covid-19

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

Mass.gov/2019coronavirus

MBTA – MASSACHUSETTS BAY TRANSPORTATION AUTHORITY

mbta.com