How to Use Firsthand

Firsthand is a career engagement platform that provides students with personalized career guidance. Students can access employers, mentors, career guides, virtual career fairs, and other unique resources tailored specifically to a student's field(s) of interest.

**Step 1: BEGIN**

Log in or sign up for a Firsthand account using your BU credentials
- Set up your profile by completing the Firsthand survey upon sign in

**Step 2: EXPLORE**

Navigate to "The Library" section
- Select Explore Careers for more information about potential options within an industry
- Select Get the Job once you're ready to start your search in a specific career

**Step 3: RESEARCH**

Navigate to the "Careers" section
- Review Rankings, Company Profiles, detailed information on Professions, Industry outlooks, and Internship opportunities
- Select the subsection that best fits your needs in career exploration or job search process

**Step 4: SEARCH**

Navigate to the "Jobs" section
- Select "Mentors" for a curated list of mentors that match your profile and interests
  - Note: Mentors on Firsthand offer services such as career conversations, mock interviews, and resume/cv reviews but these are services you must pay for
- Select "Jobs" for a list of open positions filterable by type of role, location, employer, etc.

**ADDITIONAL RESOURCES**

Firsthand user support and training