

# Contracting for Coordination

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# Introduction

- Coordination problem: interdependence calls for agents to act consistently but there is strategic risk about what others will do
- Principal contracting for coordination must address strategic risk

# Introduction

- Coordination problem: interdependence calls for agents to act consistently but there is strategic risk about what others will do
- Principal contracting for coordination must address strategic risk
- Important for both organizations and markets
  - “The key role of management in organizations is to ensure coordination” (Milgrom and Roberts, 1992: 114)
  - Firms coordinate buyers to purchase goods with network externalities

## Contracting for coordination

- Principal contracts with set of agents
- Induces game, possibly with multiple equilibria
- What is optimal scheme that guarantees high payoff to principal?

# Plan

- Part 1: Contractible actions
  - Exogenous externalities
  - Endogenous externalities
- Part 2: Hidden actions
  - Public contracts
  - Private contracts
- Part 3: Hidden types
  - Monopolist problem

# Plan

- Part 1: Contractible actions
  - Exogenous externalities: Segal (2003)
  - Endogenous externalities
- Part 2: Hidden actions
  - Public contracts
  - Private contracts
- Part 3: Hidden types
  - Monopolist problem

# Setup

- Set  $N = \{1, \dots, N\}$  of agents. Action  $a_i \in \{0, 1\}$  for each  $i \in N$
- Bilateral contracts: for each  $i$ , payment  $\omega_i$  conditional on  $a_i = 1$
- Given  $a := (a_1, \dots, a_N)$ , agent  $i$ 's payoff is

$$U_i(a, \omega_i) = u_i(a) + a_i \omega_i$$

# Implementation

- Scheme  $\omega = (\omega_i)_i$  induces simultaneous game
- $\hat{a}$  is NE iff for each  $i$ ,  $\hat{a}_i \in \operatorname{argmax}_{a_i} U_i(a_i, \hat{a}_{-i}, \omega_i)$
- Principal wants to guarantee  $a^1 := (1, \dots, 1)$  at least cost
  - Implement  $a^1$  as **worst-case** (“lowest-action”) NE
  - Equivalent to implementing  $a^1$  as **unique** NE

## Principal's problem

- Call  $E(\omega)$  the set of NE profiles under  $\omega$
- Worst-case implementation constraint (W) is

$$E(\omega + \varepsilon) = \{a^1\} \quad \forall \varepsilon > 0$$

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- Call  $E(\omega)$  the set of NE profiles under  $\omega$

- Worst-case implementation constraint (W) is

$$E(\omega + \varepsilon) = \{a^1\} \quad \forall \varepsilon > 0$$

- Principal solves

$$\min_{\omega} \sum_i \omega_i \text{ subject to } (W)$$

# Externalities

- Distinguish between increasing/decreasing externalities
  - Increasing if  $\forall i, u_i(1, a_{-i}) - u_i(0, a_{-i})$  increasing in  $a_{-i}$
- Implies game with strategic complementarities/substitutabilities

# Externalities

- Distinguish between increasing/decreasing externalities
  - Increasing if  $\forall i, u_i(1, a_{-i}) - u_i(0, a_{-i})$  increasing in  $a_{-i}$
- Implies game with strategic complementarities/substitutabilities
- Many examples with strategic complementarities
  - Investment
  - Teamwork
  - Goods with network externalities
  - Exclusive dealing
  - Bank runs

# Decreasing externalities

## Proposition

*With decreasing externalities, optimal scheme specifies  $\omega^{NE}$  s.t.  $\forall i$*

$$u_i(1, a_{-i}^1) + \omega_i^{NE} = u_i(0, a_{-i}^1)$$

- Worst-case focus has no bite

## Increasing externalities

- What if increasing externalities? Supermodular game
- Scheme  $\omega^{NE}$  induces  $a^1$  as a NE but does not satisfy (W)
- E.g., for  $\varepsilon > 0$  small,  $(0, \dots, 0)$  is also NE under  $\omega^{NE} + \varepsilon$

## Example

- 2 agents. For  $i \in \{1, 2\}$ , let  $u_i(a) = \begin{cases} -1 & : a = a^1 \\ -2 & : a_i = 1, a_{-i} = 0 \\ 0 & : \text{otherwise} \end{cases}$

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- To make  $a^1$  an equilibrium at least cost, pay  $\omega_L := 1$  to each agent
- To make it unique equilibrium, must make  $a_i = 1$  dominant for some  $i$ 
  - Pay one agent  $\omega_H := 2$
  - And then  $\omega_L$  to the other agent

## Ranking schemes

- Given permutation  $\pi$  of  $N$ , define  $a_{-i}(\pi)$  by  $\pi_j < \pi_i \iff a_j = 1$

### Definition

$\omega$  is ranking scheme if  $\exists \pi$  s.t.  $U_i(1, a_{-i}(\pi), \omega_i) = U_i(0, a_{-i}(\pi), \omega_i) \forall i$

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### Lemma

*With increasing externalities,*

1. Every ranking scheme satisfies (W)
2. Any scheme satisfying (W) is dominated by some ranking scheme

# Optimal scheme and discrimination

## Proposition

*With increasing externalities, optimal scheme specifies  $\pi^*$  and  $\omega^*$  s.t.  $\forall i$*

$$u_i(1, a_{-i}(\pi^*)) + \omega_i^* = u_i(0, a_{-i}(\pi^*))$$

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## Proposition

*With increasing externalities, optimal scheme is discriminatory*

*That is, if same  $u_i(\cdot)$  for all  $i$ , then  $\pi^*$  is arbitrary and*

$$\omega_i^* > \omega_j^* \iff \pi_i^* < \pi_j^*$$

# Plan

- Part 1: Contractible actions
  - Exogenous externalities
  - Endogenous externalities: Halac, Kremer, and Winter (2020)
- Part 2: Hidden actions
  - Public contracts
  - Private contracts
- Part 3: Hidden types
  - Monopolist problem

# Investment

- Principal (firm) raises capital from multiple agents (investors)
- Principal's project succeeds or fails
  - $P : \mathbb{R}_+ \rightarrow [0, 1]$ , strictly increasing
  - Success yields value  $V > 0$
- Each agent  $i \in N = \{1, \dots, N\}$  has capital endowment  $\bar{x}_i$

# Contracts

- For each  $i$ , contract specifies investment  $x_i \in [0, \bar{x}_i]$ , returns  $(r_i, k_i)$ 
  - $r_i$  if success;  $k_i$  if failure
  - $a_i = 1$  means invest  $x_i$  in project
  - $a_i = 0$  means invest  $x_i$  in safe asset with return  $\theta > 0$

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- Given  $(a_1, \dots, a_N)$ , agent  $i$ 's payoff is

$$\left[ P \left( \sum_j a_j x_j \right) r_i + \left( 1 - P \left( \sum_j a_j x_j \right) \right) k_i \right] a_i x_i + \theta (1 - a_i) x_i$$

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- Principal's budget constraint (BC) is

$$\sum_i r_i a_i x_i \leq V \quad \text{and} \quad \sum_i k_i a_i x_i \leq 0 \quad \forall a = (a_1, \dots, a_N)$$

# Principal's problem

- Two-step approach:
  1. For fixed  $(x_i)_i$ , find optimal  $(r_i, k_i)_i$
  2. Given step 1, find optimal  $(x_i)_{i \in N}$

# Principal's problem

- Two-step approach:
  1. For fixed  $(x_i)_i$ , find optimal  $(r_i, k_i)_i$
  2. Given step 1, find optimal  $(x_i)_{i \in N}$
- (W) requires  $E((r_i + \varepsilon, k_i)_i) = \{a^1\} \forall \varepsilon > 0$
- Let  $X_N := \sum_i x_i$ . Principal solves

$$\min_{(r_i, k_i)_i} \sum_i [P(X_N) r_i x_i + (1 - P(X_N)) k_i x_i]$$

subject to (BC) and (W)

## Optimal scheme

- By (BC) and  $\theta > 0$ , must set  $r_i > 0 \geq k_i \forall i$
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- Implies supermodular game, so ranking lemma applies
- Optimal scheme specifies  $\pi^*$  and  $(r_i^*, k_i^*)_i$  s.t.  $\forall i$

$$r_i^* P(X_i(\pi^*)) + k_i^* (1 - P(X_i(\pi^*))) = \theta$$

where

$$X_i(\pi) := \sum_{j:\pi_j \leq \pi_i} x_j$$

## Optimal returns

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## Proposition

*Optimal scheme specifies  $\pi^*$  and  $(r_i^*, k_i^*)_i$  s.t.  $\forall i$*

$$r_i^* = \frac{\theta}{P(X_i(\pi^*))} \quad \text{and} \quad k_i^* = 0$$

## Optimal permutation

- Optimal permutation  $\pi^*$  minimizes  $\sum_i \frac{\theta}{P(X_i(\pi))} x_i$

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### Proposition

*Suppose  $1/P(x)$  convex over  $[0, X]$*

*For any  $(x_i)_i$  with  $X_N \leq X$ ,  $\pi^*$  satisfies*

$$\pi_i^* < \pi_j^* \implies x_i \geq x_j$$

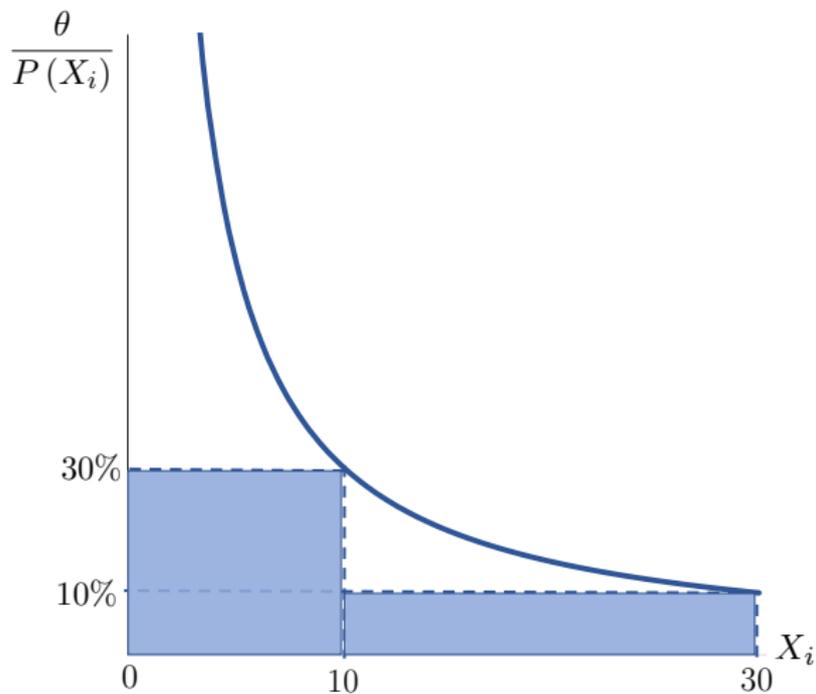
*Hence, larger investors receive higher net returns than smaller investors*

## Example

- $\theta = 10\%$ ,  $(x_1, x_2) = (10, 20)$ ,  $P(x) = \frac{x}{30}$

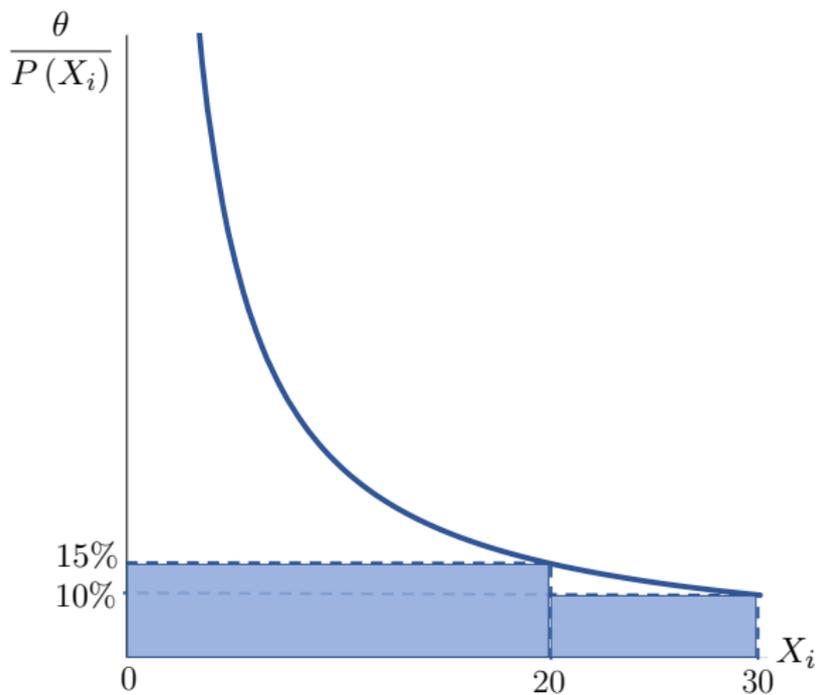
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## Proposition

*If  $(\hat{x}_i)_i$  majorizes  $(x_i)_i$ , principal's cost is lower under  $(\hat{x}_i)_i$*

## Corollary

*Given  $(\bar{x}_i)_i$ , principal raises capital from agents with largest endowments*

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  - Public contracts: Winter (2004)
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# Teamwork

- Principal induces team of agents to exert effort
  - $a_i \in \{0, 1\}$  is hidden action
  - Effort costs  $(c_i)_i$  with  $c_i > 0 \forall i$

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- Principal's project succeeds or fails
  - $P : \{0, 1, \dots, N\} \rightarrow [0, 1]$ , strictly increasing and convex
- Scheme specifies success-contingent bonuses  $b = (b_i)_i$ 
  - Agents protected by limited liability

## Principal's problem

- Given  $(a_1, \dots, a_N)$ , agent  $i$ 's payoff is

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$$\min_b P(N) \sum_i b_i \text{ subject to (W)}$$

## Example

- 2 agents,  $c_i = c$ , project succeeds with prob.  $\begin{cases} 1 & : \text{both work} \\ \alpha^2 & : \text{both shirk} \\ \alpha & : \text{one each} \end{cases}$

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- To make work an equilibrium at least cost, pay both agents

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- To make it unique equilibrium, pay one agent

$$b_H := \frac{c}{\alpha(1 - \alpha)}$$

and then  $b_L$  to the other agent

## Optimal scheme and discrimination

- Supermodular game, so ranking lemma applies

### Proposition

*Optimal scheme specifies  $\pi^*$  and  $b^*$  s.t.  $\forall i$*

$$b_i^* = \frac{c_i}{P(|j : \pi_j \leq \pi_i|) - P(|j : \pi_j < \pi_i|)}$$

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*That is, if  $c_i = c \forall i$ , then  $\pi^*$  is arbitrary and*

$$b_i^* > b_j^* \iff \pi_i^* < \pi_j^*$$

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- Part 1: Contractible actions
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  - Public contracts
  - Private contracts: Halac, Lipnowski, and Rappoport (2021)
- Part 3: Hidden types
  - Monopolist problem

## Private contracts

- Incentive scheme  $\sigma = \langle T, g, B \rangle$ :
  - $T = \prod_i T_i$ , where each  $T_i$  is finite (WLOG  $T_i \subseteq \mathbb{N}$ )
  - $g \in \Delta T$  (WLOG  $g_i$  has full support on  $T_i$ )
  - $B = (B_i)_i$ , where  $B_i : T_i \rightarrow \mathbb{R}_+$  is  $i$ 's bonus from success

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- (W) requires  $E(\langle T, g, B + \varepsilon \rangle) = \{a^1\} \forall \varepsilon > 0$ 
  - Where  $E(\sigma)$  is set of BNE under  $\sigma$ , and  $a := (a_i(t_i))_{i,t_i}$

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  - Where  $E(\sigma)$  is set of BNE under  $\sigma$ , and  $a := (a_i(t_i))_{i,t_i}$
- Principal solves

$$\inf_{\sigma} P(N) \sum_i \sum_{t_i} g_i(t_i) B_i(t_i)$$

subject to (W)

## Example: Recall public contracts

- 2 agents,  $c_i = c$ , project succeeds with prob.  $\begin{cases} 1 & : \text{both work} \\ \alpha^2 & : \text{both shirk} \\ \alpha & : \text{one each} \end{cases}$
- To make work unique equilibrium with public contracts, pay one agent

$$b_H := \frac{c}{\alpha(1 - \alpha)}$$

and then pay the other agent

$$b_L := \frac{c}{1 - \alpha}$$

- First agent reassures second agent

## Example: Introduce private contracts

- Now suppose one agent offered private contract with random bonus:

$$b_H \text{ or } b_L, \text{ each with prob. } \frac{1}{2}$$

- And the other agent is offered

$$b_M := \frac{c}{\frac{1}{2}\alpha(1-\alpha) + \frac{1}{2}(1-\alpha)}$$

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- Agents “reassure” each other  $\implies$  both work

## Example: Principal's cost and discrimination

- $b_M < \frac{1}{2}b_H + \frac{1}{2}b_L$

⇒ Total average payments decrease with private contract

- $b_L < b_M < b_H$

⇒ Less transparency can mean less discrimination

- In fact, we show the optimal scheme eliminates discrimination

## Ranking schemes

- $\sigma = \langle T, g, B \rangle$  is a ranking scheme if:
  - Every distinct  $i, j$  have  $g\{t : t_i = t_j\} = 0$
  - Every  $i$  and  $t_i$  have

$$B_i(t_i) \mathbb{E}_g \left[ P(|j : t_j \leq t_i|) - P(|j : t_j < t_i|) \mid t_i \right] = c_i$$

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### Lemma

1. Every ranking scheme satisfies (W)
2. Any scheme satisfying (W) is dominated by some ranking scheme

## Incentive costs

- Let  $\Pi$  be set of permutations on  $N$ 
  - Each  $t$  (without ties) induces an agent ranking  $\pi(t) \in \Pi$
  - Ranking scheme  $\sigma$  induces ranking distribution  $\mu^\sigma \in \Delta\Pi$
  - Type  $t_i$  has ranking belief  $\mu_i^\sigma(\cdot|t_i) \in \Delta\Pi$

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- Given  $\mu_i \in \Delta\Pi$ , let

$$\frac{c_i}{\mathbb{E}_{\pi \sim \mu_i} [P(|j : \pi_j \leq \pi_i|) - P(|j : \pi_j < \pi_i|)]}$$

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$$f_i(\mu_i) := \frac{c_i}{\mathbb{E}_{\pi \sim \mu_i} [P(|j : \pi_j \leq \pi_i|) - P(|j : \pi_j < \pi_i|)]} \cdot P(N)$$

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- A ranking scheme  $\sigma = \langle T, g, B \rangle$  costs the principal

$$\sum_i \mathbb{E}_{t_i \sim g_i} f_i\left(\mu_i^\sigma(\cdot|t_i)\right)$$

## The optimal value

- Principal chooses profile of distributions over ranking beliefs
  - But constrained: if increase an agent's belief, must lower another's
- Interpret as choosing average ranking distribution plus information

# The optimal value

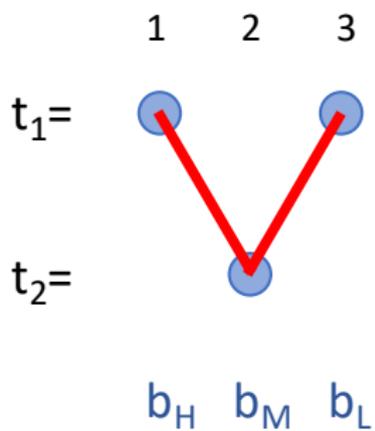
- Principal chooses profile of distributions over ranking beliefs
  - But constrained: if increase an agent's belief, must lower another's
- Interpret as choosing average ranking distribution plus information
- Show problem reduces to optimizing over average ranking distribution:

## Theorem

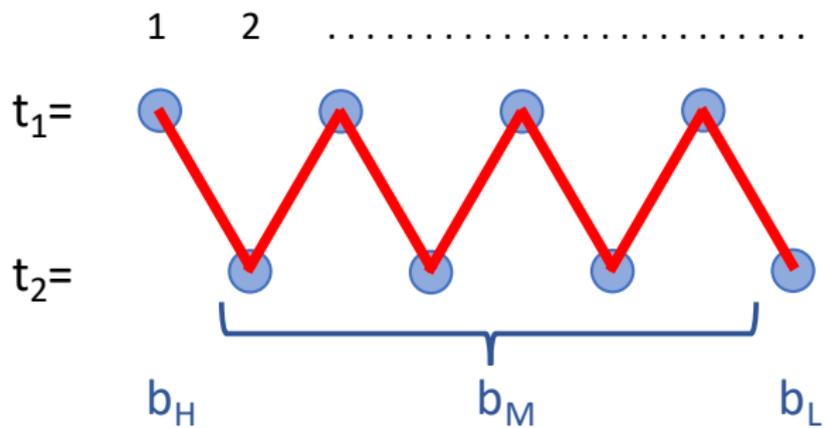
*Principal's optimal value is*

$$\min_{\mu \in \Delta \Pi} \sum_i f_i(\mu)$$

Back to example



## Back to example



## Optimal scheme

- Auxiliary program characterizes optimal incentives:

### Theorem

*There is unique bonus profile  $b^*$  which minimizes  $\sum_i b_i$  among all*

$$b \in \left\{ \frac{1}{P(N)} (f_1(\mu), \dots, f_N(\mu)) : \mu \in \Delta\Pi \right\}$$

*A sequence  $(\sigma^m)_m$  that satisfies (W) is optimal iff the limit bonus distribution under  $\sigma^m$  (exists and) is degenerate on  $b^*$*

# No discrimination

## Corollary

*If  $c_i = c_j$ , then  $b_i^* = b_j^*$  and every optimal  $(\sigma^m)_m$  has*

$$\mathbb{P}^m\{|b_i - b_j| < \varepsilon\} \rightarrow 1 \quad \forall \varepsilon > 0$$

⇒ No discrimination between identical agents; little between similar

⇒ Rank uncertainty strictly optimal for similar agents

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# Monopolist problem

- Monopolist sells good to set of buyers
- Externalities: Buyer's benefit from good increases with  $\#$  other buyers
- Hidden types: Buyer's benefit from good depends on private info

# Setup

- Unit population of buyers. Seller offers personalized  $p_i \in \mathbb{R}_+$  to each
  - Buyers have private types  $\theta_i \in [\underline{\theta}, \bar{\theta}]$
- Given total purchased quantity  $q \in [0, 1]$ , buyer of type  $\theta_i$  gets payoff

$$u(\theta_i, q) - p_i$$

if he buys at  $p_i$ , and zero if he does not buy

# Setup

- Unit population of buyers. Seller offers personalized  $p_i \in \mathbb{R}_+$  to each
  - Buyers have private types  $\theta_i \in [\underline{\theta}, \bar{\theta}]$
- Given total purchased quantity  $q \in [0, 1]$ , buyer of type  $\theta_i$  gets payoff

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- Today's presentation: take  $\theta_i \sim U[0, 1]$  and  $u(\theta_i, q) = \theta_i \bar{v}(q)$ 
  - With  $\bar{v}(0) = 0$  and  $1/\bar{v}(\cdot)$  convex

## Seller's problem

- Quantity demanded and revenue from price distribution  $\Pi \in \Delta(\mathbb{R}_+)$ :

$$D_q(\Pi) := \int D_q(p) \, d\Pi(p) \quad \text{where } D_q(p) := 1 - \frac{p}{\bar{v}(q)}$$

$$R_q(\Pi) := \int R_q(p) \, d\Pi(p) \quad \text{where } R_q(p) := pD_q(p)$$

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- Seller's optimal value is

$$\sup_{\Pi \in \Delta(\mathbb{R}_+)} \min_{q^* \in [0,1]} R_{q^*}(\Pi)$$

$$\text{subject to } D_{q^*}(\Pi) = q^*$$

## Benchmark 1: Complete information

- Suppose no hidden types:  $\theta_i$ 's are observable

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- Suppose no hidden types:  $\theta_i$ 's are observable
- Monopolist sells to everyone using ranking scheme
  - Offer each buyer price that makes him indifferent if only preceding buy
- Cannot apply same methodology under incomplete information
  - Seller cannot control order of deletion of dominated strategies
  - New approach: work with anticipated  $q$  rather than buyer types

## Benchmark 2: Best-case implementation

- Suppose seller can select her preferred equilibrium. Then problem is

$$\begin{aligned} & \sup_{\Pi \in \Delta(\mathbb{R}_+)} \quad \max_{q^* \in [0,1]} \quad R_{q^*}(\Pi) \\ & \text{subject to} \quad D_{q^*}(\Pi) = q^* \end{aligned}$$

## Benchmark 2: Best-case implementation

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### Proposition

*Under best-case implementation, every optimum has degenerate  $\Pi$*

## Worst-case implementation

- Externalities mean other equilibria under any posted  $p > 0$ 
  - Worst equilibrium has zero revenue
- Optimal  $\Pi$  under worst-equilibrium selection must be non-degenerate
- What is the optimal form of price dispersion?

## Which constraints matter?

### Proposition

*Under worst-case selection,  $(q^*, \Pi^*)$  is optimal iff it solves*

$$\begin{aligned} & \max_{q \in [0,1], \Pi \in \Delta(\mathbb{R}_+)} R_q(\Pi) \\ & \text{subject to} \quad D_{\hat{q}}(\Pi) \geq \hat{q} \quad \forall \hat{q} \in (0, q) \end{aligned}$$

## Which constraints matter?

### Proposition

Under worst-case selection,  $(q^*, \Pi^*)$  is optimal iff it solves

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- Let  $\Gamma : \mathbb{R}_+ \rightarrow \mathbb{R}_+$  right-continuous, nondecreasing. Say  $\Gamma$  is *greedy* if

$$D_{\hat{q}}(\Gamma) = \hat{q} \quad \forall \hat{q} \in (0, 1)$$

# Optimal price distribution

## Theorem

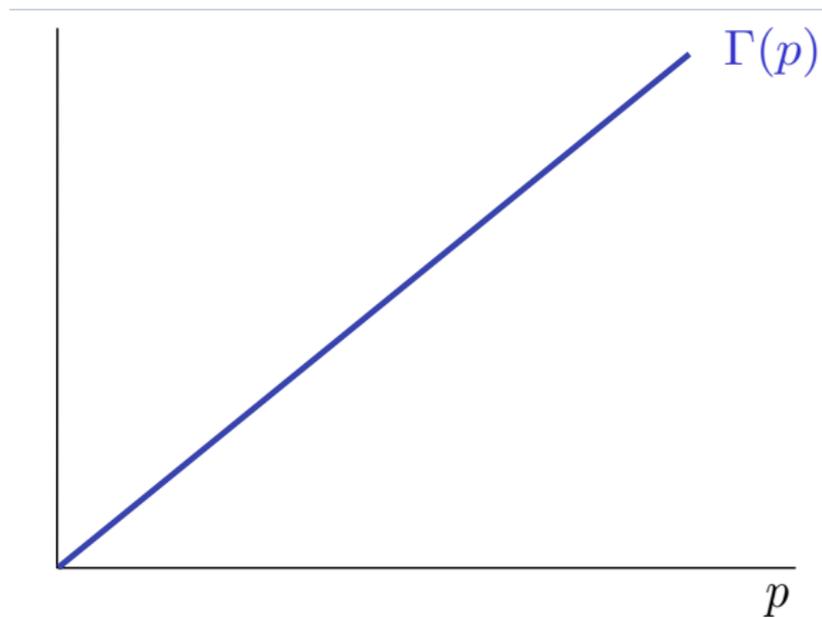
*Any optimal  $\Pi^*$  is greedy up to*

$$p^* := \max \text{Supp}(\Pi^*) < \bar{v}(q^*),$$

*with mass point at  $p^*$*

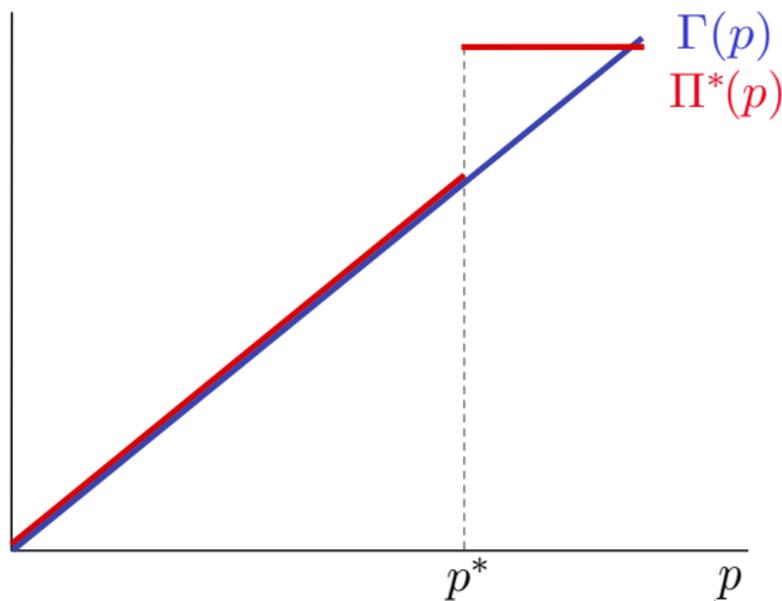
## Example 1

- Take  $u(\theta, q) = \theta q$  and  $\theta \sim U[0, 1]$ 
  - $\Gamma(p) = p/\mathbb{E}[\theta]$  satisfies  $D_q(\Gamma) = q$  for all  $q \in [0, 1]$



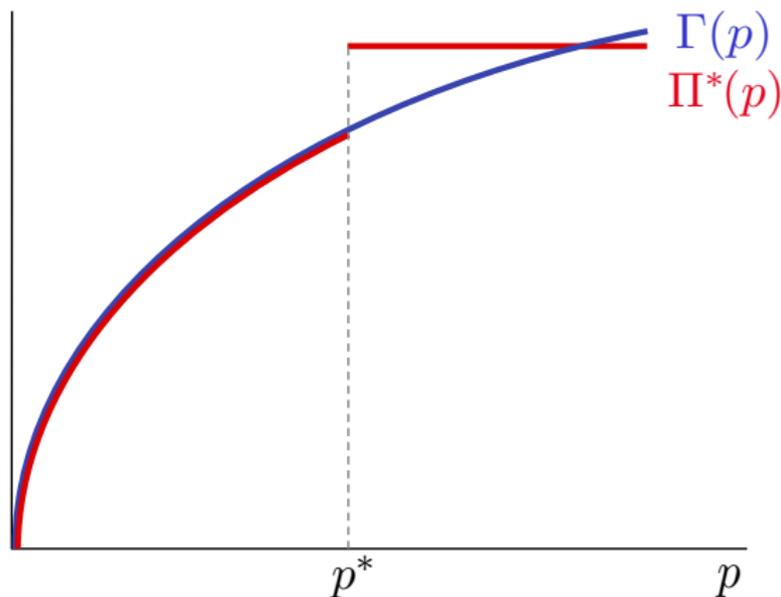
## Example 1

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## Example 2

- Take  $\theta \sim U[0, 1]$  and  $u(\theta, q) = \theta \bar{v}(q)$  with  $\bar{v}(q) = q^2$ 
  - $\Gamma(p) = (3/2)\sqrt{p}$  satisfies  $D_q(\Gamma) = q$  for all  $q \in [0, 1]$



## Effects of externalities

- Seller induces higher max price and higher quantity than in best-case
- If stronger externalities, higher quantity and lower weight on low  $p$ 's
- If groups of heterogeneous externalities, build demand weak to strong

## Concluding remarks

- Contracting for coordination arises in many applications
- Possibility of multiple equilibria calls for robust approach
- We studied principal's optimal worst-case implementation scheme
  - Implications for contracts and outcomes in organizations and markets
  - And still many open questions!

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Thank you!