MONDAY JUNE 28 th 2010								
Room	410	416	222	414	412	208	Dining Rm	
8:00	REGISTRATION AND BREAKFAST (ATRIUM)						-	
9:30	CONFERENCE OPENING and PLENARY SESSION I Welcoming Remarks by Dr. Robert Meenan Plenary Speaker Debra Roter (AUD)							
11:00								
11:30	Session 1 A Tse, Lai Kun Transforming experience and learner transformation: An analysis of first year medical students' PBL reflections	Session 1 B Syed –Afzal, Samina Communicating visual images: How sonographers frame aspects of risk and uncertainty for pregnant women during fetal normality ultrasound scans	Session 1 C Fix, Gemmae M. "When I found out I had all the sickness": Using an illness-web to understand patient barriers to high blood pressure management.	Session 1 D Juraskova, Ilona Improving decision-making in ovarian cancer: Development and evaluation of decision aids to help women make informed treatment choices	Colloquia A Patricia Geist-Martin (Organizer) Communicating about CAM	Colloquia B Henrik Rahm (Organizer) Constructing Communication as Care in a Scandinavian Care		
12:00	Storey, Anne M. Displaying professional expertise in medical case history presentations in PBL tutorials: a discourse analytic study	Hodgson, Jan An Australian study of the process of prenatal genetic counseling	Davis, Boyd Expanding explanatory models: The embodiment of agency and accountability in the talk of diabetics	Viale, Marisa Psychosocial aspects of adherence to gynecological assistance by women with pathologies leading to uterus colon cancer in Rio de Janeiro	Patricia Geist-Martin Sarah Shoemaker Masha Sukovic Ramadurai Vandhana	Setting Tools, Talk and Tasks Johan Barstad Tove Harnett Eleni Siouta Berith Hedberg		
12:30	Gonçalves, José Carlos Interaction and Discourse in a Context of Change in Brazilian M Medical Education: a study on Problem Based Learning	Phillips-Stoll, Aliza Pushing Nature's Boundaries?: Weighing PGD for BRCA 1/2	Gualtieri, Lisa Blogging for Health: Communicating the Experience of Illness			(presenter) Ulla Hellström- Muhli Mette Muren- Gjerseth Henrik Rahm		
1:00			LUNCH (DINING	i ROOM)				
2:00	Session 2 A Glinert, Lewis Manufacturers' prescription drug web sites: A grey area of discourse and ethics	Session 2 B Ford, Yvonne The Things Nurses Talk About: Nouns in a Corpus of End-of-Shift Hand-offs	Session 2 C Solomon, Jeffrey How Patients and Providers Negotiate Problem-Solving During Clinical Encounters: The Role of Speech Registers	Session 2 D Kramer, Jessica "Give them a voice": Therapists' perspectives on how the Child Occupational Self Assessment impacts their communication with school-aged children with disabilities.	Colloquia C Olga Zayts (Organizer) Investigating prenatal genetic screening in Hong Kong as a	Colloquia B Cont.		
2:30	Rundblad, Gabriella Communicating safe behaviour to the general public: A comparison of the different stages of a natural disaster	Hewett, David A Survey of Communication between Hospital Doctors: Accommodation and Comprehension	Hydén, Lars-Christer The listener's task in dementia	True, Gala "I felt like an Alien:" Combat Veterans' Reflections on Social Isolation and Social Phobia	discourse and an activity type Chin-Peng Lee Agnes M. Kang Alice Yau			
3:00	Schweikardt, Christoph Mobile phone health risk messages in the context of political debate on precautionary measures in	Delany, Clare (presented by Jane Galvin) Ethics and Communication in pain management for paediatric procedures lessons from play therapy	Beach, Mary Catherine Improving Clinician Attitudes toward Patients with Sickle Cell Disease: The Impact of a Film Intervention		Olga Zayts			

	Germany						
3:30			AFTERNOON BREAK	(ATRIUM)			
4:00	Session 3 A Stvan, Laurel Stress Management: Corpus-based insights into Vernacular Interpretations of Stress	Session 3 B Juraskova, Ilona Improving informed consent to clinical trials: A randomised controlled trial of a Decision Aid for women considering participation in a breast cancer prevention trial (IBIS-II)		Session 3 D Ellery, Natalie 'Jumping Hurdles': Experiences of Predictive Testing for Huntington's Disease in Young Adults	Session 3 E Kupferberg, Irit The Construction Of The Suicidal Self In Computer-Mediated Discourse	Works-in-Progress for Round Table Discussion (Dining Hall) 1. Eliciting and Understanding Perspectives of Children & Adolescents Bastos, Liliana Bertell, Ida	
4:30	Frisch, Anne-Linda Defining and Measuring Health Literacy: How Can We Profit from Other Literacy Concepts?	Saha, Somnath Physician patient-centeredness and patient decision-making: a randomized study using video vignettes		Lerner, Barbara Genetic Counseling Communication Patterns During the Disclosure of Genetic Susceptibility to Alzheimer's Disease and Their Effect on Patient Outcomes	Smith, Catherine Health Communication and the Internet: An Analysis of Adolescent Language Use on the Teenage Heath Freak Website	Pickering, Dawn 2. Teaching Communication to Health Care Professionals: Identity Construction Koenig, Regula Pinto Cadilhe de Assis Jácome, Alexandre José Ribeiro, Branca	
5:00	Connor, Ulla (presented by Kathryn Lauten) Intercultural modeling of health literacy: A Study	Gabrielsson, Felicia Maria (presented by Roar Stokken) Unempowering love: on patient choice and professionalism		Christensen, Kurt Perceived personal utility of Alzheimer's disease genetic susceptibility testing and its influence on post-test responses: Findings from the REVEAL Study		3. Telemedicine: Ethics Kreucher Sabrina (presented by Laryionava) Laryionava, Katsiaryna Keiser, Gerd	
						4. Communication training for future health care practitioners: Outcomes that matter, how and what to measure? Barone, Susan Burke, Janice Rao Jaya Stokes, Adrian	
6:00			WELCOME PERFECTION	N. (ATRIUM)		5. Mental Health: Communication Baldwin, Laurence Delman, Jonathan	
6:00	WELCOME RECEPTION (ATRIUM)						

	TUESDAY JUNE 29th 2010						
Roo m	410	416	222	414	412	424	208
8:00				BREAKFAST (DINING ROOM)		-	
9:00	Session 4 A Avdi, Elma The influence of language and culture on medical student interviews	Session 4 B Saha, Somnath Physician interracial anxiety, communication, and satisfaction among patients with HIV	Session 4 C das Graças Dias Pereira, Maria Narratives of Community Workers in Tuberculosis Treatment	Session 4 D Todorova, Irina Contextualizing pain and endurance in infertility treatment and IVF	Colloquia D Wen-ying Sylvia Chou (Organizer) The role of illness narratives in health communication	Session 4 E Rugen, Kathryn Computer Tailored Intervention in Primary Care to Promote Colorectal Cancer Screening	Colloquia E Srikant Sarangi (Organizer) Decision-making in healthcare settings: A microethics perspective
9:30	Bower, Emily Communication about the End- of-Life: Medical Students' Attitudes and Preparation	Laws, Barton Physician Provision of Sexual Risk Behavior Counseling in HIV Care: Direct Observation Using Mixed Methods	Launer, John A narrative based approach to teaching supervision skills	Rasmussen, Helen Photo Elicitation in Health Care: Exploring Perceptions of Health, Happiness and Trust in Elderly Men and Women	Maria Caiata-Zufferey Wen-ying Sylvia Chou Amy Sanders Linda Squiers (Presented by Suzanne Dolina)	Liu, Jen-Jyh Pervasive Telemonitoring For Patients Living With Chronic Heart Failure: A Quantitative Study Of Telemedicine	9:00-10:30 Michael Arribas-Ayllon Per Måseide Gøril Thomassen
10:00	Madiba, Mbulungeni Language acquisition planning in South African universities: lessons from the Xhosa communication skills courses for staff and students at the University of Cape Town	Duncan, Rony Parents' Understanding of Confidentiality when their Teenage Children See Clinicians Alone: a Matter of Miscommunication?		Lorenz, Laura Using visual metaphors to communicate lived experience with an invisible injury		Trondsen, Marianne (presented by Roar Stokken) Between Love And Technology – On Moderating Online Mutual-Aid Groups	11:00-12:30 Dana Kovarsky Kiek Tates Srikant Sarangi
10:30				MORNING BREAK (DINING ROOM)		•	
11:00	Session 5 A O'Grady, Catherine The accomplishment of empathy in General Practice consultations	Session 5 B Laryionava, Katsiaryna Neural Prosthetics — Public Understanding of Ethical, Social and Cultural Challenges	Session 5 C Elwy, A. Rani Communicating Adverse Patient Events in Surgery: The CAPES Study	Session 5 D Dunkel, Anke Targeting Health Messages in Switzerland	Colloquia F Karen Lutfey (Organizer) Moving Beyond Disparities: Understanding Values and Responsibilities in Clinical Decision Making		Colloquia E Cont.
11:30	R. Dahm, Maria 'I can understand it is really difficult' - Challenges faced by international medical graduates in Australia	French, Kempa Measuring the Suitability of Printed Patient Educational Materials	Dales, Jill 'Communicating with patients: the influence of prior assumptions'	Vicentini, Alessandra Terminological challenges in medical communication: Toward a dictionary of bioethics terms	Courtney Jackson Karen Lutfey John McKinlay Jonathan Tritter Lisa Welch		
12:00	Woodward-Kron, Robyn Towards standard setting for clinical communication skills: which criteria?	Palmer, Anthonia (Presented by Thecla Ezeonu) Routine Antenatal HIV Testing in Nigeria: an overview of the ethical and human right implications	Woskob, Larissa Medical practitioner's perspectives on guilt as a motivational tool	Krahn, Timothy Building mental health ethics literacy through film			
12:30	LUNCH (DINING ROOM)						

	Session 6 A	Session 6 B	Session 6 C	Session 6 D	Colloquia G	Session 6 E	Colloquia H	
1:30	Ford, Yvonne	Araujo, Meagan	Stokken, Roar	Jaeger, Kirsten	Ulla Hellstrom Muhli	George Major	Invited	
	Moves and Strategies in the	The move towards	Chalk and Cheese – or Two	Culture-specific Assumptions	(Organizer)	Medical Signbank: Bottom-up	State of the Art Communication	
	Genre of Nurses' End-of-Shift	standardized medical language	Peas in a Pod. Challenges posed	and Expectations in Health		sign language planning and	Research in the US Department	
	Hand-offs	and its implications for patients	when self-help becomes a tool	Communication	Presence In Health Care	development	of Veterans Affairs	
		and healthcare providers.	for the Public Health Care		Communication - Discursive			
					And Ethical Dimensions			
2:00	Slade, Diana	Jacobs, Elizabeth A	Allard, Jon	Chukwuneke, Felix (Presented		Dillon, Patrick	Frankel, Richard	
	Achieving effective clinician-	Using a Video -interpreting	The Micropolitics of Clinical	by Thecla Ezeonu)	Michael C. Brannigan	Moral Accounting and	Pope, Charlene	
	patient communication in	Network to Improve Healthcare	Teamworking	Culture and Biomedical Care in	Roxana Delbene	Membership Categorization in	Saha, Somnath	
	hospital emergency	Communication for Limited		Africa: the influence of culture	Jill Dales	Primary Care Medical		
	departments	English Proficient Patients		on biomedical care in a	José Carlos Gonçalves	Interviews		
				traditional African society,	Ulla Hellstrom Muhli			
				Nigeria, West Africa				
						Bartesaghi, Mariaelena		
2:30	Manidis. Marie	Beach, Mary Catherine	Kaldjian, Lauris	Rahill. Guitlee		The Baker Act's revolving door:		
2.50	Emergency Department	Communication Measures and	Ethical Issues Related to	Cultural Adaptation of a Survey		Provider's accounts.		
	Consultations: the complexity	Patient Satisfaction: Are	Communication Encountered	Instrument for Use in HIV		membership categories, and		
	of ethnographic and discursive	Associations Similar Across	by Third-Year Medical Students	Knowledge Research on a Rural		the management of moral		
	representation	Ethnic Groups?	During Clinical Clerkships	Southern U.S. University		accountability		
			3 , .	Campus		,		
3:00				AFTERNOON BREAK (ATRIUM)				
2.00				DOCTED SESSION (ATDUMA)				
3:00	POSTER SESSION (ATRIUM)							
4:15	PLENARY SESSION II (AUD)							
	Welcoming Remarks by Dr. Karen Antman							
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6:30	PRE DINNER COCKTAILS (TRUSTEES CENTER BALLROOM 9 th Floor) <i>Ticket Needed</i>							
7:30	CONFERENCE DINNER (TRUSTEES CENTER BALLROOM 9 th Floor)							
	In Honor of Elliot Mishler							
	Ticket Needed							
6:30 7:30	Plenary Speaker Dr. Clarence Braddock PRE DINNER COCKTAILS (TRUSTEES CENTER BALLROOM 9 th Floor) <i>Ticket Needed</i> CONFERENCE DINNER (TRUSTEES CENTER BALLROOM 9 th Floor) In Honor of Elliot Mishler							

WEDNESDAY JUNE 30th 2010								
Room	410	416	222	414	412			
8:00	BREAKFAST (DINING ROOM)							
9:00	Session 7 A Pettersen, Gunn (presented by Jan Rosenvinge) Professional confidence as an output of an interdisciplinary educational program on eating disorders	Session7 B Swinglehurst, Deborah Voice and Authority in the Electronic Patient Record	Session 7 C Swoboda, Debra Genetalk about Psychiatric Illness: Lay Understanding of the Genetics of Bipolar Disorder	Session 7 D Zurbriggen, Seraphina (presented by Anke Dunkel) From Macro- to Micro-Culture in the field of health in Switzerland	Session 7 E Örulv, Linda In the shadow of the future: Issues of control in early-stage progressive dementia			
9:30	Flynn, Eleanor The state of emergency communication skills teaching in Australian undergraduate Medical Education: Gaps, barriers and opportunities Stokes, Adrian Is there such a thing as a 'teaching style', and	Sarangi, Srikant The burden of (non)treatment: Offline commentary during physical examination in primary care consultations	Saunders, Benjamin "I Just Don't Want to be Thought of as the Girl Who's Ill": Young Adults' Construction of Others' Perceptions in Accounts of Chronic Illness	Poe, Pamela Direct-to-Consumer Prescription Drug Ads in the US: A Qualitative Study of Older Adults Using Grounded Theory to Study DTC Ad Response	Antelius, Eleonor Communicative Disability and Stories: Towards an embodied conception of narratives			
10:00	does it matter?	Clerehan, Rosemary Research into practice: Nuancing identities of providers and patients	del Carmen Alvarez-Gordillo, Guadalupe Social Constructions of the Body among Youth in Comitan, Chiapas, Mexico	Schulz, Peter Appealing to the Authority of the Many in Direct-to-Consumer Advertising: an Argumentative Perspective	Hydén, Lars-Christer Non-verbal vocalization and intersubjectivity in Alzheimers disease			
10:30			MORNING BREAK (DINING ROOM)					
11:00		Session 8 B Chang, Wan-ting Making Open Questions Work: Towards Patient-centered Communication	Session 8 C Duncan, Rony Psychologists who Breach Confidentiality with Adolescent Clients: Transparent Communication as a Means of Minimising Harm	Session 8 D Rustad, Hanne Intensifiers as a strategy for communicating health risk and normality concerning cardiovascular diseases	Session 8 E Spires, Ann Opioid Prescribing for Chronic Pain: Reflections on Shared Decision–making			
11:30		Galvin, Jane Sharing big decisions with children and families: An occupational therapy example	Seixas, Azizi "Risky" Business: Understanding, Investigating and Communicating Risk in Youth Delinquency	Matarese, Maureen Dynamic Discourse: Time Talk in Caseworker-Client Interaction	Adams, Ann Empowering patients and clinicians to communicate about risks associated with mental health problems			
12:00	PLENARY SESSION III and CONFERENCE CLOSING (AUD) Welcoming Remarks by Dr. Gloria Waters Plenary Speaker Dr. Alan Radley							