


## MyBU Student Portal Refund Requests Instructions

### 1. Log into your My BU Student Portal

MyBU Student Portal | Boston University

Logout

 Home My Academics **My Bill & Aid** More ▾


Welcome!

MyBU Student Portal is your new entry point to Student Link transactions, along with campus resources and timely updates. Student Link is not being retired yet, but complete replacement is planned for 2024. Watch the video below to learn more!


*Trending Topics*

- Registration Planner
- Applying for Graduation
- Order a Transcript – Undergraduate
- Order a Transcript – Graduate and Professional Students
- How Can We Help?


Registration Planner




Medical Campus




Take the Belonging & ...




Class Registration



Graduate Education



New LGBTQIA+ Stude...



### 2. Select “My Bill & Aid” then under Featured Topics”, select “Refund Requests”



### My Bill & Aid

#### Featured Topics

Tuition Payment Deadlines

Tuition Payment Options

Compliance FAQs

Refund Requests

Budgeting Resources

#### What's Trending

Tuition Payment Deadlines

1098-T

Tuition Payment Options

Apply for Student Aid



View & Accept Aid



#### Quick Links

[Apply for Aid - Undergraduates](#)

[Apply for Aid - Medical Campus](#)

[Check Compliance Status](#)

[Check Federal Financial Aid Credit Authorization Status](#)

[Consent-to-Disclosure](#)

[Financial Literacy \(Smart Money\)](#)

[Financial Literacy & Budgeting - Medical Campus](#)

[Loans and Financing Options](#)

[Loans Deferment Information](#)

[Make a Payment](#)

[Manage Sports Pass](#)

[Payment Deadlines](#)

[Request a Refund](#)

[Student Dental Plan](#)

[Student Health Insurance](#)

Student Account Inquiry



Grant ShareLink Access



Electronic 1098-T Consent



Waive/Accept SHIP



3. You can select "Student Account Inquiry" from the "Refund Requests" page which will take you to your statement, student account status and payment information page



ALL STUDENTS

## Refund Requests

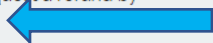
Mar 1, 2023 · Knowledge

### Question

When will I get my refund? Or How do I request a refund?

### Answer

If you have a credit ("CR") on your student account balance, you can request a refund by selecting "Request a Refund" when you visit [Student Account Inquiry](#).



Refund requests will be processed once:

- Classes have begun for the semester.
- All "anticipated" or "pending" financial aid has been received and credited to your student account.
- 10 days have passed since receipt of payment (if the credit is a result of a check or online payment).

Students will receive an email notification once a refund is approved. Approved refunds will be deposited into the bank account provided within 7-11 business days.

Read the [Refund Requests](#) webpage for additional information, including the process for refunding Federal funds and managing your electronic refund.

Spring

Tuition

My Bill & Aid

Summer

Fall

Term

All Students

Refunds

Bill & Aid Resources

My Bill & Aid - Featured

### Trending Articles

Registration Planner

Viewing My Grades

Applying for Graduation

Viewing Transcripts

Finding a Job

## STUDENT ACCOUNT INQUIRY - BOSTON UNIVERSITY

Quick Links: [Amount Due Summary](#) | [Most Recent Payment](#) | [Pending Items](#) | [Sort My Transactions](#) | [Payment Plan](#) | [Student Account Status](#) | [Make a Payment](#) | [ShareLink Access](#) | [Request a Refund](#)



AMOUNT DUE SUMMARY		
	Date Due	Amount Due
▶ Amount Due as of	March 9, 2023	No Payment Due

Choose a Semester

- Summer 2023 details are now available for registered students. Students residing on-campus during the summer may not see their housing charges appear on their bill until May 15th for Summer 1 and June 28th for Summer 2.
- Please note: **Published tuition and fees** will apply for all modes of instruction. Tuition and fees will not be refunded in the event the mode of instruction changes for any part of the academic year.
- Please visit [Student Accounting Services](#) for additional information on billing, refund policies and payment options.
- To View Account Details--click on the blue triangle (▶) in the "Amount Due Summary" box above. OR - Select a semester from the "Choose a Semester" drop-down for a print-friendly version.

Boston University - Student Accounting Services  
25 Buick Street, Suite 130  
Boston, MA 02215

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- Select "Request a Refund". If you want to request the full available credit, you can enter a value of \$1.00. You can also enter the exact amount of credit you want refunded.
- If you have not yet set up your direct deposit information yet, please do so once you have submitted a request for a refund by selecting the NelNet link.

← → ↻ 🔒 📄 https://www.bu.edu/link/bin/uiscgi\_studentlink.pl/1678381085

Boston University

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[Money Matters](#)
[Personal](#)
[Work](#)
[Food & Shelter](#)

### STUDENT ACCOUNT INQUIRY - BOSTON UNIVERSITY

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**REQUEST A REFUND - CONFIRMATION**

Thank you for submitting a request for a refund. You will receive an email notification from Student Accounting Services when the process is complete. Financial Aid Recipients: Your request may be referred to BU Financial Assistance or to your Graduate School Financial Aid Office for review.

Please visit **Nelnet** to confirm your enrollment in Student Choice Refunds and to verify your refund profile information.

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**Note: You must repeat the process every time you have a new credit.**

**Funds will be deposited when your classes start and your available aid has disbursed.**