

*Job Description*

## ***Manager of Student Life***

*(Part-Time, Remote: March 1–June 3, 2023)*

*(Full-Time, On Site: 11 Weeks, June 4–August 17, 2023)*

*Boston University Tanglewood Institute (BUTI) is recognized internationally as a premier summer training program for aspiring young musicians and is the only program of its kind associated with one of the world's great symphony orchestras. Under the guidance of distinguished professionals, and in the presence of the Boston Symphony Orchestra (BSO), students are immersed in an atmosphere of extraordinary music making fueled by high artistic standards, rigorous programming, and a rich legacy of learning and performance.*

### Responsibilities

The Manager of Student Life (MSL) leads all aspects of student and West Street Campus life. They report directly to the Director of Enrollment and Student Life, and supervises the Student Housing Manager and Resident Assistants (RA's). During the summer season, they work closely with operations and program staff and faculty, and interact extensively with students and parents. Primary responsibilities include RA recruitment and training and developing, implementing and overseeing an effective, safe, inclusive, and positive Student Life experience for all BUTI students. During the summer, the Manager of Student Life supervises and evaluates the RA staff; creates and monitors RA work schedules; oversees and participates in the student judicial system; and serves in the Management On-Call rotation. During the academic year, in addition to Student Life staff recruitment, the Manager of Student Life is responsible for updating all Student Life materials, e.g. the Student Lifebook, and working closely with BUTI directors and other staff to communicate this information to constituents during the admissions and enrollment processes. They work closely with the Director of Enrollment and Student Life to: review and update Student Life materials and communications; review and develop Student Life policies and procedures; and develop plans for Student Life activities and events that can be implemented during the season. In addition, they are tasked with creating professional ties and collaborative opportunities with Boston University's office of Residence Life to enhance BUTI's Student Life operations.

### Recruiting, Training, and Managing Resident Assistants

In-residence in Lenox, MA: With the assistance of the Operations Management Team, including the Director of Enrollment and Student Life, the Manager of Student Life plans, leads, and coordinates sessions during a 1.5-week Student Life training program. As a supervisor, the MSL monitors job performance of Resident Assistants and conducts weekly meetings. They create the desk and on-call shift schedule for the RA staff and hold RAs accountable for their work. This position monitors RA progress on assigned special projects by providing guidance in developing timelines and ensuring that deadlines are met. The MSL chairs weekly resident assistant staff meetings. They review weekly RA reports and in turn, submit a weekly synopsis report to the Director of Enrollment and Student Life. The MSL oversees student life programming and manages the calendar of social events and other activities. They help oversee student move-in and move-out weekends by creating work schedules, organizing registration stations, and assisting in paperwork collection. They coordinate regular team building and staff appreciation activities throughout the summer.

Winter/Spring: Prior to residency in Lenox, the Manager of Student Life must become familiar with the operations of the program and the responsibilities of the Residence Life staff. They will also be an active participant in interviewing and hiring of Resident Assistants, and other administrative-related tasks.

### Judicial System & On-Call Work

The Manager of Student Life supervises the Student Housing Manager, working closely with this individual to review, update and improve upon policies and procedures related to student behavior and the judicial process. In their absence, the Manager of Student Life oversees and participates in the student judicial system by meeting with students who are involved in policy violations and by carrying out any daily, necessary administration. They participate in the campus Management On-Call duty rotation, taking the lead in problematic situations and relaying any information necessary to the Director of Enrollment and Student Life and other members of the senior BUTI management team. **The Manager of Student Life is a primary role model for the RA staff in work and in behavior.** As a senior student affairs position, the Manager of Student Life guides the RAs in dealing with minor student issues, while collaborating with the full-time BUTI staff, senior faculty and Health Services to manage more serious problems.

### Administrative Support

As members of the BUTI team, these positions are essential to helping bridge the academic focus of students to the aspects of healthy living in a community. A pro-active attitude and willingness to take initiative are necessary. A final report on the summer's successes and needs for improvement is required each year by September 15.

During the winter and spring months, additional tasks may be assigned to support the general operations and academic program of BUTI.

### Qualifications

An undergraduate degree is required for the position; graduate level students and teaching professionals are encouraged to apply. Live-in residence experience and Resident Assistant or summer camp experience preferred. Knowledge of pre-college and/or collegiate residence life industry standards is ideal. Strong communications and administrative skills needed, including word processing, spreadsheet, and database software applications experience. Teamwork and supervisory experience are essential. Possession of a valid U.S. driver's license is necessary.

All BUTI positions are rewarding and educational but demanding in terms of the required time and energy a successful candidate must commit. The positions are live-in (summer only), and the hours staff members work are often dictated by the necessities of the student community rather than by convenience.

Compensation includes hourly wages (Winter/Spring) and a weekly salary (Summer). During the summer, living accommodations, daily breakfast/brunch, lunch and dinner, local telephone service only, and a Tanglewood grounds pass are included. As part of training, staff members receive certification from the American Heart Association in Standard First Aid and Adult CPR/AED.

**Apply online for this and other summer positions at [www.bu.edu/cfa/tanglewood/employment](http://www.bu.edu/cfa/tanglewood/employment). A cover letter outlining your interest and qualifications along with a work resume are required.**

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