Job Description

Transportation Manager (June 3, 2020 – August 19, 2020)

Boston University Tanglewood Institute (BUTI) is recognized internationally as a premier summer training program for aspiring young musicians and is the only program of its kind associated with one of the world’s great symphony orchestras. Under the guidance of distinguished professionals, and in the presence of the Boston Symphony Orchestra (BSO), students are immersed in an atmosphere of extraordinary music making fueled by high artistic standards, rigorous programming, and a rich legacy of learning and performance.

Students are housed in five dormitory-style residences including a turn-of-the-century mansion on a sixty-four acre campus within walking distance of Tanglewood, the summer home of the Boston Symphony Orchestra in Lenox, Massachusetts (130 miles west of Boston). The residences house up to 260 students and approximately 30 staff members. Other facilities include classrooms, practice sheds, a dining hall, recreational facilities, and a performance theater.

Responsibilities
This position supports on and off-campus operations, reporting directly to the Director of Operations and Residential Life. The Transportation Manager is responsible for facilitating all transportation needs of BUTI. The TM will schedule buses and small vehicle travel and must:

• work with our contracted bus service and drivers
• work closely with academic program staff who create program schedules
• work with other academic staff and community engagement staff
• work with student life staff members who create non-academic activities requiring transportation
• manage incidental needs for off-campus transportation, such as medical appointments and religious services

Bus Transportation
• Create weekly driver schedules
• Maintain records of bus mileages and driver hours
• Communicate weekly hours to our bus company
• Create clear protocols for managing needs during any absence or time off

Airport Shuttles
• Oversee final scheduling of shuttles on move-in and move-out days
• Greet students at the airport
• Manage transportation to campus for any delayed arrivals

Small Vehicles
• Ensure vehicles are in good condition
• Maintain vehicle use logs
• Oversee fueling and maintain logs
• Review driving records for any BUTI personnel operating a BUTI vehicle

Student Life Team Support
As a member of the Management Staff, the TM will provide support to sessions for student life staff training, attend staff meetings with academic and student life staff. The TM must help develop a positive environment in the office. The nature of this position requires a willingness to work flexible hours.

Additional responsibilities: Other projects may be assigned as dictated by the needs of the program and campus operations. A proactive attitude, attention to detail, and willingness to take initiative are necessary. The TM is expected to maintain and communicate transparent office hours. Candidates must hold a valid driver’s license.
Qualifications
Completion of an undergraduate degree preferred. Professional communications skills are necessary. Ability to assimilate and organize a broad range of information. Knowledge of word processing, spreadsheet, and database software applications is extremely helpful. Must hold a valid U.S. driver’s license.

All positions are enjoyable and educational but demanding in terms of the required time and energy a successful candidate must commit. The positions are live-in (summer only), and the hours staff members work are often dictated by the necessities of the student community rather than by convenience.

Compensation includes weekly salary, living accommodations, daily breakfast/brunch, lunch and dinner, local telephone service, and a Tanglewood grounds pass. The period of employment for this position is from Wednesday, June 3, 2020 through Wednesday, August 19, 2020. After the students arrive on June 21, staff members receive one day off each week. They will also receive one additional day off during two weeks.

Apply online for this and other summer positions at www.bu.edu/cfa/tanglewood/employment. A cover letter outlining your interest and qualifications along with a work resume are required.

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