

## Horizon Client Instructions – Windows

1. Connect to BU's VPN. Instructions are available here:  
<http://www.bu.edu/tech/services/cccs/remote/vpn/use/>

Skip this step if you are already connected to BU's wired or wireless (BU eduroam) on-campus network.

2. Once connected to the VPN or on-campus network, go to: <https://casit-vdi-con1.ad.bu.edu/>



### VMware Horizon

You can connect to your desktop and applications by using the VMware Horizon Client or through the browser.

The VMware Horizon Client offers better performance and features.



Install VMware Horizon Client



VMware Horizon HTML Access

Check here to skip this screen and always use HTML Access.

3. Click Install VMware Horizon Client. This will open the download page on VMware's website.

Home / VMware Horizon Clients

## Download VMware Horizon Clients

Select Version:

VMware Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

[Click here for a list of certified thin clients, zero clients, and other partner solutions for VMware Horizon.](#)

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Select Version 5.4.3

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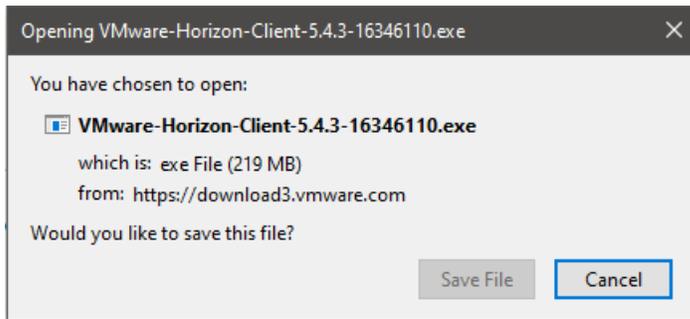
File Information

VMware Horizon Client for Windows

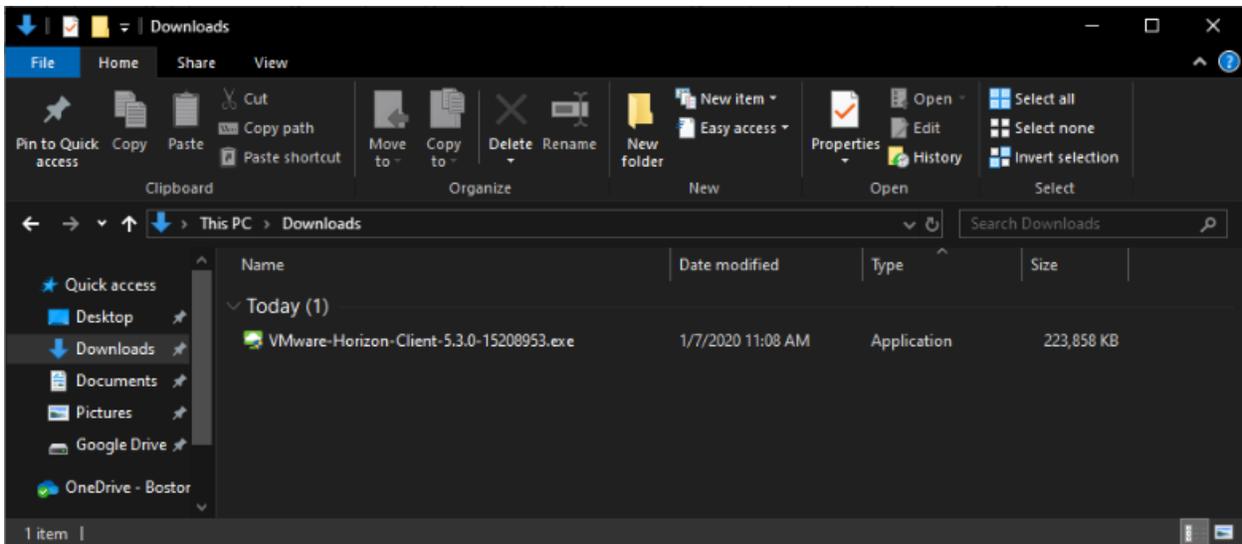
File size: 218.99 MB  
File type: exe

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- Click Download Now.



- Click Save File. Navigate to your downloads folder and launch the installer.



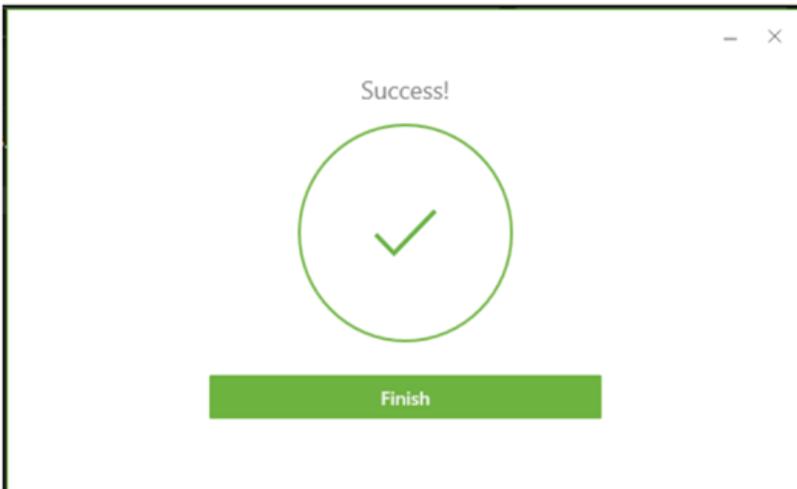
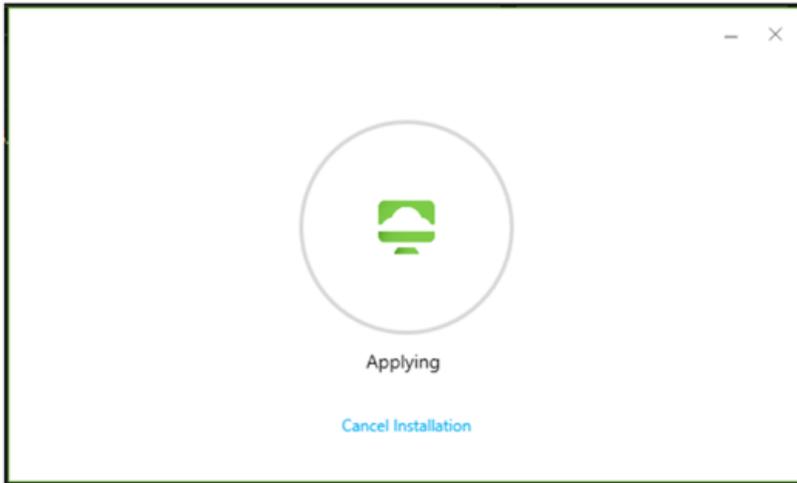
7. Click Agree & Install when prompted.



You must agree to the [Privacy Agreement](#) and [License Terms](#) before you can install the product



8. Wait a few moments for the installation to complete.



9. Restart your computer to complete the installation.

 You must restart your system for the configuration changes made to VMware Horizon Client to take effect.

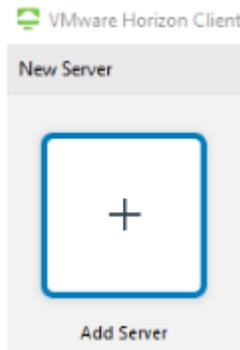
**Restart Now**

[Restart Later](#)

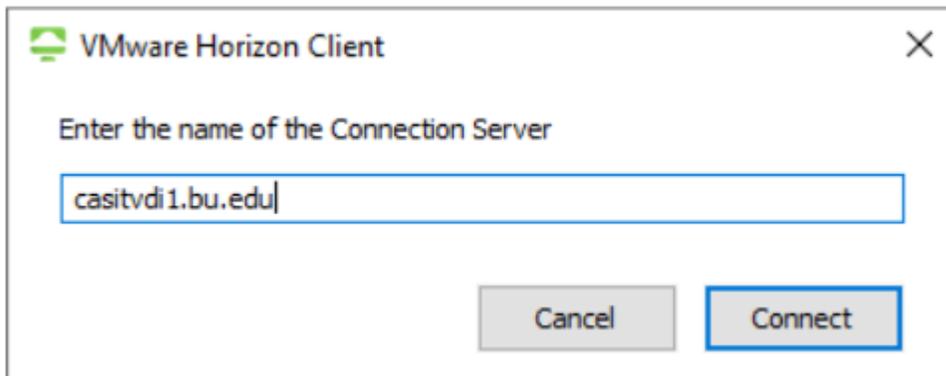
10. Launch the VMware Horizon Client. The installation should have created a desktop shortcut:



11. The first time the VMware Horizon Client launches a server address will need to be added. Click Add Server:

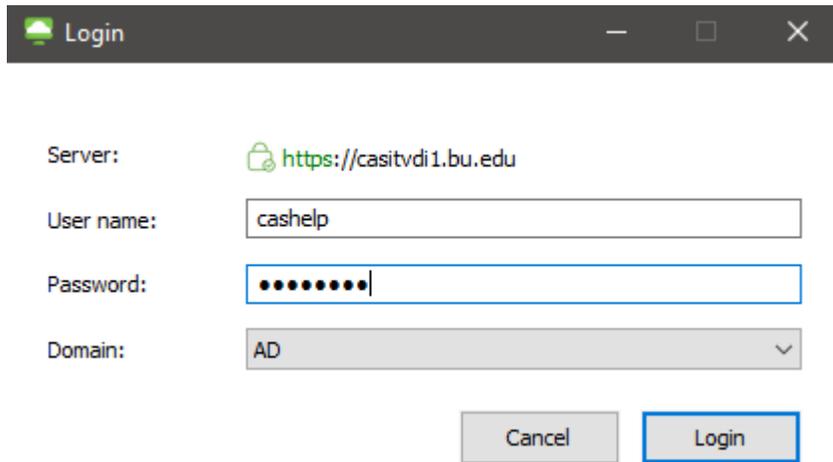


12. Enter the address: casitvdi1.bu.edu



The secondary server address: casitvdi2.bu.edu may also be used.

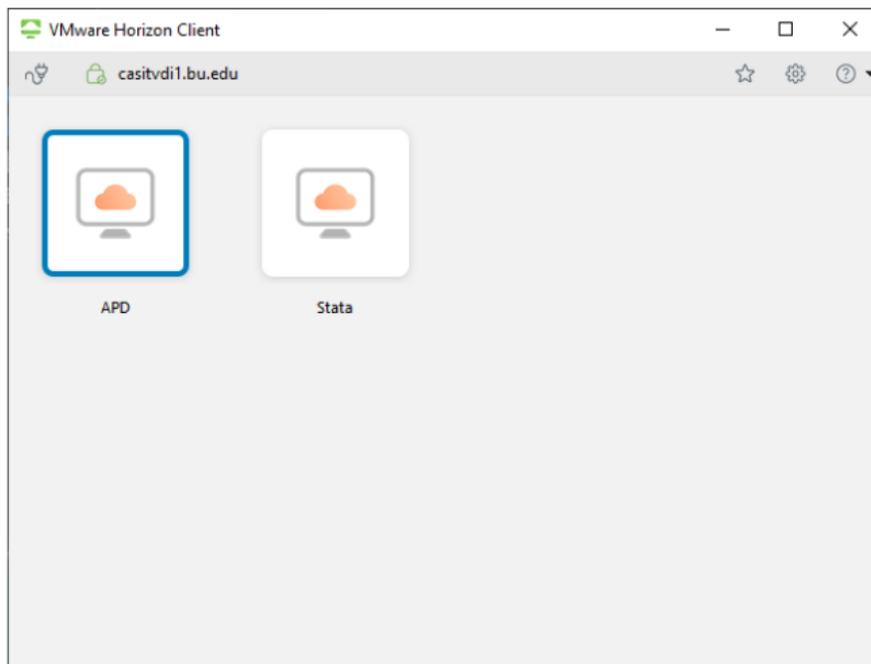
13. Enter your BU username and Kerberos password. Click Login.



The screenshot shows a 'Login' dialog box with the following fields and buttons:

- Server: <https://casitvdi1.bu.edu>
- User name:
- Password:
- Domain:
- Buttons: Cancel, Login

14. Double-click on the course name or application to launch the virtual desktop. Your screen will look similar to the one below:



15. **Important!** Files stored on the virtual desktops will be **permanently deleted**. Store documents on your personal computer or use the class folders by clicking on the desktop icon:



If you are unable to access the folder please contact CAS Information Technology.

For technical support or to request access please submit a ticket:  
<http://www.bu.edu/casit/help-request/> or email [cashelp3@bu.edu](mailto:cashelp3@bu.edu).

Virtual desktops will be unavailable the 1<sup>st</sup> Friday of every month from 4-8am for server maintenance.