



Boston University Study Abroad London

British and European Marketing Strategy COM CM 521 (Core course)

Course Description

This course introduces students to the strategic marketing concepts, tools and frameworks that underlie consumer marketing strategies and that impact their everyday personal product, service and brand selections. It will enable them to analyse and assess the marketing strategies of companies operating in British and European markets that face increased global competition as well as increasingly demanding consumers and fast evolving technologies. Students will examine the macro environment and its impact on marketing strategy.

BU Hub Learning Outcomes

1. Students will identify and apply major concepts used in the social sciences including macro-level factors that impact on consumer buying behaviour. Focusing on British and European markets, they will assess concepts including the economic and political environments, social class, cultural norms, individual values and attitudes, reference groups and technological trends, to better understand how marketing strategy is developed and its role in influencing an individual's decision making and buying behaviour when purchasing goods and services. (***Learning Outcome Social Inquiry I***).
2. Students will be able to craft and deliver a responsible, learner-centred seminar for their peers that demonstrate the Learning Outcomes and specific Course Objectives using a range of media and modes of expression to engage fellow learners. *See syllabus for seminar briefings.* (***Learning Outcome 1 Oral and/or Signed Communication***).
3. Students will demonstrate an understanding throughout their learner-centred seminars that through delivering responsible, considered and well-structured arguments they will generate class interaction and discussion in which they respond thoughtfully and knowledgeably to their peers. (***Learning Outcome 2 Oral and/or Signed Communication***).
4. Students will also address Learning Outcome 1 and the Additional Course Objectives within this learning outcome (Learning Outcome 3 Oral and/or Signed Communication) through:
 - In-class activities such as individual problem solving, syndicate work, group discussions, case-study analysis, and question and answer sessions
 - Field trips
 - Facilitation of a learner-centred seminar
 - Interactions with guest lecturersso that they are interacting comfortably with diverse audiences. (***Learning Outcome 3 Oral and/or Signed Communication***).

Additional Course Learning Objectives

On completion of this programme, students will be able to:

1. Assess the role of the strategic marketing planning process in a range of marketing contexts
2. Evaluate the interconnectivity between corporate, business and marketing objectives and consider the impact of the external marketing environment and the organisation's resources on their development and achievement
3. Conduct a marketing audit that includes a detailed assessment of the external macro and micro environments, and the internal marketing environment
4. Use the findings of the marketing audit to inform a strategic approach to market with appropriate

appraisal and application of strategic marketing tools

5. Examine segmentation approaches in a range of contexts and develop effective segmentation, targeting and positioning strategies
6. Assess approaches to market and the impact on marketing mix strategy
7. Explain the importance of relationship marketing in relation to achieving competitive advantage

Grading

The following Boston University table explains the grading system that is used by most faculty members on Boston University's Study Abroad London Programmes.

<u>Grade</u>	<u>Honour Points</u>	<u>Usual %</u>
A	4.0	93-100
A-	3.7	89-92
B+	3.3	85-88
B	3.0	81-84
B-	2.7	77-80
C+	2.3	73-76
C	2.0	69-72
C-	1.7	65-68
D	1.0	60-64
F	0.0	Unmarked

Grading Criteria

'Incomplete' or **I** grades are not permitted because of the obvious difficulty in making up missed work once the student has left the country. All work must be completed on time. We also do not allow **'Audits'** (AU), **'Withdrawals'** (W), or **'Pass/Fail'** (P) grades.

The grades reflect the quality of the work. Lecturers and students should use the following criteria for an understanding of what each grade means.

A This exceptional grade is assigned only to work that has persistently outstanding quality in both substance and presentation. The student must demonstrate a sustained capacity for independent thought and extensive study, producing rigorous and convincing analyses in well-ordered prose.

A- Awarded to work that is clearly focused and analytical, and based on wide reading. The student must cover all the principal points of a question and systematically develop a persuasive overall thesis, allowing for one or two venial omissions or inapt expressions.

B+, B, B- This range of grades indicates that the student has shown some evidence of original thought and intellectual initiative. The student has cited sources beyond the class materials, and shown a degree of originality in perception and/or approach to the subject. The work will show thoughtful management of material, and a good grasp of the issues. The differences between a B+, a straight B and a B- may reflect poor presentation of the material, or mistakes in punctuation, spelling and grammar.

C+, C, C- Work in this grade range is satisfactory, but uninspiring. If the work is simply a recitation of the class materials or discussions, and shows no sign of genuine intellectual engagement with the issues, it cannot deserve a higher grade. Should an essay fail to provide a clear answer to the question as set, or argue a position coherently, the grade will fall within this range.

Quality of presentation can lift such work into the upper levels of this grade range. Work of this quality which is poorly presented, and riddled with errors in grammar, spelling and punctuation, will fall into the lower end of the range. To earn a C grade, the work must demonstrate that the student is familiar with the primary course material, be written well enough to be readily understood, be relevant to the assignment, and, of course, be the student's own work except where properly cited.

D A marginal pass can be given where some but not all the elements of the course have been completed satisfactorily.

F The failing grade indicates the work is seriously flawed in one or more ways:

- Obvious lack of familiarity with the material
- So poorly written as to defy understanding
- So brief and insubstantial that it fails to properly address the subject
- Material presented is not relevant to the assignment
- Demonstrates evidence of plagiarism (see following section in Academic Conduct Code)

Please refer to the Academic Handbook for detailed grading criteria and policies on plagiarism. This can be accessed via Blackboard Learn: <http://learn.bu.edu>

** Final Grades are subject to deductions by the Academic Affairs Office due to unauthorised absences.*

Attendance Policies

Classes

All Boston University London Programme students are expected to attend every class session, seminar, and field trip to fulfil the required course contact hours and receive course credit. Any student that has been absent from two class sessions (whether authorised or unauthorised) will need to meet with the Directors to discuss their continued participation on the programme.

Authorised Absence:

The Authorised Absence Approval Request Form is available through the Academic Affairs section of the BU London Personal Page: <https://fm.bu-london.co.uk/fmi/webd/>

Please note: Submitting an Authorised Absence Approval Request Form does not guarantee an authorised absence

Students who expect in advance to be absent from any class should notify a member of Academic Affairs and complete an Authorised Absence Approval Request Form ten working days in advance of the class date.

Students may apply for an authorised absence only under the following circumstances:

Illness (first day of sickness): If a student is too ill to attend class, the student must notify Academic Affairs as soon as possible by submitting an Authorised Absence Approval Request Form in advance of the class. If it is the student's first absence of the semester (from any class) a doctor's note is not required.

- **Illness (multiple days):** If a student is missing more than one class day due to illness, the student must complete an Authorised Absence Approval Request Form and a sick note from a local doctor excusing their absence from class. Once well enough, the student will need to meet with Academic Affairs.
- Important placement event that clashes with a class (verified by internship supervisor).

Special circumstances which have been approved by the Directors (see note below).

The Directors will only in the most extreme cases allow students to leave the programme early or for a significant break.

Unauthorised Absence:

Any student to miss a class due to an unauthorised absence will receive a **4% grade penalty** to their final grade for the course whose class was missed.

This grade penalty will be applied by the Academic Affairs office to the final grade at the end of the course. As stated above, any student that has missed two classes will need to meet with Academic Affairs to discuss their participation on the programme as excessive absences may result in a 'Fail' in the class and therefore expulsion from the programme.

Religious Holidays

Boston University's Office of the University Registrar states:

'The University, in scheduling classes on religious holidays and observances, intends that students observing those traditions be given ample opportunity to make up work. Faculty members who wish to observe religious holidays will arrange for another faculty member to meet their classes or for cancelled classes to be rescheduled.'

Special Accommodations

Each student will need to contact the Disability & Access Services to request accommodations for the semester they are abroad. Students are advised by BU-DAS not to expect the same accommodations as they receive on campus.

BU London can only uphold special accommodations if we have received the appropriate documentation from the BU-DAS. We cannot accept letters from other universities/centres.

All disabilities need to be known to the DAS in Boston if they are to be used as a reason for requiring a change in conditions, i.e. reduced internship hours or special accommodations for the internship schedule.

Lateness

Students arriving more than 15 minutes after the posted class start time will be marked as late. Any student with irregular class attendance (more than two late arrivals to class) will be required to meet with the Academic Affairs and if the lateness continues, may have their final grade penalised.