

BOSTON UNIVERSITY SCHOOL OF SOCIAL WORK

Charles River Campus and Off-Campus Students Transitioning to Remote Learning

1. *When will the remote learning start?*

BUSSW classes will not meet in person effective immediately through April 13, 2020.

2. *How will my course be offered?*

Course content and instruction will be available via your current course's Blackboard site - go to learn.bu.edu to access blackboard. Live classroom sessions (real time, via Zoom) will be held within your course's regularly scheduled day and time.

3. *Where can I find remote learning resources?*

- [Blackboard](#): Your course already has a blackboard site and you can access your course(s) site(s) by going to learn.bu.edu. Please check each of your courses' Blackboard site regularly for updates.
- [Zoom](#): Live classroom sessions will be held via Zoom, within your course's regularly scheduled day and time.
- [Technology Requirements and Resources](#)
- [BU Tech Web Learning Remotely](#)

4. *What do I need to participate in Zoom classes?*

Ideally, to participate in Zoom live classroom sessions you will need a computer with high speed internet, a webcam, and a headset with a microphone.

5. *How do I access zoom?*

Your instructor will send you a link to access your zoom live classroom session. You can join a zoom meeting using a computer (preferred method), using zoom via a smart phone, or simply by calling in to the session. You will need high speed internet if you are using a computer.

6. *How can I find out if my computer meets Zoom's specifications?*

Please go to [Zoom System Requirements](#).

7. *What if I do not have a computer that meets the requirements to use Zoom?*

If you cannot meet the system requirements, you may join the live classroom sessions by telephone. Zoom provides both audio and video capability.

8. *Do I need to download Zoom to attend my courses sessions?*

No, your instructor will provide you with the link to the Zoom session. You do not need to have a Zoom account to attend a Zoom meeting. However, you will be prompted to download the appropriate software when you click on a meeting invite link. You may also wish to create an account, but that is not required to participate in a Zoom meeting.

9. *Are there any other supports available?*

Additional remote learning information is available at:

- Tech issues: ithelp@bu.edu 617-353-HELP (4357)
- Virtual Q & A meetings will be available for students – please check your email for correspondence from Student Services and Off-Campus Program Directors
- [BUSSW Covid-19 Info for students](#)
- Your course instructor
- Email sswrct@bu.edu with questions

10. *WHAT DO I NEED TO DO BEFORE MY REMOTE CLASS NEXT WEEK?*

- Check your course Blackboard site for updated information
- Keep an eye out for an invitation for your first Zoom live classroom session – contact your instructor if you do not get an invite at least a day ahead of class
- Review the [Zoom System Requirements](#).
- **Take a deep breath!**

GOOD LUCK!