SECTION VI:

COMMUNITY RESOURCES
COMMUNITY RESOURCES

The following information is a supplement to the Healthcare Resources & Mental Health Services sections on p.99-102. Please use the resources below in conjunction with that information. This list is not meant to be exhaustive; please use it as an introduction for further investigation and/or involvement in these areas.

Mental Health/Counseling

National Alliance on Mental Illness
Advocacy/support for families
400 West Cummings Park, Suite 6650
Woburn, MA 01801
Helpline: 800-370-9085

Massachusetts Dept of Mental Health
Central Office:
25 Staniford Street, Boston, MA 02114
Phone: 617-626-8000
TTY: (617) 727-9842
www.mass.gov/dmh

Social Work Therapy Referral Service
A free, confidential telephone counseling referral service with personalized matches based on location, specialty & insurance or fee requirements.
Phone: 617-720-2828
Toll Free: 800-242-9794

Suicide Prevention Services

USA National Suicide Hotline
1-800-SUICIDE (784-2433)

National Suicide Prevention Lifeline
Veterans
1-800-273-8255
1-800-273-8255 & press 1
TTY: 1-800-799-4TTY (4889)
Disability Services at Boston University
(see page 75 for further details)
19 Deerfield Street, 2nd Floor
Boston, MA 02215
www.bu.edu/disability
access@bu.edu
617-353-3658 (Voice/TTY)

Boston Center for Independent Living
Provides advocacy information & referral, peer support, skills training and PCA services to enhance the independence of people with disabilities
www.bostoncil.org
60 Temple Place, 5th Floor
Boston, MA 02111
617-338-6665; TTY 617-338-6662;
Fax: 617-338-6661; Toll Free 866-338-8085

Massachusetts Commission for the Deaf and Hard of Hearing
Case management, interpreter referral services, information, agency training and technical assistance.
600 Washington St.
Boston, MA 02111
Voice: 617-740-1600; TTY 617-740-1700
Voice: (800) 882-1155
Video Phone: 617-326-7546 (At front desk)
Request an Emergency Interpreter: (800) 249-9949 (24/7 for legal needs, 9:00 AM- 5:00 PM for medical emergencies)

Massachusetts Department of Developmental Services
Central Office
500 Harrison Ave.
Boston, MA 02118
Phone: 617-727-5608; TTY: 617-624-7783
After Hours Emergency 781-894-3600
Email: DDS.Info@state.ma.us

Latin American Health Institute
LHI Social Services Unit provides links to family support services for people with disabilities and links to medical and social services for Latinos living with HIV/AIDS.
http://www.lhi.org
95 Berkeley Street, Boston, MA 02116
Phone: 617-350-6900

American Cancer Society
Treatment, services, literature, transportation, equipment, encouragement, support, information and referral
http://www.cancer.org
24-Hour, English, Spanish & Chinese
1-800-227-2345

Various resources of people living with Cancers:
http://webmd.com/cancer/cancer-helpline
COMMUNITY RESOURCES (continued)

Children and Parenting Issues

Department of Children and Families
Provides for the delivery of various childcare services to families that meet income and/or service need eligibility criteria.
600 Washington St.
Boston, MA 02211
617-748-2000

Parents Helping Parents
Referral to support groups nationwide for parents dealing with stress from parenting.
108 Water Street
Watertown, MA 02472
http://www.parentshelpingparents.org/
1-617-926-5008
1-800-632-8188 – 24 hour stress line
info@parentshelpingparents.org

Massachusetts Department of Public Health
- Division for Perinatal, Early Childhood, and Special Health Needs
Plans, implements, and evaluates public health programs for pregnant women, families with children ages birth to 22 with chronic medical, physical, developmental, behavioral or emotional conditions.
Community Resource Line:
1-800-882-1435 or
Bureau of Family Health and Nutrition
250 Washington Street
Boston, MA 02108
Phone: 617-624-6060
www.mass.gov/dph/specialhealthneeds

Boston University Children's Center
http://www.bu.edu/family/childcare-centers-on-campus/boston-university-childrens-center/
The Boston University Children's Center is a full-time early childhood educational program for children of BU employees between the ages of ages 2-5 year old.
32 Harry Agganis Way, Boston, MA 02215
617-353-3413

Office of Family Resources at BU
http://www.bu.edu/family/
Provides resource and referral for all types of childcare. Information can be obtained for infant, toddler, preschool and school age children. There are school age vacation programs as well as summer school vacation.
985 Commonwealth Avenue, 2nd floor.
Phone: 617-353-5954, Fax: 617-353-2333

One Tough Job
Information and support regarding parenting, school & child care, nurturing your family, health & safety, growth & development and parenting tips sorted by age
http://www.onetoughjob.org
English & Spanish
COMMUNITY RESOURCES (continued)

Family Planning Services

ABCD/Boston Family Planning
Comprehensive family planning counseling, education & medical care including birth control, physical exams, STI, HIV & fertility services. (See also Sexual Assault)
- Services in English & Spanish.
- Written info. In English, Spanish, Portuguese, Haitian, Creole, Chinese and Vietnamese.
- Multiple Locations throughout Boston
  http://bostonabcd.org/boston-family-planning-program.aspx
Phone: 617-348-6000
TTY: 617-423-9215

CEO Cambrige Family Planning
Multiple locations throughout Cambridge including:
11 Inman Street, Cambridge, MA 02139
Phone: 617-868-2900

Health Quarters:
http://www.healthq.org/
Beverly: (978) 922-4490
Haverhill: (978) 521-4444
Lawrence: (978) 691-5258
Lynn: (781) 593-1115

Health Imperatives:
Health Care of Southeastern Massachusetts
http://www.healthimperatives.org/
Southeast region including Cape & Islands
Brockton HQ: (508) 583-3005
info@healthimperatives.org

Planned Parenthood of Greater Boston
Walk-in hours, English, Spanish.
Cape Verdean Creole, Haitian Creole translators available.
1055 Commonwealth Avenue
Boston, MA 02215-1001
Phone: 1-800-258-4448;
Fax: (617) 616-1617

Citizens for Citizens-Family Planning
Taunton: 508-823-6924
Fall River: 508-679-0198 or 508-673-2400
http://cfcinc.org/programs/health-programs/family-planning/
COMMUNITY RESOURCES (continued)
Gay/Lesbian/Bisexual/Transgender Resources

Gay, Lesbian, Bisexual, Transgender Helpline - Fenway Health
1340 Boylston St, Boston, MA 02115
Phone: 617-267-9001
Toll free: 888-340-4528
Anonymous and confidential phone lines offering information, referrals and support.

MALE Center
Community Resource & Wellness Center for Gay and Bisexual Men
571 Columbus Avenue, Boston, MA 02118
617-450-1987 GLBT National Help Center
Provides free, confidential phone and internet peer-counseling, info, and local resources
www.glnh.org
malecenter@aac.org
Youth Line (through age 25):
1-800-246-7743 & online chat support avail.
All Ages Line:
1-888-843-4564

Boston Gay and Lesbian Adolescent Social Services (GLASS)
A community center for GLBT youth ages 13-25, providing a wide range of health and social services.
25 West St. 3rd Floor
Boston, MA 02111
Phone: 617-266-3349
Fax: 617-247-9860
irivera@jri.org

Gender Talk
Comprehensive web site and Boston radio talk show advocating for transgender rights and educating about gender identity.
http://www.gendertalk.com/

Peer Listening Line
Fenway Health
Provides confidential health care, information, support, and referrals nationwide. Trained GLBT youth volunteers can help find a service, phone number or just be a friendly and non-judgmental person to listen.
1340 Boylston Street, Boston, MA 02115
Phone: 617-267-2535
Toll free: 800-399-7337

Violence Recovery Program
Fenway Health
Provides counseling, support groups, advocacy, and referral services to Gay, Lesbian, Bisexual and Transgender (GLBT) victims of bias crime, domestic violence, sexual assault and police misconduct.
617-927-6250; 800-834-3242
(After 5:00 p.m. or on the weekends, call Safelink at 877.785.2020)
VRP@fenwayhealth.org

Gay and Lesbian Advocates and Defenders (GLAD)
Leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status, and gender identity.
30 Winter Street, Suite 800
Boston, MA 02108
www.glad.org
Legal Info Line:
In Boston 617-426-1350
In New England 800-455-GLAD
Email: gladlaw@glad.org
**COMMUNITY RESOURCES (continued)**

**HIV/AIDS Resources**

**AIDS Action Committee of MA**
AIDS service organization providing education, advocacy, counseling, and referrals.
Boston Office: 75 Amory St.
Cambridge Office: 359 Green Street
http://www.aac.org
Main Phone: 617-437-6200
TTY: (617) 437-1394
AIDS/STD Hotline: 1-800-235-2331
Hepatitis Hotline: 888-443-4372
General: info@aac.org
Client Services: clientservices@aac.org

**Victory Programs Inc.**
Residential treatment and housing programs for homeless individuals and families living with substance abuse, HIV/AIDS and other chronic diseases.
www.vpi.org
965 Mass Ave
Boston, MA 02118
Phone: 617-541-0222

**Boston Living Center**
Community resource center for people living with HIV/AIDS.
http://www.bostonlivingcenter.org/
http://www.vpi.org/boston/
29 Stanhope Street
Boston, MA 02116
Phone: 617-236-1012

**Latin American Health Institute**
LHI Social Services Unit provides links to medical and social services for Latinos living with HIV/AIDS, and family support services for people with disabilities.
http://www.lhi.org
95 Berkeley Street, Boston, MA 02116
Phone: 617-350-6900
COMMUNITY RESOURCES (continued)

Legal Services

Massachusetts Bar Association
Lawyer Referral Service
20 West Street
Boston, MA 02111
Phone: In Boston 617-654-0400
Toll free in MA: 866-627-7577
TTY: 617-338-0585
http://www.massbar.org/

Disability Law Center, Inc.
DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities in English & Spanish
www.dlc-ma.org
11 Beacon Street, Suite 925
Boston, MA 02108
Voice: 617-723-8455; 800-872-9992
TTY: 617-227-9464; 800-381-0577
Fax: 617-723-9125

Massachusetts Bar Association
Dial-a-Lawyer Service
Free legal advice on the first Wednesday of every month between 5:30pm & 7:30pm.
Phone: 617-338-0610

Greater Boston Legal Services
Provides free civil (non-criminal) legal assistance to low-income people in Boston and 31 surrounding cities and towns.
www.gbls.org
197 Friend Street
Boston, MA 02114
Voice: 617-371-1234
Toll-Free: 800-323-3205
TDD: (617) 371-1228

Boston College Legal Assistance Bureau
Free legal services for the following:
- Residents of Waltham, Watertown & Newton
- Small businesses, entrepreneurs, non-profits and first time homebuyers in the Boston area
- Information, advice, and referral to elder (60+years) residents of Belmont, Brookline, Needham, Newton, Waltham, Watertown, Wellesley and Weston - regardless of income.
http://www.bc.edu/schools/law/services
24 Crescent Street, Suite 202
Waltham, MA 02453-4358
Phone: 781- 893-4793
TTY: (781) 736-9006
COMMUNITY RESOURCES (continued)

Sexually Transmitted Disease Resources

Massachusetts Department of Public Health, Sexually Transmitted Disease Clinic
Diagnosis, treatment, information, referrals
http://www.mass.gov/dph/cdc/std
305 South Street
Jamaica Plain, MA 02130
Phone: 617 983-6940
Toll Free: 1-866-749-7122

Substance Abuse & Gambling Resources

Massachusetts Al-Anon and Alateen
Free, anonymous, confidential local group meetings throughout the region for people who have been affected by someone else’s drinking:
www.ma-al-anon-alateen.org/findmeeting.php

Literature Distribution Center:
Information in English, Spanish and French about free, anonymous, confidential local groups throughout the region for people who have been affected by someone else’s drinking
57 East Main Street, Suite 109
Westborough, MA 01581-1457
Phone: 508-366-0556
LDCofMA@aol.com

Alcoholics Anonymous - Central Service Committee of Eastern Massachusetts
Provides information about free, anonymous, confidential local groups throughout the region
www.aaboston.org
Marine Industrial Park
12 Channel Street, 6th Floor
Boston, MA 02210
Voice/TDD: 617-426-9444

Rehabinfo.net
Educates site visitors through research-based, expert written content; dedicated to providing comprehensive information about addiction, treatment options and the path to full recovery
http://www.rehabinfo.net/
Rehab Referral Line: (866) 531-8636

Bureau of Substance Abuse Services, Massachusetts Department of Public Health
250 Washington Street
Boston, MA 02108

Drug or Alcohol Helplines & Website:
http://www.helpline-online.com/
Voice: 800-327-5050
TTY: 888-448-8321

Gambling Helplines & Website:
http://www.masscompulsivegambling.org
1-800-GAM-1234
TTY: (617) 426-1855

Narcotics Anonymous Helpline
Meeting sites throughout Massachusetts
P.O. Box 437, Quincy, MA 02169
Toll Free: 1-866-624-3578 (NA-HELP-U)
www.newenglandna.org
info@newenglandna.org

Narcotics Anonymous Helpline
Meeting sites throughout Massachusetts
P.O. Box 437, Quincy, MA 02169
Toll Free: 1-866-624-3578 (NA-HELP-U)
www.newenglandna.org
info@newenglandna.org
COMMUNITY RESOURCES (continued)

Domestic Violence Shelters & Services serving the Boston Area
Offer services in various languages &/or for people with
disabilities:

National Domestic Violence Hotline
24-hours/day, English, Spanish &
translators in 170 languages
http://www.thehotline.org/
1-800-799-7233
TDD: 1-800-787-3224

Respond, Somerville
English, Spanish & French
http://www.respondinc.org/Home.aspx
(617) 623-5900, TTY Dial: 711

Casa Myrna Vasquez
24 hours /English, Spanish, Portuguese
& translators for 140 languages
http://www.casamyrna.org/
(617) 521-0100
SafeLink Hotline:1-877-785-2020
TTY: 1-877-521-2501

FINEX House, Boston
Services in English, Chinese,
Haitian Creole, Portuguese,
Spanish, Vietnamese & Zulu,
Wheelchair accessible
http://finexhouse.org/what-is-abuse.htm
(617) 436-2002

Asian Task Force Against
Domestic Violence
English, Chinese, Cantonese, Mandarin,
Taiwanese, Hindi, Japanese, Khmer,
Korean, Nepali, Punjabi, Tagalog,
Filipino, Tibetan, Urdu, & Vietnamese
http://www.atask.org/site/
(617) 338-2355

Renewal House, Roxbury
Services in English & Spanish
http://www.uuum.org/567026
(617) 566-6881

The Network/La Red
English & Spanish, LGBT &
polyamorous relationships
http://tnlr.org
1-617-742-4911
1-800-832-1901

For situations involving LGBT &
polyamorous relationships:
The Network/La Red
LGBT, polyamorous relationships,
English & Spanish
http://tnlr.org/
Phone & TTY: (617) 742-4911

For Women & Children Only:
Rosie's Place, Boston - (617) 442-9322
Transition House, Cambridge
(617) 661-7203

For Both Men & Women:
REACH Beyond Domestic Violence
http://www.reachma.org/
1-800-899-4000

Sexual Assault:
Boston Area Rape Crisis Center:
99 Bishop Allen Drive
Cambridge, MA 02139
http://www.barcc.org/

617-492-8306 (During business hours)
1-(800) 841-8371
TTY: (617) 492-6434
24 hours/day, 12 years old-adulthoo