

SECTION VI:

COMMUNITY RESOURCES

COMMUNITY RESOURCES

The following information is a supplement to the Healthcare Resources & Mental Health Services sections on p.99-102. Please use the resources below in conjunction with that information. This list is not meant to be exhaustive; please use it as an introduction for further investigation and/or involvement in these areas.

Mental Health/Counseling

National Alliance on Mental Illness

Advocacy/support for families
400 West Cummings Park, Suite 6650
Woburn, MA 01801
Helpline: 800-370-9085

Massachusetts Dept of Mental Health

Central Office:
25 Staniford Street, Boston, MA 02114
Phone: 617-626-8000
TTY: (617) 727-9842
www.mass.gov/dmh

Social Work Therapy Referral Service

A free, confidential telephone counseling referral service with personalized matches based on location, specialty & insurance or fee requirements.

Phone: 617-720-2828
Toll Free: 800-242-9794

Suicide Prevention Services

USA National Suicide Hotline

1-800-SUICIDE (784-2433)

National Suicide Prevention Lifeline Veterans

1-800-273-8255
1-800-273-8255 & press 1
TTY: 1-800-799-4TTY (4889)

COMMUNITY RESOURCES (continued)

Chronic Conditions, Disabilities and Special Needs

Disability Services at Boston University

(see page 75 for further details)

19 Deerfield Street, 2nd Floor

Boston, MA 02215

www.bu.edu/disability

access@bu.edu

617-353-3658 (Voice/TTY)

Massachusetts Commission for the Deaf and Hard of Hearing

Case management, interpreter referral services, information, agency training and technical assistance.

600 Washington St.

Boston, MA 02111

Voice: 617-740-1600; TTY 617-740-1700

Voice: (800) 882-1155

Video Phone: 617-326-7546 (At front desk)

Request an Emergency Interpreter: (800) 249-9949 (24/7 for legal needs, 9:00 AM- 5:00 PM for medical emergencies)

Massachusetts Department of Developmental Services

Central Office

500 Harrison Ave.

Boston, MA 02118

Phone: 617-727-5608; TTY: 617-624-7783

After Hours Emergency 781-894-3600

Email: DDS.Info@state.ma.us

Boston Center for Independent Living

Provides advocacy information & referral, peer support, skills training and PCA services to enhance the independence of people with disabilities

www.bostoncil.org

60 Temple Place, 5th Floor

Boston, MA 02111

617-338-6665; TTY 617-338-6662;

Fax: 617-338-6661; Toll Free 866-338-8085

Massachusetts Department of Public Health - Division for Perinatal, Early Childhood, and Special Health Needs

Plans, implements, and evaluates public health programs for pregnant women, families with children ages birth to 22 with chronic medical, physical, developmental, behavioral or emotional conditions

Community Support Line:

1-800-882-1435 or

Phone: 617-624-6060

www.mass.gov/dph/specialhealthneeds

Latin American Health Institute

LHI Social Services Unit provides links to family support services for people with disabilities and links to medical and social services for Latinos living with HIV/AIDS.

<http://www.lhi.org>

95 Berkeley Street, Boston, MA 02116

Phone: 617-350-6900

American Cancer Society

Treatment, services, literature, transportation, equipment, encouragement, support, information and referral

<http://www.cancer.org>

24-Hour, English, Spanish & Chinese

1-800-227-2345

Various resources of people living with Cancers:

<http://webmd.com/cancer/cancer-helpline>

COMMUNITY RESOURCES (continued)

Children and Parenting Issues

Department of Children and Families

Provides for the delivery of various childcare services to families that meet income and/or service need eligibility criteria.

600 Washington St.

Boston, MA 02211

617-748-2000

Massachusetts Department of Public Health - Division for Perinatal, Early Childhood, and Special Health Needs

Plans, implements, and evaluates public health programs for pregnant women, families with children ages birth to 22 with chronic medical, physical, developmental, behavioral or emotional conditions.

Community Resource Line:

1-800-882-1435 or

Bureau of Family Health and Nutrition

250 Washington Street

Boston, MA 02108

Phone: 617-624-6060

www.mass.gov/dph/specialhealthneeds

One Tough Job

Information and support regarding parenting, school & child care, nurturing your family, health & safety, growth & development and parenting tips sorted by age

<http://www.onetoughjob.org>

English & Spanish

Parents Helping Parents

Referral to support groups nationwide for parents dealing with stress from parenting.

108 Water Street

Watertown, MA 02472

<http://www.parentshelpingparents.org/>

1-617-926-5008

1-800-632-8188 – 24 hour stress line

info@parentshelpingparents.org

Boston University Children's Center

<http://www.bu.edu/family/childcare-centers-on-campus/boston-university-childrens-center/> The

Boston University Children's Center is a full-time early childhood educational program for children of BU employees between the ages of ages 2-5 year old.

32 Harry Agganis Way, Boston, MA 02215

617-353-3413

Office of Family Resources at BU

<http://www.bu.edu/family/>

Provides resource and referral for all types of childcare. Information can be obtained for infant, toddler, preschool and school age children. There are school age vacation programs as well as summer school vacation.

985 Commonwealth Avenue, 2nd floor.

Phone: 617-353-5954, Fax: 617-353-2333

COMMUNITY RESOURCES (continued)

Family Planning Services

ABCD/Boston Family Planning

Comprehensive family planning counseling, education & medical care including birth control, physical exams, STI, HIV & fertility services. (See also Sexual Assault)

- Services in English & Spanish.
 - Written info. In English, Spanish, Portuguese, Haitian, Creole, Chinese and Vietnamese.
 - Multiple Locations throughout Boston
- <http://bostonabcd.org/boston-family-planning-program.aspx>

Phone: **617-348-6000**

TTY: 617- 423-9215

CEOC Cambridge Family Planning

Multiple locations throughout Cambridge including:
11 Inman Street, Cambridge, MA 02139
Phone: 617-868-2900

Health Quarters:

<http://www.healthq.org/>

Beverly: (978) 922-4490

Haverill: (978) 521-4444

Lawrence: (978) 691-5258

Lynn: (781) 593-1115

Health Imperatives:

Health Care of Southeastern Massachusetts

<http://www.healthimperatives.org/>

Southeast region including Cape & Islands

Brockton HQ: (508) 583-3005

info@healthimperatives.org

Planned Parenthood of Greater Boston

Walk-in hours, English, Spanish.

Cape Verdean Creole, Haitian Creole translators available.

1055 Commonwealth Avenue

Boston, MA 02215-1001

Phone: 1-800-258-4448;

Fax: (617) 616-1617

Citizens for Citizens-Family Planning

Taunton: 508-823-6924

Fall River: 508-679-0198 or 508-673-2400

<http://cfcinc.org/programs/health-programs/family-planning/>

COMMUNITY RESOURCES (continued)

Gay/Lesbian/Bisexual/Transgender Resources

Gay, Lesbian, Bisexual, Transgender Helpline - Fenway Health

1340 Boylston St, Boston, MA 02115
Phone: 617-267-9001
Toll free: 888-340-4528
Anonymous and confidential phone lines offering information, referrals and support.

MALE Center

Community Resource & Wellness Center for Gay and Bisexual Men
571 Columbus Avenue, Boston, MA 02118
617-450-1987 **GLBT National Help Center**
Provides free, confidential phone and internet peer-counseling, info, and local resources
www.glnh.org
malecenter@aac.org
Youth Line (through age 25):
1-800-246-7743 & online chat support avail.
All Ages Line:
1-888-843-4564

Boston Gay and Lesbian Adolescent Social Services (GLASS)

A community center for GLBT youth ages 13-25, providing a wide range of health and social services.
25 West St. 3rd Floor
Boston, MA 02111
Phone: 617-266-3349
Fax: 617-247-9860
irivera@jri.org

Gender Talk

Comprehensive web site and Boston radio talk show advocating for transgender rights and educating about gender identity.
<http://www.gendertalk.com/>

Peer Listening Line Fenway Health

Provides confidential health care, information, support, and referrals nationwide. Trained GLBT youth volunteers can help find a service, phone number or just be a friendly and non-judgmental person to listen.
1340 Boylston Street, Boston, MA 02115
Phone: 617-267-2535
Toll free: 800-399-7337

Violence Recovery Program Fenway Health

Provides counseling, support groups, advocacy, and referral services to Gay, Lesbian, Bisexual and Transgender (GLBT) victims of bias crime, domestic violence, sexual assault and police misconduct.
617-927-6250; 800-834-3242
(After 5:00 p.m. or on the weekends, call *Safelink* at **877.785.2020**)
VRP@fenwayhealth.org

Gay and Lesbian Advocates and Defenders (GLAD)

Leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status, and gender identity.
30 Winter Street, Suite 800
Boston, MA 02108
www.glad.org
Legal Info Line:
In Boston 617-426-1350
In New England 800-455-GLAD
Email: gladlaw@glad.org

COMMUNITY RESOURCES (continued)

HIV/AIDS Resources

AIDS Action Committee of MA

AIDS service organization providing education, advocacy, counseling, and referrals.

Boston Office: 75 Amory St.

Cambridge Office: 359 Green Street

<http://www.aac.org>

Main Phone: 617-437-6200

TTY: (617) 437-1394

AIDS/STD Hotline: 1-800-235-2331

Hepatitis Hotline: 888-443-4372

General: info@aac.org

Client Services: clientservices@aac.org

Victory Programs Inc.

Residential treatment and housing programs for homeless individuals and families living with substance abuse, HIV/AIDS and other chronic diseases.

www.vpi.org

965 Mass Ave

Boston, MA 02118

Phone: 617-541-0222

Boston Living Center

Community resource center for people living with HIV/AIDS.

<http://www.bostonlivingcenter.org/>

<http://www.vpi.org/boston/>

29 Stanhope Street

Boston, MA 02116

Phone: 617-236-1012

Latin American Health Institute

LHI Social Services Unit provides links to medical and social services for Latinos living with HIV/AIDS, and family support services for people with disabilities.

<http://www.lhi.org>

95 Berkeley Street, Boston, MA 02116

Phone: 617-350-6900

COMMUNITY RESOURCES (continued)

Legal Services

Massachusetts Bar Association Lawyer Referral Service

20 West Street
Boston, MA -02111
Phone: In Boston 617-654-0400
Toll free in MA: 866-627-7577
TTY: 617-338-0585
<http://www.massbar.org/>

Massachusetts Bar Association Dial-a-Lawyer Service

Free legal advice on the first Wednesday of every month between 5:30pm & 7:30pm.
Phone: 617-338-0610

Boston College Legal Assistance Bureau

Free legal services for the following:

- Residents of Waltham, Watertown & Newton
- Small businesses, entrepreneurs, non-profits and first time homebuyers in the Boston area
- Information, advice, and referral to elder (60+years) residents of Belmont, Brookline, Needham, Newton, Waltham, Watertown, Wellesley and Weston - regardless of income.

<http://www.bc.edu/schools/law/services>
24 Crescent Street, Suite 202
Waltham, MA 02453-4358
Phone: 781- 893-4793
TTY: (781) 736-9006

Disability Law Center, Inc.

DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities in English & Spanish
www.dlc-ma.org
11 Beacon Street, Suite 925
Boston, MA 02108
Voice: 617-723-8455; 800-872-9992
TTY: 617-227-9464; 800-381-0577
Fax: 617-723-9125

Greater Boston Legal Services

Provides free civil (non-criminal) legal assistance to low-income people in Boston and 31 surrounding cities and towns.
www.gbbs.org
197 Friend Street
Boston, MA 02114
Voice: 617-371-1234
Toll-Free: 800-323-3205
TDD: (617) 371-1228

COMMUNITY RESOURCES (continued)

Sexually Transmitted Disease Resources

Massachusetts Department of Public Health, Sexually Transmitted Disease Clinic

Diagnosis, treatment, information, referrals

<http://www.mass.gov/dph/cdc/std>

305 South Street

Jamaica Plain, MA 02130

Phone: 617 983-6940

Toll Free: 1-866-749-7122

Substance Abuse & Gambling Resources

Massachusetts Al-Anon and Alateen

Free, anonymous, confidential local group meetings throughout the region for people who have been affected by someone else's drinking:

www.ma-al-anon-alateen.org/findmeeting.php

Literature Distribution Center:

Information in English, Spanish and French about free, anonymous, confidential local groups throughout the region for people who have been affected by someone else's drinking

57 East Main Street, Suite 109

Westborough, MA 01581-1457

Phone: 508-366-0556

LDCofMA@aol.com

Alcoholics Anonymous - Central Service Committee of Eastern Massachusetts

Provides information about free, anonymous, confidential local groups throughout the region

www.aaboston.org

Marine Industrial Park

12 Channel Street, 6th Floor

Boston, MA 02210

Voice/TDD: 617-426-9444

Rehabinfo.net

Educates site visitors through research-based, expert written content; dedicated to providing comprehensive information about addiction, treatment options and the path to full recovery

Bureau of Substance Abuse Services, Massachusetts Department of Public Health

250 Washington Street

Boston, MA 02108

Drug or Alcohol Helplines & Website:

<http://www.helpline-online.com/>

Voice: 800-327-5050

TTY: 888-448-8321

Gambling Helplines & Website:

<http://www.masscompulsivegambling.org>

1-800-GAM-1234

TTY: (617) 426-1855

Narcotics Anonymous Helpline

Meeting sites throughout Massachusetts

P.O. Box 437, Quincy, MA 02169

Toll Free: 1-866-624-3578 (NA-HELP-U)

www.newenglandna.org

info@newenglandna.org

<http://www.rehabinfo.net/>

Rehab Referral Line: (866) 531-8636

COMMUNITY RESOURCES (continued)

Domestic Violence Shelters & Services serving the Boston Area Offer services in various languages &/or for people with disabilities:

National Domestic Violence Hotline

24-hours/day, English, Spanish & translators in 170 languages

<http://www.thehotline.org/>

1-800-799-7233

TDD: 1-800-787-3224

Casa Myrna Vasquez

24 hours /English, Spanish, Portuguese & translators for 140 languages

<http://www.casamyrna.org/>

(617) 521-0100

SafeLink Hotline: 1-877-785-2020

TTY: 1-877-521-2501

Asian Task Force Against Domestic Violence

English, Chinese, Cantonese, Mandarin, Taiwanese, Hindi, Japanese, Khmer, Korean, Nepali, Punjabi, Tagalog, Filipino, Tibetan, Urdu, & Vietnamese

<http://www.atask.org/site/>

(617) 338-2355

For situations involving LGBT & polyamorous relationships:

The Network/La Red

LGBT, polyamorous relationships,

English & Spanish

<http://tnlr.org/>

Phone & TTY: (617) 742-4911

Gay Men's Domestic Violence Project

<http://gmdvp.org/>

1-800-832-1901

Sexual Assault:

Boston Area Rape Crisis Center:

99 Bishop Allen Drive

Cambridge, MA 02139

<http://www.barcc.org/>

Respond, Somerville

English, Spanish & French

<http://www.respondinc.org/Home.aspx>

(617) 623-5900, TTY Dial: 711

FINEX House, Boston

Services in English, Chinese,

Haitian Creole, Portuguese,

Spanish, Vietnamese & Zulu,

Wheelchair accessible

<http://finexhouse.org/what-is-abuse.htm>

(617) 436-2002

Renewal House, Roxbury

Services in English & Spanish

<http://www.uuum.org/567026>

(617) 566-6881

The Network/La Red

English & Spanish, LGBT &

polyamorous relationships

<http://tnlr.org>

1-617-742-4911

1-800-832-1901

For Women & Children Only:

Rosie's Place, Boston - (617) 442-9322

Transition House, Cambridge

(617) 661-7203

For Both Men & Women:

REACH Beyond Domestic Violence

<http://www.reachma.org/>

1-800-899-4000

617-492-8306 (During business hours)

1-(800) 841-8371

TTY: (617) 492-6434

24 hours/day, 12 years old-adulthood

