

Home Computers

SAR IT's Involvement

It is in the interest of SAR IT to make sure home computers are as secure as possible, especially since it is possible to connect to the Sargent network from a home computer. Therefore, SAR IT recommends that each student and staff/faculty member install BU's free antivirus and anti-spyware software (McAfee) on all home computers (including laptops) and set the software to update on an hourly basis. This software can be downloaded from www.bu.edu/software. Also the operating system should be set to update on a daily basis during a time when the computer is likely to be on.

Occasionally, SAR IT will agree to work on a personal computer if time permits and if the computer is brought into the office. However these computers cannot be given top priority so there might be quite a delay in getting them serviced. If time is of the essence, SAR IT recommends taking the computer to IT Help Center for service, as they are quite reasonably priced. Also, the IT Help Center will help with home computers; it can be reached by dialing 353-HELP (4357).

Connecting to SARNET From Home

All computers connecting to SARNET from home must have effective and updated antivirus software and the latest operating system updates. All staff or faculty members should avoid connecting to SARNET from a suspicious or public computer (for example, a computer that rented at an internet café should not be considered a safe computer). Instructions for connecting from home can be found under Networking on this website: <http://www.bu.edu/sargent/info-for-faculty-and-staff/makechnie-study-center/computer-tech-support/>