

Annual Report on Program Student Learning Outcomes Assessment

Program: **MS in Healthcare Emergency Management (HEM)**

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1. List the learning outcomes for the program (if you are new to program assessment, you might want to begin with 3-5 primary outcomes):

To prepare trainees to practice as professionals in the diverse aspects of crisis management and its implications on the health and medical services delivery systems the HEM program consists of three central themes and core learning objectives; (1) Defining the basic concepts and building the ground/framework of crises – applied theory, (2) Identifying and performing practical aspects of crisis management – process, (3) Researching and aspect of crisis management for practicum and thesis to afford direct experience – application. As part of this program, and as a means to facilitate understanding of diverse areas of study comprising the healthcare emergency management related disciplines, learning objectives include:

- Demonstrate understanding of the health and medical services objectives and requirements in crises
- Describe the health and human services procedures and practices and administration
- List and describe community based medical care and service and support systems
- Describe aspects of crisis and disaster management methods and practices and those specifically related to health and health care delivery including triage procedures and practices
- Demonstrate the ability to apply the incident and unified command and control methods and practices
- Develop management plans for routine and extreme condition methods of operations as they relate to crisis management planning, response, recovery, and mitigation
- Prepare risk communication messaging that includes understanding of the psychological and sociological impacts of crisis
- Demonstrate ability to use modeling and simulation and risk planning methods and practices