

Boston University Libraries

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NEW PROFESSIONAL APPOINTMENT

Ken Liss

Head of Liaison & Instruction Services

Boston University Libraries

Boston University Libraries are pleased to announce the appointment of Ken Liss as Head of Liaison & Instruction Services.

In this position Ken will work to strengthen the outreach and instruction provided by librarians that supports the research, teaching, and learning of the University's schools and colleges as library content – scholarship and research materials - continues to transform and shift to digital and electronic formats. Ken will be working with subject bibliographers/librarians in Mugar Memorial Library and coordinate closely with librarians in other campus libraries, such as the Frederick S. Pardee Management Library and the Science & Engineering Library, so as to comprehensively oversee the libraries outreach and instruction efforts. As a key member of the Undergraduate and Distance Services management team, Ken will help to continually shape the libraries' services to the mission and strategic plan of the University.

Ken's prior experience richly prepares him for working in the rapidly evolving library world. He comes to Boston University from Springshare, Inc. where, as Community Specialist & Trainer for LibGuides and other innovative online library products, he assisted librarians around the country effectively share library content online with their users. Prior to that Ken served as Interim Coordinator, Digital User Services at Boston College Libraries and as Senior Reference Librarian/Bibliographer liaising with faculty and students in Communication Studies, the largest undergraduate major at Boston College. Previously, Ken provided library services with the philanthropic nonprofit Associated Grant Makers, served as founding editor of the online *HBS Working Knowledge* promoting faculty research, helped manage electronic products for the Baker Library at Harvard Business School, and served a wide-ranging clientele at the Kirstein Business Branch of the Boston Public Library in the emerging use of online business resources.

Ken earned his M.L.S. at Simmons College and was awarded a B.A. in Communications from Iona College. He promotes local history within his own community as president of the Brookline Historical Society.