

Important Lexis and Westlaw Information for L.L.M. Students in American Law

Welcome to Boston University School of Law! Password cards are attached to this information sheet. **Register your passwords as soon as possible** on the web by following the instructions on each card. Your passwords may be suspended by Lexis/Westlaw if they are not registered. For a training schedule, please go to <http://www.bu.edu/lawlibrary/training/americanlaw/>

	LEXIS	WESTLAW
Technical Assistance	1-800-45-LEXIS (1-800-455-3947)	1-800-WESTLAW (1-800-937-8529)
Research Assistance	Available at the Pappas Reference Desk during regular reference hours: Mon-Thu 8:30am - 8pm, Fri-Sat 9am -5pm, Sun 12 - 8pm, or contact Karina Condra at 617-358-5496 or kcondra@bu.edu.	
	1-800-45-LEXIS (1-800-455-3947)	1-800-REF-ATTY (1-800-733-2889)
	Use the RED phone--Room 352 (direct connection)	Use the BLUE phone--Room 352 (direct connection)
Online Live Help	https://www.lexisnexis.com/chat/auth/login	“Help” (white link near the top right corner of the screen)
URL to get started	http://www.lexisnexis.com/lawschool/	http://www.lawschool.westlaw.com
Representatives	Michael Campion michael.campion@lexisnexis.com 617-248-6755	Mark Jackson m.jackson@thomsonreuters.com 617-856-4044
Student Representatives	Office hours and names of representatives will be posted outside of the Computer Training lab (Room 334). Student reps may be found during their office hours in Room 334.	