

Important Lexis and Westlaw Information for New BU Law Students

Welcome to Boston University School of Law! Password cards are attached to this information sheet.
You must register your passwords on the web by following the instructions attached to each card.
If you don't register your password, you won't be able to access Lexis or Westlaw

	LEXIS	WESTLAW
Technical Assistance	1-800-45-LEXIS (1-800-455-3947)	1-800-WESTLAW (1-800-937-8529)
Research Assistance	Available at the Pappas Reference Desk during regular reference hours: Mon-Thu 8:30am - 8pm, Fri-Sat 9am -5pm, Sun 12 - 8pm, or contact us via email at lawref@bu.edu .	
	1-800-45-LEXIS (1-800-455-3947)	1-800-REF-ATTY (1-800-733-2889) or email to west.referenceattorneys@thomson.com
Online Live Help	“Live Support” (white link near the top right corner of the screen)	“Help” (white link near the top right corner of the screen)
URL to get started	http://www.lexisnexis.com/lawschool/	http://www.lawschool.westlaw.com
Representatives	Michael Campion michael.campion@lexisnexis.com	Mark Jackson m.jackson@thomsonreuters.com
Student Representatives	Office hours and names of representatives will be posted outside the Computer Training labs (Rooms 334 and 312). Student reps may be found during their office hours in either Room 334 or Room 312.	