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“Good Faith,” State of Mind, and the Outer Boundaries of Director Liability in Corporate Law

Christopher M. Bruner

The inability of Delaware’s courts to identify what a corporate director’s core fiduciary duties are, let alone what the scope of those duties might be, is one of the most pressing – and from a rational director’s point of view, distressing – issues in corporate law today.

After the fall of Enron and WorldCom, and particularly since the passage of the Sarbanes-Oxley Act of 2002, lawmakers have only become more heavily reliant on the role of “outside directors” – that is, directors independent of the corporation and its management – to play what has effectively become a regulatory role. A centerpiece of the Sarbanes-Oxley reforms, for example, is the requirement that public companies have audit committees to oversee the work of outside auditors, and that all members of the audit committee be “independent” as defined in the Act.1 Sarbanes-Oxley also requires the Securities and Exchange Commission (SEC) to direct the securities exchanges “to prohibit the listing of any security of an issuer that is not in compliance” with this requirement.2 The New York Stock Exchange (NYSE) itself requires that listed

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1 Visiting Assistant Professor of Law, Boston University School of Law. A.B., University of Michigan, 1995; M.Phil., Oxford University, 1997; J.D., Harvard Law School, 2001.
2 Sarbanes-Oxley Act § 301.

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companies’ boards have an independent majority, who “must meet at regularly scheduled executive sessions without management,” and that the board have nominating/corporate governance and compensation committees composed solely of independent directors. Likewise, outside directors typically play a particularly important governance role under corporate law. For example, disinterested directors sometimes ratify CEO compensation (and that of the other board members) for “an extra measure of legal insulation,” and approval of a committee of disinterested independent directors can provide similar protection in the context of a controlled transaction between a corporate subsidiary and its parent, shifting the burden to the plaintiff to demonstrate the transaction’s unfairness.

While all corporate directors are subject to fiduciary duties of care and loyalty (and, as discussed below, perhaps good faith) – requiring that they exercise their power over corporate affairs with reasonable diligence and in the best interests of the corporation – the fact that their role is effectively to invest on behalf of others can lead to substantial risk aversion. Directors bear the downside costs of potential personal liability, but only see a very small portion of any upside flowing from the risks they direct the business to take. This problem is even more acute in the case of outside directors, whose “direct financial stake in the firm is commonly a small fraction of their net worth and a tiny fraction of the value of the firm,” and who typically “are busy

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4 WILLIAM T. ALLEN & REINIER KRAAKMAN, COMMENTARIES AND CASES ON THE LAW OF BUSINESS ORGANIZATION 321 (2003) (adding, however, that “compensation agreements are not subject to the ordinary law of director conflicts”); id. at 313-14.

5 Id. at 239-41.
people who are modestly compensated for serving as directors relative to the opportunity cost of their time.” Thus the risk aversion that might simply have assumed the form of less willingness to take entrepreneurial risks could – in the case of candidates for outside director positions who already have day jobs, and for whom the gap between perceived downsides and upsides can be quite stark – take the form of declining the position in the first place.\(^7\)

The historical development of U.S. corporate law, or at least corporate fiduciary duties, can be understood as an effort to establish and continually recalibrate this balance between providing a remedy for shareholders harmed by directors’ wrongdoing, while ensuring that qualified individuals will choose to fill corporate board positions. First and foremost, fiduciary duties of care and loyalty serve the important purpose of aligning the fiduciary’s interests with those of the individuals for whom they ultimately act\(^8\) – in a corporation, the shareholders – through judicial scrutiny of the quality of decisions and the quality of intentions, respectively. The specter of liability for well-intentioned business decisions, however, resulting in the risk aversion described above, has given rise to the so-called “business judgment rule” (BJR).

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\(^8\) See ALLEN & KRAAKMAN, *supra* note 4, at 31.
The BJR, formulations of which differ across jurisdictions, universally reflects judicial aversion to querying decisions made by disinterested, independent directors in good faith.\(^9\) In Delaware, the jurisdiction of incorporation for over half of U.S. public companies and almost 60 percent of the Fortune 500,\(^10\) the BJR has been formulated as “a presumption that in making a business decision the directors of a corporation acted on an informed basis, in good faith and in the honest belief that the action taken was in the best interests of the company.”\(^11\)

In corporate law, this divergence between the standard of care and the standard of review has been “thought to serve important policy purposes. Although divergence would leave stockholders without a remedy in cases where board sloppiness resulted in financial harm, the protected space afforded properly motivated directors for beneficial risk-taking was thought to have more than countervailing social utility.”\(^12\) In the 1980s, however, as the increasing prevalence of hostile corporate takeovers led to concerns that incumbent directors and officers of target companies might act to preserve their own power rather than to maximize shareholder value, the pendulum swung back toward greater liability exposure. Ultimately this resulted in the crafting of forms of judicial scrutiny specific to the takeover context, but in a notable 1985 opinion of the Delaware Supreme Court (Smith v. Van Gorkom\(^13\)) now often described as a preamble to that

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\(^9\) Id. at 248.
\(^13\) Smith v. Van Gorkom, 488 A.2d 858 (Del. 1985).
takeover jurisprudence, it was held that disinterested directors could be held liable for monetary damages for breach of their duty of care – a holding that literally shocked the business community.\(^\text{14}\)

Almost immediately, the Delaware legislature effectively overruled the decision by amending the Delaware General Corporation Law, in § 102(b)(7), to permit shareholders to include exculpatory provisions in their corporate charters limiting or eliminating directors’ personal liability for duty of care breaches.\(^\text{15}\) The statute, however, does not actually refer explicitly to the duty of care; the drafters of § 102(b)(7) endeavored to achieve their end indirectly, by specifying what could not be exculpated, which list included (among other things) breaches of the duty of loyalty and acts not in “good faith.”\(^\text{16}\) Notwithstanding the legislature’s manifest desire to limit directors’ exposure to monetary liability, the manner in which the statute was drafted essentially invited the interpretation of good faith as a newly free-standing concept independent of the duty of loyalty, of which it was previously thought to be a component.\(^\text{17}\) The problematic nature of the concept, and the difficulty courts have encountered in their efforts to imbue it with its own positive content, will be discussed in detail below, but for the moment it will suffice to observe that plaintiffs’ lawyers (and courts) looking for means through which to expand potential bases for director liability have had ample incentive to explore the good faith concept as a promising basis for monetary recovery where a company has an exculpatory charter provision and no more obvious loyalty

\(^{14}\) See ALLEN & KRAAKMAN, supra note 4, at 518.

\(^{15}\) DEL. CODE ANN. tit. 8, § 102(b)(7) (2005), available at Lexis.

\(^{16}\) See infra text accompanying notes 45-56.

\(^{17}\) See infra text accompanying notes 57-66.
concern (e.g. an adverse financial interest) appears to be implicated. As a consequence, a case law exploring the meaning of good faith has emerged in Delaware that, in seeking to stake out for it an independent conceptual terrain not derivative of loyalty, has called into question the meaning and scope of the primary fiduciary duties of care and loyalty themselves.

As this paper seeks to demonstrate, the Delaware courts and legislature have – at each turn in this process of calibrating the balance of directors’ incentives – compounded error upon error, resulting today in a fiduciary duty framework under Delaware corporate law that is internally contradictory and practically unworkable. It is the task of this paper to diagnose the problems and to propose a remedy in the form of a statutory amendment that eliminates the § 102(b)(7) exculpation regime, replacing it with a provision permitting the imposition of monetary liability only for loyalty breaches, defined to include cases involving financial conflicts of interest, other improper personal benefits, intentional malfeasance, and conscious nonfeasance – the latter category representing those cases recently styled by the Delaware courts as acts not in good faith. As I argue below, the proposed regime would track what Delaware case law, fairly read, already permits with regard to monetary liability for breaches of fiduciary duty, while offering substantial benefits associated with a logically coherent system both workable for courts and comprehensible by the market. It would also remain consistent with what I argue is, and has been, the functional distinction between duty of care analysis and duty of loyalty analysis: the minimization of agency costs through assessment of the quality of decisions, on the one hand, and the quality of intentions, on the other.
I. Delaware’s “Business Judgment Rule” and Fiduciary Duty Analysis

Broadly speaking, the business judgment rule (BJR) reflects substantial reluctance on the part of judges to substitute their own business judgment for that of corporate boards. Notwithstanding that corporate directors owe a duty of care to the corporation, typically expressed in the standard negligence terminology of reasonable prudence under the circumstances, the BJR has historically operated to remove the specter of liability for damages resulting from business decisions made by disinterested directors in good faith. As a first approximation it is probably fair to define the latter term as requiring “an honest judgment seeking to advance the corporation’s interests”\(^{18}\) (bearing in mind that its evolving meaning under Delaware case law will constitute the principle subject of the latter portion of this paper).

Though formulations of the BJR differ across jurisdictions, the Delaware Supreme Court has described it as “a presumption that in making a business decision the directors of a corporation acted on an informed basis, in good faith and in the honest belief that the action taken was in the best interests of the company.”\(^{19}\) In Aronson v. Lewis, the court explained (in 1984) that the BJR protects only disinterested directors and that it applies only to directors’ actions, not “where directors have either abdicated their functions, or absent a conscious decision, failed to act.”\(^{20}\)

\(^{18}\) See generally Allen & Kraakman, supra note 4, at 248-53; see also, e.g., Smith v. Van Gorkom, 488 A.2d 858, 889 (Del. 1985) (characterizing the issue of “good faith” in BJR analysis as whether the board made “an honest exercise of business judgment”).

\(^{19}\) Aronson v. Lewis, 473 A.2d 805, 812 (Del. 1984) (applying the BJR in the context of demand futility analysis).

\(^{20}\) Id. at 812-13.
However, a director’s disinterestedness with respect to board action would not be enough to ensure insulation from liability. The court further stated that “to invoke the rule’s protection directors have a duty to inform themselves, prior to making a business decision, of all material information reasonably available to them,” and then to “act with requisite care in the discharge of their duties.”\(^\text{21}\) That is, the BJR could be overcome – at least in theory – solely by reference to the care exercised by the board in informing itself and arriving at a decision. As to the actual standard for overcoming the BJR in this manner, however, the *Aronson* court found the cases to be less than clear. Interestingly, while a couple of the cases cited by the court drew the line at “grossly negligent” conduct or “reckless indifference,” most of the cases cited by the court used verbal formulae pointing toward a more culpable mental state, such as “fraud,” “gross overreaching,” “bad faith,” “misconduct,” and the like.\(^\text{22}\) Nevertheless, the court took from this authority only that “director liability is predicated on a standard which is less exacting than simple negligence,” and concluded that “under the business judgment rule director liability is predicated upon concepts of gross negligence.”\(^\text{23}\) In other words, the *Aronson* court in 1984 resolved the preexisting ambiguity by setting the bar for overcoming the BJR as low as the cases could be read to permit.

In essence the court had simply traded one form of ambiguity for another; while a single articulation of the standard might have seemed like a step in the right direction, the formulation chosen was itself a highly ambiguous one. Setting aside whether gross

\(^\text{21}\) Id. at 812.

\(^\text{22}\) Id. at 812 n. 6 (citations and internal quotation marks omitted).

\(^\text{23}\) Id. at 812 and n.6.
negligence adequately summarizes the range of formulations identified by the court, the range of conduct intended to be captured by the gross negligence concept is, at the margin, notoriously difficult to identify even in abstract terms. Black’s, for example, offers the following insights: “It is materially more want of care than constitutes simple inadvertence…. The element of culpability which characterizes all negligence is in gross negligence magnified to a high degree as compared with that present in ordinary negligence.”24 Put differently, gross negligence is negligence that is gross.25 It has been observed that the BJR’s gross negligence standard can be interpreted as allowing courts to “articulate a duty of ‘reasonable care’ but enforce a more director protective standard.”26 That may be correct, but as would become clear within a year of the court’s restyling of the doctrine in Aronson, this blurring of the distinction between the duty itself and the liability standard27 would also obscure the very purpose of the BJR by suggesting that negligence – if only the gross variety (whatever that might come to mean) – could, alone, give rise to monetary liability for a director’s breach of the duty of care.28

A. Smith v. Van Gorkom29

The story of Trans Union’s ill-fated dealings with takeover artist Jay Pritzker is a fascinating one, though a lengthy one. It is sufficient for present purposes to observe

25 See, e.g., Guttman v. Huang, 823 A.2d 492, 508 n.39 (Del. Ch. 2003) (Strine, Vice Chancellor, unable to confirm, as of 2003, “[i]f gross negligence means something other than negligence”).
26 Allen & Kraakman, supra note 4, at 254 n. 17.
27 Id. at 253.
28 Cf. Allen, Jacobs & Strine, supra note 12, at 458-60 (arguing that the court subsequently applied a simple negligence standard rather than the gross negligence standard announced in Aronson).
29 488 A.2d 858 (Del. 1985).
that the manner in which Trans Union’s board approved its merger into a Pritzker-controlled entity hardly reflected good corporate governance practice. Without copies of the proposed merger agreement available, and based principally on a twenty-minute presentation by Trans Union Chairman and CEO Jerome Van Gorkom, the board approved the merger. Van Gorkom – who was a shareholder fast approaching retirement, had not read the agreement himself, and was an acquaintance of Pritzker – had negotiated largely without board or management knowledge. The $55 per share price agreed upon (representing a substantial premium over Trans Union’s market price, which had ranged from $24¼ to $39½ per share over the prior five years) had been suggested by Van Gorkom to Pritzker (not vice versa), and Van Gorkom had arrived at the price not by reference to any valuation study, but based on the feasibility of a leveraged buyout at that price (a fact not disclosed to the board). The agreement purported to provide for a 90-day market test to confirm price validity, though it placed onerous restrictions on Trans Union’s capacity to negotiate with others.30

The ensuing shareholder class action suit came before the Delaware Supreme Court on appeal from the Court of Chancery’s determination that the board’s actions were protected by the BJR. In its own opinion, which came down in January 1985, the Delaware Supreme Court began with the observation that “there were no allegations of fraud, bad faith, or self-dealing,” such that “considerations of motive are irrelevant to the issue before us.” The BJR analysis would focus solely on the issue of care, and the

30 Id. at 863-70.
court reiterated its view that gross negligence was the applicable standard. Little illumination of the meaning of gross negligence was offered, save additional citations to Chancery opinions stating the standard as being whether the board acted “without the bounds of reason and recklessly” or “so far without information that they can be said to have passed an unintelligent and unadvised judgment.”

The Delaware Supreme Court found that the board had, in fact, acted with gross negligence in approving the merger; that subsequent amendments to the agreement were not helpful (as they only tended further to lock Trans Union into the deal); that subsequent board consideration of the deal did not cure the problem (as the board lacked the ability to withdraw from the agreement by that point); and that shareholder approval of the merger likewise was unavailing (as the vote was uninformed – particularly with respect to information on price).

B. D&O Insurance and Market Perception

The business community – and perhaps more pertinently, their insurers – were shocked by the outcome in Van Gorkom. Notwithstanding the ambiguities that Aronson had introduced into the doctrine and the haste with which the Trans Union board had acted, commentators at the time simply did not, by and large, view Delaware’s BJR as permitting the imposition of board liability for damages solely by reference to the quality of decisionmaking. In this light, Van Gorkom appeared not to have applied the BJR so

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31 Id. at 870-73.
32 Id. at 873 n. 13 (citations and internal quotation marks omitted).
33 Id. at 874-93.
34 William Allen and Reinier Kraakman indicate that they have identified no pre-Van Gorkom case (beyond the banking context) “in which directors who have no conflicting interests and who attend meetings and
much as to have eviscerated it.\textsuperscript{35} The decision’s formalism was widely criticized, particularly in light of the prominence of Trans Union’s board members, their depth of background knowledge on the company, the substantial premium involved, and the low probability that an investment bank opinion to the effect that $55 per share was a fair price could not have been procured.\textsuperscript{36} The case accordingly “provoked intense concern in many corporate boardrooms,”\textsuperscript{37} the “corporate bar generally view[ed] the decision as atrocious,” and “[c]ommentators predict[ed] dire consequences as directors [came] to realize how exposed they [had] become.”\textsuperscript{38} Corporate lawyers observed the “much greater randomness and unpredictability on the part of future courts passing on future board decisions,”\textsuperscript{39} and carriers of directors and officers (D&O) insurance found themselves surveying a landscape in which “the perceived rules of the game” had changed.\textsuperscript{40}


\footnotesize{\textsuperscript{36}See, e.g., Fischel, \textit{supra} note 35 (quipping, “I wish someone would pay me several hundred thousand dollars to state that $55 is greater than $35”); Leo Herzel & Leo Katz, Smith v. Van Gorkom: \textit{The Business of Judging Business Judgment}, 41 BUS. LAW. 1187 (1986), available at Westlaw (arguing that \textit{Van Gorkom} would result in “greater formalism on the part of the board, as it goes about the business of cultivating an aura of care, diligence, thoroughness, and circumspection,” and that this would “mean more reliance on and more fees for lawyers, investment bankers, accountants,” and others). Herzel’s law firm had in fact played a role in the acquisition at issue in \textit{Van Gorkom}, representing the lenders involved. \textit{See} Kirk Victor, \textit{Rhetoric Is Hot When the Topic Is Takeovers}, LEGAL TIMES, Dec. 23/30, 1985, at 2, available at Lexis.}


\footnotesize{\textsuperscript{38}Manning, \textit{supra} note 35.}

\footnotesize{\textsuperscript{39}See, e.g., Herzel & Katz, \textit{supra} note 36.}

\footnotesize{\textsuperscript{40}Olson & Morgan, \textit{supra} note 37.}
Indeed, the D&O insurance industry had already been lapsing into a crisis. In the early 1980s, increased M&A activity, IPO activity, and business failure had together resulted in a spike in shareholder litigation against corporate boards. The costs of claims increased significantly, and by late 1984 the D&O insurance industry had fallen into “severe dislocation” reflected in significantly higher premia, higher deductibles, lower policy limits, and narrower scope of coverage. Some insurers simply left the market, and “[a]s market capacity declined, some corporations claimed to be unable to obtain the coverage they desired at any price.”

Enter Van Gorkom, which “exemplifie[d] the legal uncertainty that contributed to the insurance crisis; most practitioners, like the lower court, would have predicted that the facts in Van Gorkom would not constitute gross negligence under Delaware’s duty of care standard.” Matters only looked worse when, following remand, the case settled for $23.5 million, $13.5 million beyond Trans Union’s $10 million D&O policy limit.

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41 Delaware’s corporate law permits companies to purchase insurance for its directors, officers, employees and agents “against any liability … arising out of such person’s status as such, whether or not the corporation would have the power to indemnify such person against such liability.” Del. Code Ann. tit. 8, § 145(g) (2005), available at Lexis. The latter clause is important in light of § 145’s preclusion of indemnification for judgments in derivative suits. See Del. Code Ann. tit. 8, § 145(b).

42 Roberta Romano, Corporate Governance In the Aftermath of the Insurance Crisis, 39 Emory L.J. 1155, 1158 (1990), available at Lexis. See also Olson & Morgan, supra note 37, for a detailed discussion of specific changes in D&O coverage, including the use of “a new hostile takeover exclusion,” and the corporate response to these developments.

43 Romano, supra note 42, at 1160. At least one commentator suggested that the outcome in Van Gorkom was even more difficult to comprehend in light of the fact that the BJR had applied to the Aronson facts, “even though the directors were elected by a control person and their decisions were to grant him compensation he desired in excess of all perceptible reason.” See Michael R. Klein, Delaware’s Corporate Citadel: We Could Do Better, Legal Times, Dec. 16, 1985, at 9, available at Westlaw.

44 See Olson & Morgan, supra note 37; Mary Ann Galante, Corporate Boardroom Woes Grow; The D&O Crisis, Nat’l L.J., Aug. 4, 1986, at 1, available at Westlaw. While most of the $13.5 million beyond the policy limit was actually paid by the Pritzkers, some was paid by the directors themselves. See Victor, supra note 36.
C. Politics and the Delaware Legislature: § 102(b)(7)

As of late 1985, pressure was mounting on the Delaware legislature to intervene. One commentator observed that Delaware’s recent corporate governance jurisprudence had resulted in “almost complete frustration among those who search the decisions for consistency and predictability,” that the Delaware legislature was not taking action to cope with the “near chaos in corporate legal policy,” and that the business community should “reconsider anew alternatives to our American corporate Ruritania.”

By late March 1986, the Delaware Bar Association’s influential corporate law section was “seriously considering making recommendations to amend the state corporate law” – perhaps prompted by a new Indiana statute (effective April 1, 1986) expressly limiting director liability to cases involving recklessness or willful misconduct.

Consensus with respect to action in Delaware was difficult to reach, however, as lawyers within and without the state variously advocated differing liability caps and various forms of exculpation. Corporate law section chairman Gilchrist Sparks, unsure whether consensus could be achieved in time to get a proposal to the Delaware legislature before the end of its session in June 1986, observed that “[w]e don’t want to destroy the efficacy

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45 Klein, supra note 43.
46 Kirk Victor, Statutory Response to D&O Crisis Studied, LEGAL TIMES, Mar. 31, 1986, at 1, available at Lexis; Leo Herz & Daniel Harris, Uninsured Boards Mount Weak Defense, NAT’L L.J., Apr. 21, 1986, at 19, available at Westlaw. See also IND. CODE ANN. § 23-1-35-1(e) (West 2005). In 1989 the statute was amended to reject explicitly the Delaware court’s BJR jurisprudence as “inconsistent with the proper application of the business judgment rule under this article.” IND. CODE ANN. § 23-1-35-1(f), Historical and Statutory Notes.
of the derivative suit, but on the other hand, we want directors to continue to sit on
boards and take appropriate risks.”47

By mid-May, however, the Delaware Bar Association reportedly was close to
settling on “proposed amendments [that would] allow shareholders to place a ceiling on
their directors’ personal financial exposure in lawsuits by shareholders and other
parties.” According to one press account (citing a “prominent Wilmington corporate
attorney”), once the Bar Association approved the amendment, it would make its way to
the Delaware legislature and, if “customary practice” were any indication, it would
“pass easily.”48 Ultimately it did pass, the new § 102(b)(7) of the Delaware General
Corporation Law being signed by the governor on June 18, 1986 and going effective July
1st.49

While it would come to be described colloquially as permitting exculpation of
director liability for breaches of the duty of care, the operation of the new statute was
not so straightforward as that. The literal language of § 102(b)(7) provided that a
Delaware corporation’s charter could include a “provision eliminating or limiting the
personal liability of a director to the corporation or its stockholders for monetary
damages for breach of fiduciary duty,” except that exculpation would not be permitted
for certain enumerated types of conduct. Those exceptions included (1) “any breach of

47 See Victor, supra note 46 (internal quotation marks omitted); see also R. FRANKLIN BALOTTI & JESSE A.
supp.) (outlining various proposals considered).
48 Michael A. Hiltzik, In Tiny Delaware, Major Corporations Find a Refuge Away From Home, L.A. TIMES, May 19,
1986, at pt. 4, p. 1, available at Lexis. Roberta Romano has cited this story as the “first story referring to the
limited liability provision after it became clear that it would be recommended.” Romano, supra note 42, at
1185 n.50.
49 Francine Schwadel, Delaware Law Might Let Firms Avoid Liability Insurance Woes for Directors, WALL ST. J.,
June 19, 1986, at 1, available at ProQuest. See also DEL. CODE ANN. tit. 8, § 102(b)(7).
the director’s duty of loyalty”; (2) “acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law”; (3) improper payment of dividends; and (4) transactions from which a director derives “improper personal benefit.” That the statute is intended to permit exculpation of care violations is obvious; care is not among the exceptions to exculpation. Beyond that, however, the relative meanings of – and interrelationship among – the various exceptions is far from clear. Notably, as one Vice Chancellor would later put it, “its subparts all illustrate conduct that is disloyal,” as that term has traditionally been understood, rendering it difficult to ascribe distinct conceptual content to each of the exculpation exceptions.

The legislative history confirms that § 102(b)(7) “represent[ed] a legislative response to recent changes in the market for directors’ liability insurance.” Such coverage had “become a relatively standard condition of employment for directors,” and the lack of coverage had “threatened the quality and stability of the governance of Delaware corporations because directors [had] become unwilling, in many instances, to serve without the protection which such insurance provides and, in other instances, may be deterred by the unavailability of insurance from making entrepreneurial decisions.” Statutory exculpation would permit corporations to “provide substitute protection.”

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50 DEL. CODE ANN. tit. 8, § 102(b)(7).
51 Guttman v. Huang, 823 A.2d 492, 506 n.34 (Del. Ch. 2003) (Strine, Vice Chancellor); see also Allen, Jacobs & Strine, supra note 12, at 463 n. 46 (“The statutory examples of conduct that cannot be exculpated under 102(b)(7) are all, in our opinion, examples of loyalty violations.”).
52 Chapter 289, Laws of 1986: § 102. Contents of certificate of incorporation, Comment (Del. 1986), reprinted in 2 R. FRANKLIN BALOTTI & JESSE A. FINKELSTEIN, DELAWARE LAW OF CORPORATIONS & BUSINESS ORGANIZATIONS I-12 (3d ed. 2005 supp.); see also Schwadel, supra note 49 (reporting that Sparks, “who helped draft the bill,” had indicated that the intent was to ensure retention of outside directors); Galante, supra note 44 (quoting Sparks’ remark that the “main idea” of § 102(b)(7) was “to put directors back in the position they were in” before the D&O crisis) (internal quotations marks omitted).
Neither the statute nor the legislative comment, however, offers any interpretive guidance with respect to the exceptions.53

Section 102(b)(7)’s exceptions appear even less coherent before the backdrop of available alternatives proposed at the time. Indiana’s statute, for example, had simply adopted recklessness as the standard of care, a move not requiring the expense and complication of one-off corporate charter amendments.54 (By contrast, in Delaware more than 90 percent of corporations would, within a single year of § 102(b)(7)’s adoption, opt into the exculpation regime – by amending their charters, one at a time.)55 With respect to exculpation, the Restatement (Second) of Trusts approach had also been identified as a potential model. Trustees could – under the terms of the trust – “be relieved of liability for breach of trust,” save only where “the breach of trust [was] committed in bad faith or intentionally or with reckless indifference to the interest of the beneficiary,” or where involving “liability for any profit which the trustee has derived from a breach of trust.”56 Though superficially similar to § 102(b)(7) in structure, there is a crucial difference: The trust law approach presents bad faith, reckless, and intentional


55 Romano, supra note 42, at 1160-61 (citing data from “a random sample of 180 Delaware firms”). Romano further notes that within two years, 41 states had amended their corporate law statutes “to reduce directors’ liability exposure,” many following the Delaware approach. Id. at 1160. By 2003, all fifty states had done so. See Fairfax, supra note 1, at 412 and n. 105.

56 Restatement (Second) of Trusts § 222 (1959), available at Westlaw. See also Herzl & Harris, supra note 46 (identifying this Restatement provision in April 1986 as a useful model for exculpation under Delaware corporate law). Herzl & Harris also point to an interesting Delaware Chancery case from 1910 establishing the acceptability of an exculpatory charter provision that simply eliminates director and officer liability except where arising “through his own dishonesty.” See id.; In re Brazilian Rubber Plantations & Estates, Ltd., [1911] 1 Ch. 425, 1910 WL 15606 (Ch D) (Del. Ch. 1910).
misconduct as forms of breach of trust generally evocative of disloyalty, whereas the structure ultimately adopted in § 102(b)(7) tends to characterize such forms of conduct as their own categories of fiduciary breach somehow distinct from the concept of disloyalty.

D. Fiduciary Duties in the Post-Van Gorkom, Pre-§ 102(b)(7) Window

Meanwhile, in the 18 month period between the Van Gorkom decision (January 1985) and the passage of § 102(b)(7) (June 1986), the Delaware Supreme Court turned its attention to the increasingly controversial hostile takeover context. Two cases, in particular, are of interest for purposes of this discussion because they provide a relatively clear picture of the court’s conception of the framework of corporate fiduciary duty law in Delaware on the eve of § 102(b)(7)’s passage in 1986.

1. Unocal Corp. v. Mesa Petroleum Co.57

Even though Van Gorkom involved a corporate takeover, it purported to be a duty of care case.58 In its June 1985 Unocal opinion, however, the Delaware Supreme Court began to fashion a framework for the analysis of fiduciary breaches specific to the takeover context. The case involved a coercive two-tier tender offer, and the primary legal issue was “the validity of [Unocal’s] self-tender for its own shares which exclude[d] from participation [the] stockholder making [the] hostile tender offer.”59 The court found that the board in fact could take such action, but in so doing articulated a new test. While the BJR applies in the takeover context, “the omnipresent specter that a

57 493 A.2d 946 (Del. 1985).
58 ALLEN & KRAAKMAN, supra note 4, at 518.
59 Unocal, 493 A.2d at 949.
board may be acting primarily in its own interests” – given the threat to the incumbents’ positions – gives rise to “an enhanced duty which calls for judicial examination at the threshold before the protections of the [BJR] may be conferred.” Specifically, the board “may not have acted solely or primarily out of a desire to perpetuate themselves in office,” and the “defensive measure … must be reasonable in relation to the threat posed.”

Though the court presents its new test specifically as a response to the conflict directors face when their control is challenged, it is worth observing that the court clearly linked the notion of good faith with the demonstration of loyalty. The court observed that “directors must show that they had reasonable grounds for believing that a danger to corporate policy and effectiveness existed because of another person’s stock ownership,” and that “they satisfy that burden ‘by showing good faith and reasonable investigation.’” Though the court leaves the term undefined, it clearly conceptualizes good faith as distinct from the reasonableness of the investigation – which would go to care – and as demonstrating the actuality of the belief in a danger to corporate policy required to demonstrate loyalty under these circumstances.

2. Revlon, Inc. v. MacAndrews & Forbes Holdings, Inc.62

The court’s March 1986 Revlon opinion addressed the validity of defensive measures aimed at preventing Pantry Pride, Inc. from acquiring Revlon – while aiding rival suitor Forstmann Little & Co. – in the midst of what had become a bidding war for

60 Id. at 954-56.
61 Id. at 955 (citation omitted).
Revlon. Citing Aronson and Unocal as the basis for its analysis, the court determined that once bidding was underway and it became clear that the company “was for sale,” such that “the break-up of the company was inevitable,” the board’s responsibility under Unocal “changed from the preservation of Revlon as a corporate entity to the maximization of the company’s value at a sale for the stockholders’ benefit.” In this light, the court found that a lock-up agreement entered with Forstmann, which involved waiving restrictive covenants in certain outstanding debt securities but then bolstering their market price to prevent litigation (even though there was no suggestion that the terms of the debt had been violated), constituted a breach of the board’s duty of loyalty – by calling into question the board’s good faith under Unocal. The court observed that “the Revlon board could not make the requisite showing of good faith by preferring the noteholders and ignoring its duty of loyalty to the shareholders…. [W]hen the Revlon board entered into an auction-ending lock-up agreement with Forstmann on the basis of impermissible considerations at the expense of the shareholders, the directors breached their primary duty of loyalty.” Thus the Delaware Supreme Court, on the eve of § 102(b)(7)’s passage, essentially treats failure to demonstrate good faith – here, in the form of intent actively to pursue the best interests of shareholders by maximizing sale price in a bidding war – as tantamount to a failure to establish compliance with the board’s “primary duty of loyalty.”

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63 Id. at 175.
64 Id. at 180.
65 Id. at 182. Revlon’s defensive actions had included an exchange offer, in which notes and convertible preferred stock were issued in exchange for common stock. The notes “contained covenants which limited Revlon’s ability to incur additional debt, sell assets, or pay dividends unless otherwise approved by the
The court did find a breach of the director’s duty of care (citing Van Gorkom) to have resulted from the lock-up agreement as well – namely, in “follow[ing] a course that ended the auction for Revlon … to the ultimate detriment of shareholders.”66 This finding occasions two observations. First, in this opinion coming down just months before the passage of § 102(b)(7), the Delaware Supreme Court identifies just two core fiduciary duties – loyalty and care. Second, though the loyalty and care violations are closely related in that they both arise from the same conduct and reflect the court’s effort to ensure the same ultimate goal, there is an important (if subtle) distinction between the two. Whereas the loyalty violation, as described above, clearly flows from the directors’ state of mind – i.e. failing to overcome a presumed conflict of interest by demonstrating intent actively to pursue the shareholders’ best interests (good faith) – the care violation flows from the decision itself – i.e. taking action that redounds to the benefit of non-shareholders, at the shareholders’ expense.

This distinction is not rendered semantic simply by virtue of the fact that both ultimately aim for the maximization of shareholder value. It is a straightforward reflection of the fact that loyalty and care are two analytical means toward that same end, the former operating through assessment of the fiduciary’s subjective state of mind when the relevant act or omission occurred, and the latter operating through assessment of the objective characteristics of the decision taken. They only appear to conflate in

66 Id. at 185.
Revlon because the board essentially announces that it is acting in the interests of a non-shareholder constituency. Indeed, that the court would have bothered to draw the distinction at all in such a case – rather than simply referring generically to a breach of fiduciary duty – is itself an indication of the degree to which this analytical structure was embedded in the court’s jurisprudence as late as March 1986.

II. Fiduciary Duties in the Post-§ 102(b)(7) World

Notwithstanding the Delaware Supreme Court’s fiduciary duty jurisprudence, however, § 102(b)(7) was drafted in a manner suggesting that, according to the Delaware legislature, “breach of the director’s duty of loyalty” must consist of something other than “acts or omissions not in good faith,” “intentional misconduct,” “knowing violations of law,” improper declaration of dividends, and transactions involving “an improper personal benefit” to the director.67 As discussed above, it is quite difficult to imagine how the duty of loyalty might be defined to include none of these forms of wrongdoing, but in any event the statute remains in place, the vast majority of Delaware corporations have adopted exculpatory charter provisions pursuant to the authority it grants, and courts must deal with it as best they can.

In this section I argue that the Delaware Supreme Court has bent over backward since the early 1990s to accommodate the common law to the statute’s internally contradictory language, and that the court’s effort to cram fiduciary concepts into the ill-fitting statutory boxes (aided by creative pleading practices among the plaintiffs’ bar68)

67 DEL. CODE ANN. tit. 8, § 102(b)(7).
68 Roberta Romano observed in 1990 that “the plaintiffs’ bar did not oppose the new legislation” passed in Delaware and elsewhere, and that “the statutes’ effectiveness will depend on how courts interpret them.”
has left Delaware’s fiduciary duty framework analytically incoherent and practically unworkable.

A. Delaware’s “Triad” Framework

As of the late 1980s the court continued to employ the good faith concept in tandem with the duty of loyalty, while beginning to refer to it in a manner that might arguably tend to imbue it with the status of an independent duty. In *Citron v. Fairchild Camera & Instrument Corp.*, for example, several of Fairchild’s directors were “charged with breach of their fiduciary duties of good faith and due care and with gross negligence” in recommending acceptance of a tender offer made by a party allegedly favored by interested management, rather than the offer of another bidder.69 Whether the reference to a duty of good faith is intended simply as a synonym for loyalty, or to indicate that it is a self-standing duty, is never made clear, though the court’s analysis would tend to indicate the former. In its BJR analysis the court never contrasts good faith with the duty of loyalty in a manner that would indicate self-standing duty status; the court explains that to overcome the BJR, for instance, the plaintiff must “introduc[e] evidence either of director self-interest, if not self-dealing, or that the directors either lacked good faith or failed to exercise due care.”70 Here, bad faith could simply be understood as another form of loyalty violation apart from self-interest. Indeed, with respect to the specific allegation in *Citron*, the court links the two when it explains that

69 569 A.2d 53, 54 (Del. 1989). The events described in the case occurred prior to the passage of § 102(b)(7).
70 Id. at 64.
“plaintiff obliquely asserts a claim of good faith by Fairchild’s board for its alleged failure to act independently of interested management” (a claim plaintiff fails to establish on the facts).\textsuperscript{71}

Any doubts that Justice Horsey may have harbored regarding the status of good faith at the time of writing his 1989 \textit{Citron} opinion, however, were gone by 1993. In \textit{Cede \& Co. v. Technicolor, Inc.}, also written by Justice Horsey, the court explains:

\begin{quote}
.... To rebut the [BJR], a shareholder plaintiff assumes the burden of providing evidence that directors, in reaching their challenged decision, breached any one of the triads [sic] of their fiduciary duty – good faith, loyalty or due care.\textsuperscript{72}
\end{quote}

The court never explains, however, what this duty of good faith amounts to in concrete terms. In fact, the court cites “abdication of directorial duty” as an example of disloyal conduct\textsuperscript{73} (that is, the very type of conduct alleged in \textit{Citron} to have demonstrated bad faith), and later remarks that the “[d]uty of care and duty of loyalty are the traditional hallmarks of a fiduciary who endeavors to act in the service of a corporation and its stockholders.”\textsuperscript{74} The court even equates “good faith” and “loyalty” – by inserting the latter in brackets following the former in quoted language from another case – presumably indicating that the two meant the same thing.\textsuperscript{75} Ultimately it is impossible to discern from \textit{Cede} what meaning good faith might have apart from loyalty, but it is

\textsuperscript{71} \textit{Id.}
\textsuperscript{72} 634 A.2d 345, 361 (Del. 1993) (citing \textit{Citron}, \textit{Van Gorkom}, and \textit{Aronson}, without explanation).
\textsuperscript{73} \textit{Id.} at 363.
\textsuperscript{74} \textit{Id.} at 367.
\textsuperscript{75} \textit{Id.} at 368 n.36 (inserting bracketed word “loyalty” following the words “good faith” in quotation from Barkan v. Amsted Industries, Inc., 567 A.2d 1279, 1286 (Del. 1989)); see also Reed \& Neiderman, \textit{supra} note 53, at 120 (“In Barkan itself, it is clear that the Supreme Court used the terms ‘due diligence’ and ‘good faith’ as a fresh way of referring to the ‘fundamental duties of care and loyalty’ it discussed three sentences earlier in the same paragraph.”).
equally impossible to deny that the Delaware Supreme Court had elevated it (at least
nominally) to the status of a core fiduciary duty, as part of the new triad with care and
loyalty.

References to the so-called triad of fiduciary duties would continue to pop up in
subsequent opinions, though never, unfortunately, accompanied by anything
approaching a coherent description of what positive content could be ascribed to the
duty of good faith. For example, in *Malone v. Brincat*, a case addressing directors’
disclosure obligations under state corporate law, the court invokes the triad but applies
it in a manner that renders the distinction between good faith and loyalty indiscernible.76
The court observes that the general “duty of directors to observe proper disclosure
requirements [when shareholder action is sought] derives from the combination of the
fiduciary duties of care, loyalty and good faith,”77 but that “knowingly” misleading
shareholders (regardless of whether shareholder action is sought) requires a different
analysis. In such instance, the court explains, the issue is “whether [the directors]
breached their more general fiduciary duty of loyalty and good faith by knowingly
disseminating to the stockholders false information.”78 The court does not, however,
explain what the difference between loyalty and good faith amounts to in the analysis of
knowing misstatements. The singular reference to a duty of loyalty and good faith,

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76 722 A.2d 5, 10 (Del. 1998). The court has also invoked the “triad,” without explanation, in other contexts. See, e.g., Emerald Partners v. Berlin, 726 A.2d 1215 (Del. 1999); Emerald Partners v. Berlin, 787 A.2d 83 (Del. 2001) (making numerous unexplained references to the “triad” in analysis of the effects of a § 102(b)(7) exculpatory charter provision).
77 *Malone*, 722 A.2d at 11.
78 Id. at 10.
together with their application in tandem to a case involving the directors’ state of mind at the time of the alleged misconduct, may itself be telling.

A rare and somewhat illuminating comment on the nature of good faith would come in *Brehm v. Eisner*\(^79\) – a 2000 opinion by Chief Justice Veasey that, interestingly, never invokes the triad or refers to a duty of good faith. This shareholder derivative litigation followed Disney’s hiring and termination of Michael Ovitz (of which more later), who allegedly walked away with total compensation worth $140 million after a year’s mediocre service as Disney’s president.\(^80\) The issues before the court at this stage of the litigation included whether pre-suit demand on the directors should be excused, an analysis turning, in the instant case, on whether “the particularized facts in the complaint create[d] a reasonable doubt that the informational component of the directors’ decisionmaking process, measured by concepts of gross negligence, included consideration of all material information reasonably available.”\(^81\) In response to an argument made by the plaintiffs to the effect that the director defendants had failed to exercise not only procedural due care, but also “substantive due care,” the court explained that “such a concept is foreign to the business judgment rule,” and offered the following explanation of the BJR standard:

> .... Courts do not measure, weigh or quantify directors’ judgments. We do not even decide if they are reasonable in this context. Due care in the decisionmaking context is process due care only. Irrationality is theouter

\(^79\) 746 A.2d 244 (Del. 2000).
\(^80\) Id. at 248-53.
\(^81\) Id. at 259 (emphasis in original). Ordinarily plaintiffs seeking to advance a derivative claim on the corporation’s behalf must seek action by the board first, unless the plaintiff can allege facts creating a reasonable doubt as to director disinterestedness or as to whether the transaction would be protected by the BJR. Id. at 256.
limit of the business judgment rule. Irrationality may be the functional equivalent of the waste test or it may tend to show that the decision is not made in good faith, which is a key ingredient of the business judgment rule.\footnote{Veasey here suggests that, as a practical matter, the analysis by which a court arrives at a finding of gross negligence overcoming the BJR – which the court makes clear has literally nothing to do with the reasonableness of the decision itself – may effectively require so flawed a decisionmaking process that it calls into question whether the board ever intended to discharge its obligations. Veasey’s description could reasonably lead one to conclude that, in his view, the BJR completely insulates the board from liability in all instances not calling into question the propriety of the directors’ state of mind. And in this light, one might reasonably further query whether there is in fact any meaningful difference whatsoever between grossly negligent conduct – exculpable – and bad faith conduct – not exculpable under § 102(b)(7).}

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In any event, by 2001, the court was back to its triad talk. In \textit{Emerald Partners v. Berlin}, an opinion by Justice Holland addressing the pre-litigation effects of a § 102(b)(7) exculpatory charter provision, the court referred again to the directors’ “triad of primary fiduciary duties.”\footnote{Emerald Partners v. Berlin, 787 A.2d 85, 90 (Del. 2001).} Here, however, the triad concept appears to figure more saliently in the court’s portrayal of the fiduciary duty landscape, which clearly endeavors to

\footnote{\textit{Id.} at 264 (internal quotation marks omitted).}

\footnote{\textit{Id.} at 263 (emphasis in original, internal quotation marks and citation omitted). Given the unlikelihood that there would be literally nothing that could be called consideration, it would appear that waste analysis – at least according to this formulation – is itself really about the “good faith” of the decisionmaker.}
reconcile the disparate frameworks of the primary fiduciary duties, Aronson’s articulation of the BJR, and § 102(b)(7)’s exceptions.

Starting with the triad concept of fiduciary duties, the court proceeds to describe the BJR and § 102(b)(7) through that lens. Following a recitation of Aronson’s BJR formulation, the court explains that a rebuttal of its presumption requires the plaintiff to show that “the board of directors, in reaching its challenged decision, violated any one of its triad of fiduciary duties: due care, loyalty, or good faith.”85 Section 102(b)(7), the court likewise explains, was intended to permit shareholders to exculpate “breaches of their duty of care, but not ... duty of loyalty violations, good faith violations and” – as if to avoid emphasizing other exceptions not fitting the model – “certain other conduct.”86 This depiction of § 102(b)(7) in triad terms – i.e. precluding damages for breaches of the duty of care, but not for breaches of the duty of loyalty or the duty of good faith – continues throughout the opinion.87 The court even goes so far as to say the following:

When the General Assembly enacted Section 102(b)(7), ... it not only recognized but reinforced ... a venerable and fundamental principle of our common law corporate fiduciary jurisprudence: “there is no ‘safe harbor’ for ... divided loyalties in Delaware.” The fact that Section 102(b)(7) does not permit shareholders to exculpate directors for violations of loyalty or good faith reflects that the provision was a thoughtfully crafted legislative response to our holding in Van Gorkom and, simultaneously, reflected the General Assembly’s own expression of support for our assertion ... that when the standard of review is entire fairness [because alleged violations of the duty of loyalty or the duty of good faith are at issue] “the requirement of fairness is unflinching in its demand ....”88

85 Id. at 91.
86 Id. at 90.
87 Id. at 92, 94.
88 Id. at 96 (citations omitted, ellipses in internal quotations in original).
Though this opinion, like those employing the triad concept that came before it, never explains what the difference between loyalty and good faith is supposed to be, the passage quoted above renders the triad’s rhetorical function eminently clear. The triad permits the court to bring the framework of primary fiduciary duties, Aronson’s articulation of the BJR, and § 102(b)(7)’s exceptions (read loosely) into focus with one another – at least nominally, if not in substance. So far as the Delaware Supreme Court is concerned, the doctrine is of a whole, and § 102(b)(7) – far from being an internally contradictory botch job – represents a “thoughtfully crafted” response to pre-existing fiduciary duty jurisprudence.

B. Life in Chancery

Notwithstanding the evolution of the Delaware Supreme Court’s thinking described above, life in Chancery pursued its own course. Indeed, it would be fair to say that a parallel evolution of thinking unfolded in the Court of Chancery over this period that, while certainly impacted by the higher court’s statements regarding good faith, was far from consistent with them. Ultimately the trial court would come to view the intellectual bona fides of the good faith concept with considerably greater skepticism, take a much dimmer view of the quality of draftsmanship exhibited by § 102(b)(7), and decry as effectively unworkable the triad framework set out by the Delaware Supreme Court.
1. The “Bad Faith” State of Mind

The Chancery’s own (unreported) opinion in Citron v. Fairchild Camera & Instrument Corp., in contrast with the Delaware Supreme Court’s subsequent opinion affirming it (discussed above), quite clearly links good faith with the duty of loyalty. In connection with BJR analysis of a challenged merger under Aronson, Chancellor Allen explained that although “the absence of significant financial adverse interest” – the paradigmmatic loyalty issue – “creates a presumption of good faith, or a prima facie showing of it, … the question of bona fides may not be finally determined on that basis alone.” Analysis of good faith “call[ed] for an ad hoc determination of the board’s motives in the particular instance” – an “inquiry into a subjective state of mind” that would “require inferences to be drawn from overt conduct,” including “the quality of the decision made.” In the case at hand, “the board’s decision to act and its decision to accept the … proposal [that plaintiff had alleged it had improperly favored] may not be viewed as so beyond the bounds of reasonable judgment as to support an inference that the board was acting in bad faith in accepting that offer.”

As of 1988, then, the Court of Chancery essentially understood good faith to be fundamentally bound up with questions of loyalty (to the degree that the absence of adverse financial interest could itself be viewed as “a prima facie showing” of good faith), and specifically concerned with whether the directors exhibited “a subjective state

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90 Id. at *46 (citations omitted, emphasis added).
91 Id. at *51.
of mind” indicating intent to discharge their responsibilities. Though the board’s exercise of care would be analyzed separately by reference to process, the substantive “quality of the decision made” could nevertheless still support an inference of improper motivation (apart from adverse financial interest) implicating loyalty. Indeed, in the midst of his care analysis, Chancellor Allen even refers back to the foregoing good faith analysis as having held that the board’s conduct “does not, on these facts, constitute a breach of the duty of loyalty.”

2. “Good Faith” and the BJR

By the time of his famous 1996 opinion in the Caremark case, however, coming after the Delaware Supreme Court’s articulation of the triad concept in Cede & Co., Chancellor Allen formulated the role of good faith in fiduciary duty analysis somewhat differently. In an opinion approving a settlement of a derivative action that involved allegations of care (but not loyalty) breaches in failing to implement systems to ensure the company’s compliance with applicable health care laws, Allen invokes good faith in a manner that is difficult to square either with his own view in Citron or with the Delaware Supreme Court’s jurisprudence – though for reasons, I argue, that only reinforce the fundamental link between concepts of good faith and loyalty.

Allen states that “a breach of the duty to exercise appropriate attention” will not be found “so long as the court determines that the process employed was either rational

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92 See also Reed & Neiderman, supra note 53, at 121-22 (“[F]ollowing the reasoning of Citron, misconduct otherwise implicating due care could be so egregious as to create an inference of bad faith, even absent an improper financial benefit.”).
or employed in a good faith effort to advance corporate interests.” He then further ties the concept of good faith to due care analysis, stating that “[w]here a director in fact exercises a good faith effort to be informed and to exercise appropriate judgment, he or she should be deemed to satisfy fully the duty of attention.” He then cites to a Learned Hand opinion in the tort context that “correctly identifie[d], in [Allen’s] opinion, the core element of any corporate law duty of care inquiry: whether there was a good faith effort to be informed and exercise judgment.”

This doctrinal move raises at least two important questions. First, why would Allen characterize good faith as a component of the duty of care, having previously (in Citron) characterized it as a component of the duty of loyalty (to which evidence of actual conduct could, to be sure, be relevant)? Second, why would Allen ground his desired care standard in a 1924 tort case, when his own effort to apply that very case and its standard to BJR analysis (including its requirement of proof of injury) had been roundly rejected by the Delaware Supreme Court just a few years earlier?

Chancellor Allen makes clear in Caremark that in his opinion, there should be no potential for liability for pure duty of care violations, end-stop. “[O]ne wonders,” Allen remarks at one point, “on what moral basis might shareholders attack a good faith business decision of a director as ‘unreasonable’ or ‘irrational.’” Clearly Allen’s

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95 Id. at 967 (court’s emphasis).
96 Id. at 968 (court’s emphasis).
99 See Cede & Co. v. Technicolor, Inc., 634 A.2d 345, 368, 370 (Del. 1993) (describing Barnes as “an obscure seventy-year-old decision,” and stating that “Barnes, a tort action, does not control a claim for breach of fiduciary duty”).
answer to that question, in light of the standard he urges in Caremark, is never. It is interesting in this light to note the depth of Allen’s obvious distaste for the outcome in Van Gorkom, to which he refers only once in this due care opinion – and there only to dismiss it as part of the Delaware Supreme Court’s “jurisprudence concerning takeovers.” Indeed, Allen adopts an essentially intent-based test for the exercise of due care in the monitoring/oversight context – under which “the lack of good faith that is a necessary condition to liability” is established by “a sustained or systemic failure of the board to exercise oversight” – notwithstanding the Delaware Supreme Court having made clear in Van Gorkom that issues of motive are irrelevant to due care analysis. The clear upshot is that Allen simply does not believe that there should be any potential whatsoever for director liability in pure due care cases, but of course he cannot go so far as to say that because Van Gorkom – which by its terms is a due care case not limited to the takeover context – made clear that there is potential liability for pure due care violations. Allen end-runs Van Gorkom essentially by carving off part of what he himself had called a component of loyalty in Citron and simply restyling it as a component of due care analysis in the monitoring/oversight context. Indeed, Allen would eventually confess as much in a 2002 article appearing in the Northwestern University Law Review (with then-Vice Chancellor, now-Justice Jack Jacobs and Vice Chancellor Leo Strine, Jr.), which includes the following in a footnote:

101 Id. at 970.
102 Id. at 971.
103 Smith v. Van Gorkom, 488 A.2d 858, 872-73 (Del. 1985) (“[A] director’s duty to exercise an informed business judgment is in the nature of a duty of care, as distinguished from a duty of loyalty. Here, there were no allegations of fraud, bad faith, or self-dealing, or proof thereof. Hence, it is presumed that the directors reached their business judgment in good faith, … and considerations of motive are irrelevant to the issue before us.”) (citation omitted).
.... In [the duty to monitor] context it has been held that corporate directors will not be held liable unless their dereliction of duty is in bad faith.... “Bad faith” is an element of the duty of loyalty, not the duty of care, which suggests that “duty to monitor” cases may be remediable only if the board’s conduct violates the duty of loyalty, as distinguished from the duty of care.

The note continues, “[t]he Caremark standard can be viewed as consistent with the traditional approach in due care cases decided before Van Gorkom.” 104

3. “Bad Faith” as Disloyalty

Leo Strine, Jr., who became a Vice Chancellor in 1998, 105 has missed few opportunities to criticize the Delaware Supreme Court’s triad concept, and specifically the notion that good faith can mean anything independent of loyalty.

In an opinion addressing a challenged merger, in which a minority shareholder was provided very little information about that merger and in which the total consideration was in fact left to the surviving entity’s board to determine (albeit comprised of the same individuals who were the controlling shareholders of the target), Vice Chancellor Strine explicitly rejects the notion that good faith could be its own fiduciary duty. Strine observes in a footnote that plaintiff’s “complaint ... refers to the so-called ‘duty of good faith,’” and explains that “[b]y definition, a director cannot simultaneously act in bad faith and loyally towards the corporation and its stockholders.” 106 He continues:

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104 Allen, Jacobs & Strine, supra note 12, at 457 n.31 (citation to Caremark omitted, emphasis added); see also Guttman v. Huang, 823 A.2d 492, 506 (Del. Ch. 2003) (Strine, Vice Chancellor).


106 Hillary Sale argues otherwise, but only by defining loyalty to reach only issues of independence and disinterestedness. See Hillary A. Sale, Delaware’s Good Faith, 89 CORNELL L. REV. 456, 484, 488 (2004), available at Lexis.
.... If it is useful at all as an independent concept, the good faith iteration’s utility may rest in its constant reminder (1) that a fiduciary may act disloyally for a variety of reasons other than personal pecuniary interest; and (2) that, regardless of his motive, a director who consciously disregards his duties to the corporation and its stockholders may suffer a personal judgment for monetary damages for any harm he causes.\textsuperscript{107}

Despite the fact that the Delaware Supreme Court had, for seven years, maintained that there was such thing as an independent fiduciary duty of good faith under Delaware corporate law, Vice Chancellor Strine simply refuses to hear anything of it, and implicitly criticizes plaintiff’s counsel for having accepted the invitation to include such an allegation in the complaint. Strine’s approach, indeed, is broadly consistent with that taken by Chancellor Allen in his \textit{Citron} opinion over a decade earlier; good faith is essentially a subset of the duty of loyalty addressing forms of disloyalty other than financial interest, and specifically cases in which a fiduciary lacks – in some sense “consciously” – the affirmative intent to discharge the duties flowing from his or her status as a director.\textsuperscript{108}

A few years later, in \textit{Guttman v. Huang}, Strine would further develop this position (in a similarly gratuitous footnote), effectively declaring war on both the triad concept and \$102(b)(7)’s framework. Strine explains in the text of his opinion that \textit{Caremark}, though “rightly seen as a prod towards the greater exercise of care,” in fact

\begin{footnotes}
\item[107]\textsuperscript{107} Nagy v. Bistrice, 770 A.2d 43, 48-49 n.2 (Del. Ch. 2000). In the instant case the court determines that in “the absence of evidence that the defendant directors made any attempt to comply with their disclosure obligations, it is clear that a due care violation has been demonstrated even under the exacting gross negligence standard,” rendering unnecessary the production of evidence regarding whether “the failure of disclosure was purposeful or otherwise indicative of disloyalty.” \textit{Id.} at 59. This does not, however, contradict the statement quoted above, which categorizes \textit{conscious} disregard of duties as a loyalty violation.\textsuperscript{108}
\item[108] See also Allen, Jacobs & Strine, \textit{supra} note 12, at 464 n. 49 (“We use the term ’disloyally’ in the broad sense of encompassing breaches of the duty of loyalty, including conduct that is in bad faith, or that constitutes intentional misconduct or results in the director receiving an improper benefit.”).
\end{footnotes}
“articulates a standard for liability for failures of oversight that requires a showing that
the directors breached their duty of loyalty by failing to attend to their duties in good
faith.”¹⁰⁹

Having thus thrown down the gauntlet by placing good faith squarely within the
realm of loyalty, Strine proceeds in a footnote to blast the Cede & Co. opinion in which
the Delaware Supreme Court coined the triad concept. Observing that the same opinion
“also defined good faith as loyalty” – inevitably in Strine’s view, since a “director cannot
act loyally towards the corporation unless she acts in the good faith belief that her
actions are in the corporation’s interests” – Strine comes to his larger point:

It does no service to our law’s clarity to continue to separate the duty of
loyalty from its own essence; nor does the recognition that good faith is
essential to loyalty demean or subordinate that essential requirement.
There might be situations when a director acts in subjective good faith
and is yet not loyal [e.g. interested transactions], but there is no case in
which a director can act in subjective bad faith towards the corporation
and act loyally.

Perhaps in recognition, however, of the degree to which the Delaware Supreme Court’s
fiduciary duty jurisprudence had been driven by a desire to render it consistent with the
statutory exculpation regime, as argued above, Strine reserves a few choice words for
the Delaware legislature:

The General Assembly could contribute usefully to ending the
balkanization of the duty of loyalty by rewriting § 102(b)(7) to make clear
that its subparts all illustrate conduct that is disloyal. For example, one
cannot act loyally as a corporate director by causing the corporation to
violate the positive laws it is obliged to obey.... But it would add no
substance to our law to iterate a “quartet” of fiduciary duties, expanded
to include the duty of “legal fidelity,” because that requirement is already

a subsidiary element of the fundamental duty of loyalty. The so-called expanded “triad[]” created by [Cede & Co.], I respectfully submit, is of no great utility.110

So there we are. By 2003, with respect to the place of good faith in the pantheon of primary fiduciary duties, the Delaware Supreme Court and the Court of Chancery could not have seen things more differently. What to the Delaware Supreme Court looked like a coherent system, in which common law fiduciary duties and the statutory exculpation regime worked together in harmony by the same terminology, looked to the Court of Chancery like an intellectually bankrupt system in which the liability rules and the very nature of directors’ duties to the corporation were confusing and confused, to say the least.

4. The Ambiguous Ontology of “Good Faith”

Within a few weeks of Vice Chancellor Strine’s decision in Guttman v. Huang, Chancellor Chandler addressed a motion to dismiss the plaintiffs’ second amended complaint in the on-going Disney derivative litigation, which alleged that “the defendant directors breached their fiduciary duties when they blindly approved an employment agreement with defendant Michael Ovitz and then, again without any review or deliberation, ignored defendant Michael Eisner’s dealings with Ovitz regarding his non-fault termination.”111 In finding that plaintiffs’ allegations survived the motion to dismiss, the court declined to weigh in on the crucial question of the status

110 Id. at 506 n.34. Note also that Strine’s hypothetical “quartet” of fiduciary duties exposes the strained logic implicit in the Delaware Supreme Court’s attempt, in Emerald Partners v. Berlin (2001), to render the core fiduciary duties, the BJR, and § 102(b)(7)’s exceptions consistent with one another by use of the triad. See supra text accompanying notes 85-88.

of good faith vis-à-vis care and loyalty, but did introduce what has already become an influential statement of a generically fiduciary duty-based cause of action for lack of good faith in cases involving board nonfeasance.\textsuperscript{112}

Defendants argued that plaintiffs’ allegations “cannot be read reasonably to allege any fiduciary duty violation other than, at most, a breach of the directors’ duty of care” – a violation for which no damages would be available given Disney’s § 102(b)(7) exculpatory charter provision.\textsuperscript{113} Chandler, however – consistent with the spirit of Chancellor Allen’s opinion in \textit{Citron} 15 years earlier (and, incidentally, with Vice Chancellor Strine’s position that the good faith component of loyalty could reach conscious disregard of duty\textsuperscript{114}) – determined that a board’s failure to act could amount to something more than mere negligence or gross negligence:

[The alleged] facts, if true, do more than portray directors who, in a negligent or grossly negligent manner, merely failed to inform themselves or to deliberate adequately about an issue of material importance to their corporation. Instead, the facts alleged … suggest that the defendant directors \textit{consciously and intentionally disregarded their responsibilities}, adopting a “we don’t care about the risks” attitude concerning a material corporate decision. Knowing or deliberate indifference by a director to his or her duty to act faithfully and with appropriate care is conduct, in my opinion, that may not have been taken honestly and in good faith to advance the best interests of the company….\textsuperscript{115}


\textsuperscript{113} In re The Walt Disney Co. Derivative Litig., 825 A.2d at 286.

\textsuperscript{114} See text accompanying note 107.

\textsuperscript{115} In re The Walt Disney Co. Derivative Litig., 825 A.2d at 289.
Thus casting doubt on the consistency of the board’s actions with the BJR, Chandler found that demand was excused under the \textit{Aronson} test,\textsuperscript{116} and found further that the alleged conduct would “fall outside the liability waiver provided under Disney’s [charter]” because “[w]here a director consciously ignores his or her duties to the corporation, thereby causing economic injury to its stockholders, the director’s actions are either ‘not in good faith’ or ‘involve intentional misconduct.’”\textsuperscript{117}

Chandler’s 2003 \textit{Disney} opinion never refers to the triad of fiduciary duties and does not explicitly address whether good faith in fact constitutes a distinct fiduciary duty, and confusion over these fundamental doctrinal issues has not abated. In his 2004 \textit{Integrated Health Services, Inc.} opinion, another compensation case, Vice Chancellor Noble applied \textit{Disney’s} good faith standard for overcoming a § 102(b)(7) provision, though he offered further interpretation of the nature of that standard. Quoting an amusing passage from a hearing transcript in which counsel for certain of the defendants expresses utter confusion regarding whether bad faith would violate the duty of care or the duty of loyalty,\textsuperscript{118} the court simply observes that the \textit{Disney} standard

\textsuperscript{116}See supra note 81.

\textsuperscript{117}In re The Walt Disney Co. Derivative Litig., 825 A.2d at 289-90.

\textsuperscript{118}Official Comm. of Unsecured Creditors of Integrated Health Services, Inc. v. Elkins, No. 20228-NC, 2004 Del. Ch. LEXIS 122, at *32, n.33 (Del. Ch. Aug. 24, 2004). In counsel’s words:

\begin{quote}
What could be confusing in the cases is that there’s language – and I don’t believe that it’s subtle – as to whether the bad-faith claim is a subset of the duty of loyalty or not. For this argument, I don’t care, okay, frankly. The tests are there. We should apply the test. Prior to the \textit{Disney} decision, the cases lined up in saying “Bad faith is a subset of the duty of loyalty and here’s the test.” After the recent \textit{Disney} decision, we have a bad-faith claim under a duty-of-care theory. I’m prepared on this complaint to apply either standard. It doesn’t matter; okay?
\end{quote}

\textit{Id.} Although Noble would explain in \textit{Integrated Health Services, Inc.} decision that the \textit{Disney} decision in fact had not made clear the precise nature of its bad faith cause of action, counsel here expresses the widespread doctrinal confusion – and impatience at the failure of Delaware courts to address it – that has resulted from the dynamics discussed in this article.
could be read either way. Though the court can be read to have taken on the question for purposes of its analysis, it never actually answers it. It does, however, explore fruitfully the subjective nature of good faith.

Having observed that the Disney standard “moves beyond gross negligence,” the court explains that “[a]s long as the Board engaged in action that can lead the Court to conclude it did not act in knowing and deliberate indifference to its fiduciary duties, the inquiry of this nature ends. The Court does not look at the reasonableness of a Board’s actions in this context, as long as the Board exercised some business judgment.” Lest this begin to look like an objective standard, however, the court makes clear that in its view,

… the Disney standard is scienter-based. Thus, the Court will generally be required to look to the Board’s actions as circumstantial evidence of state mind. The Court, in analyzing whether an action was taken with intentional and conscious disregard of a board’s duties, must determine that the action is beyond unreasonable; it must determine that the action was irrational.

Though it may not be accurate to call the Disney standard “scienter-based” in that it appears not to capture conduct that is merely reckless (as most articulations of the

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119 See id. at *33-*34, nn.36-37.
120 Id. at *33. Specifically, the court states that it “must determine whether the Plaintiff’s well-pleaded allegations, taken as true, amount to a violation of the fiduciary duty of loyalty or the fiduciary duty of care.” This task could be read either as requiring that the court specify the nature of a good faith claim, or that it simply determine whether the conduct amounts to a violation of fiduciary duty more generically under Disney’s good faith standard. I argue here that the court in fact answers the latter question, not the former.
121 Id. at *46.
122 Id. at *52.
123 Id. at *64, n.92.
scienter standard for purposes of federal Rule 10b-5 securities litigation do), there are larger doctrinal points upon which to focus for the moment. Had Vice Chancellor Noble wanted to come out and identify good faith as fundamentally linked either with the duty of care or the duty of loyalty he could easily have done so, but he does not (at least not in any clear way). But likewise, had he been comfortable calling it an independent fiduciary duty, he could have done that even more easily; indeed, this would require nothing beyond citation to the triad – a move never made in his opinion. Thus the doctrinal nature of good faith remains a mystery, though Noble has further emphasized its subjective nature in a manner that is, once again, reminiscent of the view Allen advances in Citron – intent to perform one’s duties as evidenced by what one actually did or did not do. Additionally, Noble emphasizes that both Disney and Integrated Health Services, Inc. “involve Board approval of compensation packages for corporate officers and directors,” a context in which board “deference” – which one might reasonably expect would often express itself through inaction – is simply inappropriate. “The board must exercise its own business judgment in approving an executive compensation transaction,” and in this light the utility of a concept like good faith – understood as being concerned with intent to perform one’s duties – becomes eminently clear.

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124 THOMAS LEE HAZEN, 3 LAW OF SECURITIES REGULATION § 12.8 (5th ed. updated by July 2005 Pocket Part), available at Westlaw (observing that the Supreme Court has not determined “whether a showing of reckless conduct would satisfy the scienter requirement,” but that “the vast majority of the circuit and district court decisions have found that recklessness is sufficient to state a claim under 10b-5”); see also Sale, supra note 106, at 489 (advocating the adoption of a scienter-based standard for analysis of “good faith” under Delaware corporate law).
More recently, Chancellor Chandler would have another bite at the apple in his August 2005 Disney opinion following trial (Disney 2005). In a lengthy opinion drawing from over 9,000 pages of transcript, Chandler found that the defendants had in no way violated their fiduciary duties, though the opinion reads like a how-not-to guide for directors with respect to corporate governance. Like Vice Chancellor Noble’s opinion in Integrated Health Services, Inc., Disney 2005 leaves the fundamental question open, essentially laying out the mushrooming range of perspectives on it – including those of scholars recently taking up the question. Ultimately, however, the question is not answered in any straightforward way.

Perhaps hoping to evoke a sense of doctrinal continuity, Chandler states from the outset that “[u]nlike ideals of corporate governance, a fiduciary’s duties do not change over time.” Then, in his description of the applicable legal standards, he comes to the doctrinal issue:

The fiduciary duties owed by directors of a Delaware corporation are the duties of due care and loyalty. Of late, much discussion among the bench, bar, and academics alike, has surrounded a so-called third fiduciary duty, that of good faith. Of primary importance in this case are the fiduciary duty of due care and the duty of a director to act in good faith. Other than to the extent that the duty of loyalty is implicated by a lack of good faith, the only remaining issues to be decided herein with respect to the duty of loyalty are those relating to Ovitz’s actions in connection with his own termination. These considerations will be addressed seriatim, although issues of good faith are (to a certain degree) inseparably and necessarily intertwined with the duties of care and loyalty, as well as a principal reason the distinctness of these duties make

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125 In re The Walt Disney Co. Derivative Litig., 2005 WL 2056651, at *1, *39 (Del. Ch. Aug. 9, 2005) (“For the future, many lessons of what not to do can be learned from defendants’ conduct here.”).

126 Id.
a difference – namely [section] 102(b)(7) of the Delaware General Corporation Law.\textsuperscript{127}

Taken at face value, Chandler would appear to be saying that good faith is either an expression of loyalty, or some type of subsidiary duty derivative of the primary duties of care and loyalty. (Chandler appears dismissive of the “so-called third fiduciary duty” here, and never cites the triad concept.) In footnotes, then, he pauses for a sidelong glance at the Delaware Supreme Court’s jurisprudence on the issue, observing that the court “has been clear that outside the recognized fiduciary duties of care and loyalty (and perhaps good faith), there are not other fiduciary duties,” and quoting at length from recent work by Sean Griffith suggesting that rigid distinctions between care and loyalty may be conceptually illusory (of which more later).\textsuperscript{128}

However, Chandler backpedals somewhat when he states that Delaware case law is “far from clear with respect to whether there is a separate fiduciary duty of good faith,” though he cites to and quotes at length Vice Chancellor Strine’s argument from \textit{Guttman v. Huang} that good faith can have no meaning apart from loyalty.\textsuperscript{129} Chandler writes that “[i]t is unclear, based upon existing jurisprudence, whether motive is a necessary element for a successful claim that a director has acted in bad faith, and, if so, whether that motive must be shown explicitly or whether it can be inferred from the directors’ conduct.”\textsuperscript{130} Upon consideration, however, of what he aptly calls the “hazy

\textsuperscript{127} \textit{Id.} at *31.
\textsuperscript{128} \textit{Id.} at *31, nn. 400, 402 (emphasis added).
\textsuperscript{129} \textit{Id.} at *35 and n. 447.
\textsuperscript{130} \textit{Id.} at *35.
jurisprudence” on good faith, he reiterates commitment to the standard articulated in his 2003 Disney opinion, but goes further by explicitly styling it as a form of disloyalty:

Upon long and careful consideration, I am of the opinion that the concept of intentional dereliction of duty, a conscious disregard for one’s responsibilities, is an appropriate (although not the only) standard for determining whether fiduciaries have acted in good faith. Deliberate indifference and inaction in the face of a duty to act is, in my mind, conduct that is clearly disloyal to the corporation. It is the epitome of faithless conduct.131

Had Chandler stopped here, we might have (at least in the Chancery’s view) a more clear answer to the doctrinal question: Good faith is a component of loyalty. However, Chandler did not stop here. In an attempt to identify good faith with some sort of über-fiduciary concept, he writes that loyalty and care “are but constituent elements of the overarching concepts of allegiance, devotion and faithfulness that must guide the conduct of every fiduciary,” and that the “good faith required of a corporate fiduciary includes not simply the duties of care and loyalty … but all actions required by a true faithfulness and devotion to the interests of the corporation and its shareholders.”132 The practical difference between calling good faith a third fiduciary duty, as the Delaware Supreme Court had, and calling it a catch-all category for fiduciary duty breaches not addressable (in Chandler’s view) through care and loyalty concepts, is utterly unclear. The obvious question for Chandler is: What type of action or inaction are we actually talking about here that cannot be addressed through the duties of care and loyalty? Tellingly, Chandler has no answer to this question. The “most salient” examples he can identify of conduct to which the good faith concept is

131 Id. at *35-*36.
132 Id. at *36.
peculiarly suited are “where the fiduciary intentionally acts with a purpose other than that of advancing the best interests of the corporation, where the fiduciary acts with the intent to violate applicable positive law, or where the fiduciary intentionally fails to act in the face of a known duty to act, demonstrating a conscious disregard for his duties.”

Then, however, buried in a footnote, Chandler concedes that the “first two of these examples seem to sound in the fiduciary duty of loyalty, whereas the last appears to be an extension, or rather, an example of, severe violations of the fiduciary duty of care.”

Setting aside that Chandler has just styled the third of these examples a loyalty breach as well (on the very same page, in fact), his concession makes clear that the notion of good faith as an über-fiduciary concept serves only to confuse what had been a relatively clear analytical framework already capable of addressing such misconduct. In a resigned tone reminiscent of the defense counsel quoted in Integrated Health Services, Inc., Chandler essentially throws up his hands, concluding that “[i]n the end, so long as the role of good faith is understood, it makes no difference whether the words ‘fiduciary duty of’ are placed in front of ‘good faith,’ because acts not in good faith (regardless of

133 Id.
134 Id. at *36 n.463.
135 Id. at *36 (“Deliberate indifference and inaction in the face of a duty to act is, in my opinion, conduct that is clearly disloyal to the corporation. It is the epitome of faithless conduct.”). Chandler later observes that “[i]t is precisely in this context – an imperial CEO [Eisner] or controlling shareholder with a supine or passive board – that the concept of good faith may prove highly meaningful.” Chandler grounds this claim in his suspicion that care and loyalty, “as traditionally defined, may not be aggressive enough to protect shareholder interests when the board is well advised, it is not legally beholden to the management or a controlling shareholder and when the board does not suffer from other disabling conflicts of interest,” and that good faith could “fill this gap.” This claim rests, however, by its own terms, on how these duties are defined, and no explanation as to why common-law concepts like “care” and “loyalty” – representing very broad and adaptable principles of conduct – could not reach such situations.
whether they might fall under the loyalty or care aspects of good faith) are in any event non-exculpable because they are disloyal to the corporation.”

On the contrary, as the next section of this paper argues, doctrinal coherence in fact makes quite a bit of difference.

III. “Good Faith” and the Market for Corporate Directors Post-Enron/WorldCom

As late as 2003 it could fairly be said that outside directors of U.S. public companies greatly overestimated the likelihood that they would ever face out-of-pocket liability for breaches of the duty of care. Although Van Gorkom had precipitated (or at least exacerbated) a true crisis among corporate directors and insurers who had assumed the BJR simply meant no liability for care breaches, that case was a one-off – quite literally. The diligent efforts of Bernard Black, Brian Cheffins, and Michael Klausner unearthed just one single case between the years 1968 and 2003 “in which an outside director of a public company [had] paid out-of-pocket for either damages or legal expenses, under any source of law” – Van Gorkom137 (with which the Delaware legislature dealt swiftly). This finding was all the more striking in light of what these authors describe as the “conventional wisdom in the U.S.” that “being an outside director is often too risky,” as well as the fact that “[f]ear of liability is a leading reason why potential candidates turn down board positions.”138

How do we explain this? Black, Cheffins, and Klausner begin by observing that “how directors respond to liability” in the real world is of the essence. Directors by and

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136 Id. at *36, n.463.
137 Black, Cheffins & Klausner, supra note 6, at 6.
138 Id. at 1 (internal quotation marks and citation omitted).
large “do not know in detail their liability risk under particular laws. They operate instead with a general sense of how likely they are to be found liable for something, under some law ..., and how likely it is that nominal liability, if found, will result in actual liability.” The authors add, incidentally, that “lawyers, the trade press, and D&O insurers,” upon whom directors tend to be heavily reliant for their information, “tell directors that they must be careful and vigilant and that standards are tougher than ever,” stressing “nominal liability, not the factors that limit actual liability” (e.g. insurance, indemnification, exculpation, liability standards, settlement dynamics). In light of all this, it comes as no surprise that “outside directors’ incentives are skewed enormously toward risk aversion”; they “face unknown but potentially bankrupting liability risk,” which could easily outweigh the limited “upside of modest financial and reputational gains.”

Following the Enron and WorldCom disasters, however, the world arguably looks quite different, and risk aversion – particularly with respect to outside director positions – appears quite a bit more rational. Indeed, some of the recent high-profile settlements involving alleged board wrongdoing have explicitly required some form of out-of-pocket payment by directors. By 2004 the Securities and Exchange Commission had adopted a policy for insider trading cases “requiring settling parties to forgo any rights they may have to indemnification, reimbursement by insurers, or favorable tax

139 Id. at 2.
140 Id. at 50.
141 Id. at 51-52 (though warning that while this “director-error story is surely partly right,” liability is just one factor identified by directors as reasons to turn down offered board positions).
treatment of penalties.” 142 And the Enron and WorldCom securities class-action settlements (in early 2005) themselves required substantial out-of-pocket payments by directors ($13 million of a total $168 million settlement in the case of Enron, and $18 million of a total $54 million settlement in the case of WorldCom). These developments were described as representing “a backlash against corporate wrongdoing in which board members are being pushed to bear much higher personal costs for failures in supervision.” In the case of WorldCom the lead plaintiff “insisted that the former … directors pay a significant portion themselves in order to send a message to other directors,” and the $18 million to be paid by them reportedly amounted to about 20 percent of their aggregate net worth (not including residences and retirement accounts). 143

Similarly, in the Delaware courts, Vice Chancellor Strine made news in May 2005 when he refused to approve settlement of a shareholder lawsuit alleging excessive pay in a family controlled company. The proposed settlement, with a monetary value of about $2.9 million (in the form of a retirement plan advance and salary cuts), amounted in Strine’s view to a “cosmetic whimper” in light of the protection shareholders required

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from the “grotesque lack of controls in a company that also has no profits.” John Coffee observed of the move that courts in Delaware and elsewhere have “a long history of settlements that look cosmetic and illusory but are accompanied by the corporation paying a generous award of attorneys’ fees,” and that in this instance Strine had gone “to the heart of the problem.”

To be clear, it is not my intention to argue that these settlements (or in the case of the latter example, the rejection thereof) are substantively unfair or inappropriate. Enron and WorldCom, in particular, were disasters of a magnitude difficult to comprehend, and they occurred on these former directors’ watch. I raise them, rather, to make a much more modest point: They change the lay of the land with respect to risk analysis, from the perspective particularly of outside corporate directors, in a very fundamental way.

Delaware’s corporate law judges have, to be sure, taken pains to emphasize the low risk of out-of-pocket liability faced by corporate directors, notwithstanding recent events and the muddle of Delaware’s fiduciary duty law. As Norman Veasey, former Delaware Chief Justice, has endeavored to explain, while the “tactic by lead institutional plaintiffs and the plaintiffs’ bar in the WorldCom and Enron settlements to require out-of-pocket payments as a condition of settlement changes the risk analysis,” its use is likely to be confined, he guesses, to “those aberrational cases in which the likelihood of director liability is high and exposure of personal wealth is already considerable”—a

situation most directors are unlikely to encounter. He claims that “[t]here has been no change in Delaware law in the time-honored business judgment rule,” though he acknowledges “the emergence of ‘good faith’ as an issue” that has “not been authoritatively resolved” and concedes, at least implicitly, that it has resulted in some degree of increased liability exposure for corporate directors. In a similar spirit, Vice Chancellor Strine remarked in a speech that “[i]ndependent directors who apply themselves to their duties in good faith have a trivial risk of legal liability. Let me repeat that: If you do your job as a director with integrity and attentiveness, your risk of damages liability is minuscule.”

Accepting these statements as true for purposes of my analysis, it is nevertheless “the perception of liability risk that affects directors’ willingness to serve,” not the objective reality. It remains the case that outside directors routinely overestimate out-of-pocket liability exposure, and developments like those described above can be expected to “increase liability fears among outside directors” – market actors upon whom we continue to place increasing regulatory reliance following Sarbanes-Oxley. As Veasey acknowledges, the issue of good faith under Delaware’s corporate law is itself a source

145 Klausner, Black & Cheffins are less sure of this, urging that pension funds clarify their stance on demanding out-of-pocket payments by directors in settlements, and particularly that they limit this approach to “cases of deliberate self-dealing or egregious failure of oversight.” Klausner, Black & Cheffins, supra note 7, at 39.

146 E. Norman Veasey, A Perspective on Liability Risks to Directors in Light of Current Events, 19:2 INSIGHTS 9 (2005), available at Lexis (“[I]t is my view that the legal exposure to liability of directors has not been ratcheted up significantly, as a matter of Delaware law.”); see also Fairfax, supra note 1, at 415-20 (arguing that good faith claims are repackaged care claims, reflecting post-Sarbanes-Oxley fears of federalization of corporate law); Sale, supra note 106, at 459-60; Griffith, supra note 53, at 49-60.

147 Veasey, supra note 146 (quoting Strine, internal quotation marks omitted).

148 Klausner, Black & Cheffins, supra note 7, at 39; see also Fairfax, supra note 1, at 450-55 (acknowledging these costs and suggesting that regulatory reliance on outside directors may need to be reconsidered).
of anxiety. As I have argued in this paper, the incoherence of Delaware’s fiduciary duty doctrine resulting from the interaction of the bench and the legislature over the course of decades – each compounding the mistakes of the other – has resulted in a doctrinal framework that is self-contradictory and that, as a practical matter, utterly sacrifices the “clarity” and “predictability” upon which Delaware’s corporate establishment has long prided itself. The last thing this system needs is more of the very type of tinkering that has slowly accreted into the mess we face today. It is a system sorely in need of overhaul, and recent events in corporate America have only heightened the urgency of this need.

IV. Cutting Losses and Moving On: Reforming Delaware’s Fiduciary Duty Framework

The reform advocated here is straightforward, and in fact flows quite directly from the shortcomings in the current regime identified in this paper: The Delaware legislature should establish by statute that monetary liability may not be imposed on corporate directors for breach of the “duty of care,” but that monetary liability may be imposed for breach of the “duty of loyalty,” defined to include cases involving financial conflicts of interest, other improper personal benefits, intentional malfeasance, and conscious nonfeasance. Such a system would effectively track what Delaware case law, fairly read, already permits with respect to imposition of monetary liability for breaches of fiduciary duty – including the

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149 See, e.g., Lewis S. Black Jr., A National Law of Takeovers Evolves in Delaware, LEGAL TIMES, Nov. 25, 1985, at 6, available at Westlaw (“The national prominence of its corporation law is a source of pride (and revenue) to Delaware, and Delaware lawyers, judges, and legislators work to maintain the law’s importance. The Delaware legislature considers proposed improvements from lawyers all over the country. The statute is fine-tuned frequently, but its clarity and predictability are carefully guarded. Major changes in direction are rare.”).
relatively recent line of cases recognizing a cause of action for what have been styled
acts not in good faith (i.e. conscious nonfeasance). The statutory approach advocated
here, however, offers substantial benefits over the current system.

First, this system would eliminate the need for a BJR, as well as the various
problems associated with the vague gross negligence standard for overcoming it
(adopted by Aronson). Ever-murky distinctions between gross negligence and
negligence, on one end of the spectrum, and between non-exculpable gross negligence
and exculpable bad faith, on the other – distinctions that are virtually impossible to
draw in abstract, let alone in concrete, terms – would be rendered entirely moot. The
notion that well-intentioned directors applying themselves to their work could be found
liable for monetary damages based solely on an ex post determination that they had not
done the job well – almost without exception, a fiction150 – would be dispelled once and
for all by making clear that pure due care violations simply cannot give rise to monetary
damages. Equitable remedies (i.e. injunctions) would remain available for pure due care
violations by reference solely to the quality of a decision taken by the board, but the
perception that money damages could be on the table for such breaches would be much
more effectively combated than could ever be achieved through piecemeal changes to
the current system.

Second, and related to the prior point, the statutory reform envisioned would
definitively cast aside the objectionable doctrinal aspects of the Van Gorkom holding

150 See Allen, Jacobs & Strine, supra note 12, at 450 (“[I]t is arguable that the pre-Van Gorkom case law
reflected a judicial aversion to reviewing director action for any purpose other than identifying (and
remedying) breaches of the duty of loyalty.”).
while retaining its substance. Even though the vast majority of Delaware corporations have availed themselves of § 102(b)(7) exculpation, the fact that it remains an optional regime means that by default, under Van Gorkom, monetary liability could (in theory) be imposed for pure due care violations. The statutory amendment proposed in this paper would eliminate that entirely theoretical possibility. It would not, however, eliminate the courts’ ability to address the truly problematic facts in a case like Van Gorkom, were they to arise today. Though I do not agree with those who claim that Van Gorkom can be treated, under the current regime, as a takeover case (pertinent only to those cases for which takeover-specific standards were subsequently developed) rather than the broader due care case that it purports to be, I do agree with the implicit point that we now have a takeover-specific regime to deal with just this type of factual scenario. Put differently, the regime that I propose, which would leave current takeover jurisprudence (built to address loyalty concerns) untouched, would in no way preclude a finding of monetary liability on Van Gorkom-like facts, because such a case arising today simply would not be viewed as a due care case.

Third, by phrasing the statute solely in terms of duties of care and loyalty, the Delaware legislature could simply foreclose further fruitless debate about whether another primary fiduciary duty of good faith exists – a duty and concept which, despite having over a decade in which to do so, no jurist or commentator has ever been able to imbue with a coherent set of positive content not redundant with the concept of loyalty.

151 See, e.g., ALLEN & KRAAKMAN, supra note 4, at 518-19.
152 Allen, Jacobs & Strine, supra note 12, at 459 n.39 (“[I]f decided consistent with the ‘enhanced scrutiny’ analysis mandated by Revlon, with its emphasis upon immediate value maximization, rather than as a ‘due care’ case, Van Gorkom would not be viewed as remarkable.”).
The cases described in this paper, in practical terms, appear to have said little more about the concept of good faith than that it is implicated in cases involving conscious nonfeasance – that is, inaction in the face of a known duty to act – by corporate directors. The cause of action for money damages that has evolved through the line of cases including the *Disney* opinions would be preserved under this new regime; nothing in the statutory amendment proposed here would foreclose it (or prevent looking to actual conduct as circumstantial evidence of state of mind). In fact, the formulation of “conscious nonfeasance” practically paraprages the *Disney* standard. It would come with the substantial benefit, however, of clarifying that monetary liability can follow

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153 Cf. Johnson, *supra* note 7, at 38-40, 61-72 (advocating a “due loyalty” concept representing “the affirmative thrust of loyalty”). The fact that a finding of conscious nonfeasance would typically turn on circumstantial evidence drawn from actual conduct does not render this mode of analysis identical to a care inquiry any more than does the fact that director conflicts – widely acknowledged as falling within the realm of loyalty – are identified by objective criteria. As the Delaware Supreme Court observed in *Guth v. Loft, Inc.*, a case articulating a widely observed test for the corporate opportunity doctrine, that “rule, inveterate and uncompromising in its rigidity, does not rest upon the narrow ground of injury or damage to the corporation resulting from a betrayal of confidence, but upon a broader foundation of a wise public policy that, for the purpose of removing all temptation, extinguishes all possibility of profit flowing from a breach of the confidence imposed by the fiduciary relation.” 5 A.2d 503, 510 (Del. 1939) (emphasis added). That suspect circumstances are identified by objective criteria does not alter the fact that concern with subjective bad intent – including preventing it from coalescing in the first place – motivates such manifestations of the duty of loyalty.

154 Observe, however, that adoption of this phrasing would effectively foreclose adoption of a “scienter”-based standard (as presently conceptualized), which is generally viewed as extending to recklessness. See *supra* text accompanying notes 121-124. Given the inability to distinguish in any rigorous way between “recklessness” and “gross negligence” – itself an extremely vague standard the abandonment of which I have argued would constitute a substantial benefit of this proposal – it seems that the *Disney* standard does well to steer clear of it, thereby avoiding the associated murkiness and the slippery slope back into pure due care violations. Cf. Allen, Jacobs & Strine, *supra* note 12, at 453 (observing that “gross negligence” in corporate law due care analysis has been understood to reach reckless conduct); BALOTTI & FINKELSTEIN, *supra* note 47, at 4-119 (observing that it is unclear what forms of recklessness can be exculpated under the good faith rubric); McCall v. Scott, 239 F.3d 808 (6th Cir. 2001) (federal court applying Delaware law, holding that “intentional or reckless breach of the duty of care” cannot be exculpated); In re Abbott Lab. Derivative S’holders Litigation, 325 F.3d 795 (7th Cir. 2003) (federal court applying Illinois law, following Delaware law, and citing McCall v. Scott regarding exculpability of reckless conduct); Reed & Neiderman, *supra* note 53, at 132-38 and n. 104 (discussing McCall v. Scott and In re Abbott Laboratories, though arguing that “[n]o Delaware court has expressly held that ‘recklessness’ is the equivalent of ‘bad faith’”).
only where loyalty is called into question, which in all cases turns on state of mind, not the quality of board decisions as ends of analysis in themselves.

Fourth, it recognizes the fact that exculpation of liability for due care breaches is already (and long has been) the de facto rule in Delaware, eliminating the additional costs associated with drafting exculpatory charter provisions\(^\text{155}\) (admittedly modest) and any traps for the unwary, and – most importantly – excising misleading and contradictory language from the Delaware General Corporation Law. Should additional protections be required, for example, among entrepreneurs going into business together (e.g. in partnership-like close corporations), presumably they could contract for them; the contracting costs incurred in such limited cases would, I would be willing to assume, be more than outweighed by the savings associated with the far simpler and more comprehensible regime advocated here. And in any event, such parties would still benefit from the duty of loyalty causes of action explicitly recognized by the new statute, including for conscious nonfeasance.

Fifth, the proposed reform should clearly eliminate the need for D&O insurance coverage for potential liability stemming from breaches of the duty of care – an expense borne under the current regime by shareholders to protect against a largely theoretical (and therefore unquantifiable) risk\(^\text{156}\).

\(^{155}\) See Balotti & Finkelstein, supra note 47, at 4-112 (observing that § 102(b)(7) “is an enabling provision only”).

\(^{156}\) See Del. Code Ann. tit. 8, § 145(g) (giving the “corporation” the power to purchase D&O insurance).
The statutory reform advocated here does violence only to a case law and a statute that have done more harm than good, and should have been discarded before now. It must be borne in mind that fiduciary doctrines of corporate law – though drawing upon larger cultural norms, to be sure\(^\text{157}\) – are not really employed by the law as ends in themselves; they are different means to the minimization of agency costs and therefore the maximization of shareholder wealth. In the lives of investors and corporate directors, they are practical duties that exist for practical purposes.\(^\text{158}\) This fact has been lost (or at least deemphasized) in recent case law and scholarship speaking about these concepts as if their true nature, for purposes of legal doctrine, were out there to be discovered.\(^\text{159}\) When approached in this way, we lose sight of the fact that as analytical means toward a practical end, their significance in the hands of courts plying them should be as distinct modes of analysis – that is, distinct ways of reaching that end. This is where recent arguments focusing heavily on the interconnected nature of these duties, though interesting, veer off in less fruitful directions; to argue that care and

\(^{157}\) For an insightful discussion of larger social and cultural conceptions of “care” and “loyalty” and associated norms of conduct, see Johnson, supra note 7.

\(^{158}\) See, e.g., Allen, Jacobs & Strine, supra note 12, at 451.

\(^{159}\) See, e.g., In re The Walt Disney Co. Derivative Litig., 2005 WL 2056651, at *36 (describing loyalty and care as “but constituent elements of the overarching concepts of allegiance, devotion and faithfulness that must guide the conduct of every fiduciary,” and eschewing attempts to define “good faith” specifically, as it “includes not simply the duties of care and loyalty … but all actions required by a true faithfulness and devotion to the interests of the corporation and its shareholders”); Johnson, supra note 7, at 27 (“[U]nderstanding the affirmative facet of both the social norm of loyalty and the legal duty of loyalty raises deeper questions such as whether the supposed conceptual distinction between ‘care’ and ‘loyalty’ is as clear as widely believed and whether corporate law fiduciary discourse should continue to be conducted in moral-sounding terms at all.”); Griffith, supra note 53, at 39-47 (arguing that care and loyalty are “nested oppositions,” each containing aspects of the other, that the “fundamental question” underlying both “of whether a particular decision … is likely to be beneficial to the corporation” is the really the “good faith” question stated broadly as whether directors are “doing their best in acting for someone else,” and that in this light “good faith” cases represent “situations in which one can answer the fundamental question without checking all of the boxes for liability under either analytic standard”).
loyalty are in fact the same thing (or that the distinction is highly blurred) based on the fact that they both have the same ultimate aim is simply to mistake the means for the end itself. Of course they have the same end, but this does not render the mode of analysis that each represents identical to the other. As I have argued, and consistent with the proposed reform to Delaware corporate law that I advocate, fiduciary duty doctrine would be rendered substantially more comprehensible and workable if the line between care and loyalty were understood functionally as an analytical distinction between minimizing agency costs through assessment of the quality of objective decisions, on the one hand, and the quality of subjective intentions, on the other. Beneath the surface of the doctrine and the terminology employed, this has always in fact been the difference between the duties of care and loyalty, and there is no reason to think that we can identify a better line for the imposition of monetary liability.