### Ellen Frentzen

Pappas Law Library 765 Commonwealth Ave Boston, MA 02215

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### Education

#### University of Washington, Seattle WA

MLIS with Special Certificate in Law Librarianship - Aug. 2011

Honors: 2011 Earl Borgeson Research in Law Librarianship Award

2010-2011 Benjamin F. Page Fellowship in Librarianship

#### Cornell Law School, Ithaca, NY

J.D. with concurrent LL.M. in International and Comparative Law — May 2010

Certificate, Cornell Student Mediator Training Program, Scheinman Institute on Conflict Resolution

Honors: Cornell Journal of Law and Public Policy, Managing Editor, volume 19

Cornell Moot Court Board, Bench Editor

Study Abroad: Cornell Summer Law Institute, Suzhou, China - Aug. 2008

Activities: Internal Donations Committee Co-Chair, Public Interest Law Union Cabaret 2009

Admissions Office Tour Guide

#### Connecticut College, New London, CT

B.A. with Honors in Anthropology and Economics – May 2005

Minor in Latin American Studies; Certificate in International Studies with Honors

Thesis: The Role of International Conventions in the Prevention of the Illegal Antiquities Trade

Researched at the Centro de Documentación de Bienes Patrimoniales, Santiago, Chile

Honors: Dean's Honors and High Honors

Claire Garber Goodman '54 Award for High Academic Achievement and Dedication to

Anthropology

Toor-Cummings Center for International Studies in the Liberal Arts Award for

Distinction in the Program

Study Abroad: Universidad de la Habana, Havana, Cuba — Fall 2003

Activities: Camel Alumni Admission Program – Alumni Interviewer

## Library Experience

# Pappas Law Library, Boston University School of Law, Boston, MA Assistant Librarian for Administration — June 2014-present

Assist with administration, planning, management, and supervision of law library, library services and systems, and library collections. Work with administrative team to establish and execute policies and procedures and set priorities through short and long-range planning. Monitor educational and emerging technologies and initiatives of peer schools to identify and implement new programs for students, faculty, and library staff. Prepare budget, inventory control, and statistical reports. Serve on library and university committees. Teach introductory and advanced legal research classes and administer Legal Research Skills for Practice Program.

#### Legal Information Librarian for Emerging Technologies - December 2012-May 2014

Taught introductory and advanced legal research classes, administered library's Legal Research Skills for

Practice Certification program, and assisted with library programming. Participated in collection development activities, including selection and review of electronic resources. Coordinated library's Educational Technology Committee and maintained library blog and LibGuides platform. Monitored, implemented, and provided support for emerging technologies for all library users. Supported student, faculty, and journal research, including specialized resource consultations for seminar papers and student notes. Staffed reference desk and served as library liaison to American Journal of Law & Medicine. Provided bibliographic and subject area expertise and served as library liaison for multiple faculty members in areas of criminal law, health law, environmental law, intellectual property law, law and technology, and government information.

## Coleman Karesh Law Library, University of South Carolina, Columbia, SC Reference Librarian — August 2011-November 2012

#### Reference and Instruction

Taught two sections of full year Legal Research, Analysis, and Writing program and upper-level research courses, including Advanced Legal Research and Supervised Legal Research. Developed and implemented curriculum and legal research assignments. Staffed reference desk and provided reference assistance and research instruction to the law school and university community, the bar, and members of the public. Guest lectured on research skills in doctrinal classes and participated in Research Assistant training. Supervised teaching and research assistants.

#### Library Programming and Outreach

Initiated and coordinated library programming, including National Library Week, Banned Books Week and Library FunFest. Collaborated on law library website redesign and mobile site design. Responsible for collection development activities in Conflict of Laws, Administrative Law, Elder Law, Contracts, Labor Law, Corporations, and Public Safety. Oversaw development and maintenance of *Law in Popular Culture* Collection. Developed and updated research guides and other instructional materials. Served on University-wide Faculty Senate and Intellectual Property Committee.

### Social Law Library, Boston, MA Intern — July 2011

Staffed circulation desk and responded to patron requests at busy subscription law library supporting the judiciary and the practicing bar. Performed collection maintenance, including weeding superseded materials. Participated in outreach efforts to increase usage and library member base.

# Marian Gould Gallagher Law Library, University of Washington Law School, Seattle, Washington Law Library Intern — Sept. 2010–June 2011

#### Reference Office

Staffed Reference Office desk with Reference Librarians and fellow interns. Conducted reference interviews and demonstrated search techniques using a variety of print and online resources, including HeinOnline, LexisNexis, and Westlaw. Researched and wrote memos in response to faculty research requests. Researched and answered public patron queries through QuestionPoint. Assisted students, faculty, and public with locating library materials. Created and updated legal research guides using Plone. Performed Collections Analysis with peer libraries through OCLC's FirstSearch.

#### Technical Services

Provided cataloging and record support using Innovative Millennium. Prepared serials for binding and

performed bibliographic maintenance. Updated loose-leaf materials and processed government documents from Federal Depository Library Program.

#### Resource Sharing

Located and processed copy and scan requests for Resource Sharing Department. Located and processed book, CD, DVD, and periodical requests for Interlibrary Loan and Summit, a union catalog borrowing system.

#### Circulation

Assisted with pilot inventory control project using customized Access database and Innovative Millennium item records. Created inventory lists, kept statistical record data, and addressed recurring problems with materials in collection. Designed and implemented process for coordinating with Technical Services Department to address problem items. Organized incoming briefs from Supreme Court, Ninth Circuit, and Washington State Courts for permanent collection. Shelved materials and shelf read during slow periods. Checked library holdings in and out and responded to patron queries. Created new patron accounts.

### Legal Experience

# Cornell e-Rulemaking Initiative, Cornell Law School, Ithaca, NY Research Assistant — Sept. 2009–July 2010

Designed Internet-based public participation mechanism for administrative agency e-rulemaking. Researched and summarized proposed Department of Transportation rules to educate public during notice-and-comment period. Wrote and moderated blog for public comments. Created and implemented social media campaign for Twitter and Facebook to identify and reach out to interested and affected audiences.

## New Hampshire Department of Justice, Concord, NH Intern — Summer 2009

Researched, drafted, and edited answers, interrogatories, motions to dismiss, motions for summary judgment, motions *in limine* and objections. Prepared and presented witnesses, exhibits, direct and cross examinations, closing statements, and argued motions for Transportation and Construction Bureau in front of administrative boards, including Board of Claims and Transportation Appeals Board.

# Cornell Journal of Law and Public Policy, Cornell Law School, Ithaca, NY Managing Editor — Feb. 2009–Mar. 2010

Supervised associates in sourcing, proving, editing, and cite-checking scholarly articles for publication. Coordinated with authors and editor-in-chief to prepare articles for publication.

## Cornell Moot Court Board, Cornell Law School, Ithaca, NY Bench Editor — Feb. 2009–Mar. 2010

Researched and wrote briefs and problems for internal moot court competitions. Judged moot court competitions and hosted federal judges during final rounds.

## Professor Joshua Chafetz, Cornell Law School, Ithaca, NY Teaching Assistant — Jan. 2009–May 2009

Selected to TA undergraduate class on the Nature, Function, and Limits of Law. Wrote midterm and final exams. Led weekly small group discussion section.

Hon. Rosemary M. Collyer, United States District Court for the District of Columbia, Washington, DC

#### Judicial Intern - Summer 2008

Researched and wrote bench memoranda in areas of criminal forfeiture, judicial admissions, and administrative law.

# Wilmer, Cutler, Pickering, Hale & Dorr, LLP, Washington, DC Legal Assistant — Aug. 2005–Aug. 2007

Coordinated with vendors and managed multiple cases during absence of senior paralegal. Maintained indices, databases, case pages, pleadings, and correspondence binders. Researched and located documents.

### Professional Associations

American Association of Law Libraries - Apr. 2010-

CONELL (Conference of Newer Law Librarians) — 2011

ALL-SIS Research & Scholarship Committee Member — August 2012-July 2014

CS-SIS Grants & Awards Committee Vice-Chair – August 2013-August 2014

Leadership Academy -2014

Annual Meeting Program Committee, AALL Annual Meeting 2015

Management Institute - March 2015

Business Skills Clinic - October 2015

American Library Association - Sept. 2010-

GODORT State Agency Databases Across the Fifty States: Massachusetts coordinator, Jan 2013-

Law Librarians of New England - Jan. 2011-

Webmaster - Oct. 2013-July 2015

Education Director - July 2015-

Program Planning Chair, Spring 2017 Meeting

New York State Bar, Third Department, 2012-

#### Professional Honors and Awards

2015 LLNE Continuing Education Scholarship

2015 ALL-SIS Management Institute Grant

2014 Harvard Graduate School of Education Leadership Institute for Academic Librarians

2011-2012 LexisNexis/John R. Johnson Memorial Scholarship

2011 AALL Annual Meeting Grant Recipient

2010 AALL Scholarship for Law School Graduates

### Presentations and Publications

Leadership, Management, and Professional Development: Selecting and planning for a leadership and management development course, (with Ashley Krenelka Chase) 19 AALL Spectrum 22 (2015)

Where There's a Will, There's a Way: Takeaways from the 2015 AALL Management Institute, Summer 2015 ALL-SIS Newsletter

It Takes a Village: Using LibGuides, LibCal, and Google Apps to Manage our Legal Research Skills for Practice Program, 2015 AALL Annual Meeting Poster Session

Research with Friends: Teaching Responsible Legal Research to Millennials Using Social Media Tools, 2014 AALL Annual Meeting Poster Session

Open & Shut: A Textbook Case on Textbook Writing, 2014 AALL Annual Meeting Poster Session

Prize Buckets, Pop Culture Shots, & Other Ways to Remind Students Legal Research is All Business Upfront and All Party Down the Back!, Poster No. 23, 2013 AALL Annual Meeting Poster Session

Finding the Veronica Mars Within: Using Social Media for Investigative Purposes in Legal Practice, 2013 AALL Annual Meeting Hot Topic Coordinator & Speaker

Advocate Your Value: Practical Marketing for Busy Librarians, 2013 AALL Annual Meeting Preconference Workshop Co-Moderator

Preparing Future Lawyers to Find Their Inner Veronica Mars: Teaching students how to use Facebook, Twitter, and other social media for investigative purposes in legal practice (with Andrea Alexander), CALI 2013

Cloudy with a Chance of Collaboration (with Carla Wale), AALL Spectrum, March 2013

Show Me (how to get) the Money!: Practical Advice on Finding and Applying for Grants and Scholarships (with Andrea Alexander), 17 AALL Spectrum 13 (2012)

Collaboration Station – What's Your Destination?: Cloud-based virtual filing services that enable online collaboration, Demonstrator, 2012 AALL Annual Meeting Cool Tools Café

*Keeping Up with New Legal Titles: Inside the Castle,* 104 Law Libr. J. 311 (2012)

Federal Regulatory Research & Citator Game, 2012 RIPS-SIS Teach-In Kit

Ain't No (Sky) River Wide Enough to Keep Me From Getting to You: SkyRiver, Innovative, OCLC, and the Fight for Control over the Bibliographic Data, Cataloging Services, ILL, and ILS Markets, 31 Legal Reference Services Quarterly 37 (2012)

Restoring Law and Order: Inventory Control in a Public Academic Law Library, Poster No. 9, 2011 AALL Annual Meeting Poster Session

### Language Skills

Proficient in written and spoken Spanish

#### **Interests**

Kayaking, downhill skiing, Jane Austen, baking, Labrador retrievers