Fall 2020 Library Services: Update for Graduate Council

New Services to support Graduate Students

- **BU Libraries 2 Go** contactless pickup from the stacks
  - Find materials via **BU Libraries Search**, Sign In, Request
  - Materials will be available for pickup in Mugar Memorial Library’s vestibule, typically available the following day

- Faculty and Doctoral Students: **Request scans of articles and chapters from the stacks**

Visiting the BU Libraries in person

- **Libraries’ Code of Conduct** was adopted as University Policy on May 13, 2020
- BU ID required, BU students, faculty and staff only
- Masks are required
- Closed Stacks, request via BU Libraries 2 Go
- Physical distancing (“alone together”)
- Seating capacity reduced to 25%
- Service interactions will be routed to digital experts for consultations
- Returned library materials will be isolated for 3 days as a precaution
- Reduced hours across most campus libraries:
  - Mugar Memorial Library is open 8 am-11 pm, every day.
  - Pardee Management Library will reopen at 8 am on September 14, 2020.
  - Science & Engineering Library will be open for finals starting November 30, 2020.
- More about changes at Mugar Memorial Library and library hours via **BU Today**

Continuing support for Learn from Anywhere

- **Accessing Resources from Anywhere**: More than 85 percent of our resources, including databases, e-books, e-journals, and more, are available by using **BU Libraries Search**.
- **Research Help**: Librarians are ready to assist you with research questions or access to content via chat, text, email, or Zoom appointment using our **Ask A Librarian portal**.
- **Course Reserve materials**: The Libraries will not be able to provide access to physical copies of books or other physical materials on Reserve during the fall semester. Library staff will work with Faculty to identify options for electronic access or **digitize chapters of books** (copyright restrictions apply) with links through BU’s course management systems.
- **Interlibrary Loan (ILL)**: If you cannot find what you are looking for, you can request articles and book chapters through **interlibrary loan**, which will be delivered to you electronically. ILL requests for bound print materials from other institutions have restarted, however, ILL delivery for physical materials will be much slower than normal.
- **Theses and Dissertations**: Digital Signatures on **theses and dissertations** have been extended through January 31, 2021. Contact: **theses@bu.edu**.

Contacts:

- **Ask A Librarian portal** via email, chat, text or Zoom appointment
- Christine Quirion, Associate University Librarian for Data and Operations **cquirion@bu.edu**
- Questions about study carrels: **https://bu.libwizard.com/f/carrel-access**