

FREQUENTLY ASKED QUESTIONS

How do I make a reservation?

Please complete the Online Birthday Party Request Form. Completion of this form does not guarantee a reservation. If your request can be accommodated, you will be required to complete a rental agreement and make a non-refundable \$50 deposit to hold date.

Requests should be made 6 weeks in advance. Requests made less than 2 weeks in advance will not be accommodated.

What is the cancellation policy?

There is a \$50 non-refundable deposit required to secure the date. The balance is due two weeks in advance of the party. Cancellation less than two weeks prior to the beginning of the rental period results in forfeiture of 100% of the total rental fee.

What do I do when I arrive?

The host will check-in with FitRec event staff and provide a guest list. After submitting waivers, the guests will be escorted to the reserved area at the designated time.

Is there a waiver form that participants need to sign?

All participants must submit a waiver of liability upon arrival. For anyone under 18 years of age, this form must be signed by a parent or guardian. Anyone without a properly signed form will not be allowed to enter the Fitness and Recreation Center.

Can we decorate the party area?

Decorations should be limited to balloons and other decorations that are easy to clean up. Parties are often booked back-to-back and groups are not guaranteed access to the party room when they arrive.

- Piñatas are NOT allowed.
- Decorations can NOT be adhered to the walls, lights, or ceiling.
- Squirt guns and "poppers" are prohibited.

What is the swim assessment?

At the beginning of each pool party, children must participate in a swim assessment administered by a BU lifeguard. The swim assessment consists of swimming one length of the pool (20 yards) and demonstrating rhythmic breathing with face in the water.

Do parents need to be in the water with the children during pool parties?

For the safety of all children, anyone unable to satisfactorily complete the swim assessment (or who chooses not to take the assessment) must be accompanied by an adult and remain within arm's reach of the adult while in the pool. If a parent is unsure of their child's swim ability, said parent should come to the party prepared to swim. There is no additional charge to the host for adults in the water.

Are swim caps required in the recreation pool?

Swim caps are NOT required during rentals.

Are towels provided for pool parties?

You must bring your own towel to a pool party.

What types of pool toys are available for my group to use?

The lifeguards will provide inner tubes for use in the lazy river, noodles, a basketball hoop and balls.

Are helmets required on the climbing wall?

All children 12 and under are required to wear a helmet when climbing. These helmets are provided by the Fitness and Recreation Center.

What types of activities are offered in the gym?

Some popular options include: basketball, soccer, dodgeball, kickball, capture the flag, relay races, tag games, an obstacle course or parachute games.

How do I get to the Fitness and Recreation Center?

Directions can be found at: <http://www.bu.edu/fitrec/facilities/fitrec/directions.html>

Where should I park?

****Parking is not guaranteed or validated by the Fitness and Recreation Center****

Metered parking is available along Commonwealth Avenue: \$.25 for 12 minutes, quarters only (Monday - Saturday, 8am-6pm)

There is a parking garage at Agganis Arena which charges \$2/hour (Max. \$12/day) on Non-Event days. For more information about Agganis Events and possible parking conflicts, visit:

<http://www.agganisarena.com/events/calendar/calendar.asp>