

**Subject:** March 24 update to the GSDM community on coronavirus  
**Date:** Tuesday, March 24, 2020 at 4:13:56 PM Eastern Daylight Time  
**From:** owner-dent-staff-list@bu.edu on behalf of GSDM Office of the Dean  
**To:** GSDM Office of the Dean  
**CC:** Hutter, Jeffrey W  
**Priority:** High  
**Attachments:** image001.png

**Boston University** Henry M. Goldman School of Dental Medicine  
Office of the Dean

Dear colleagues,

In light of [new actions taken on March 23, 2020](#), by Gov. Charlie Baker, the Henry M. Goldman School of Dental Medicine is updating its institutional response to the COVID-19 pandemic. Please read on for more details about how the governor's new emergency order affects our school's plan.

**Clinical Operations**

Effective on Tuesday, March 24, 2020, all in-person emergency patient care at both 635 Albany Street and 930 Commonwealth Avenue will be discontinued, and the Patient Treatment Centers will not be staffed.

We will, however, continue to offer emergency care via telemedicine. If it is determined during the course of a telemedicine consultation that a patient does require in-person treatment, the necessary faculty, residents, and staff will be notified and asked to report either to 635 Albany Street or 930 Commonwealth Avenue.

We expect to maintain telemedicine-only emergency care through Monday, April 7, 2020, although that date is subject to change pursuant to new orders from the Massachusetts Department of Public Health or the Massachusetts Office of the Governor.

**Business Operations**

Effective Tuesday, March 24, 2020, through Tuesday, April 7, 2020, all GSDM faculty and staff should begin working remotely. While it is a priority for both the university and the school to maintain our normal operations as much as possible, it is also critical that we all do our part to prevent the further spread of COVID-19 by complying with the state Department of Public Health's "stay at home" advisory. If you have a question about your individual work situation, please contact your manager. If you have any other questions, please contact the Office of the Dean or Tim McDonough ([tmcdonou@bu.edu](mailto:tmcdonou@bu.edu)).

While the advisory released by the state on March 23 is only effective through April 7, 2020, this is a rapidly evolving situation, and it is possible (even likely) that this end date will change over the next few weeks. We will share additional information as it becomes available.

**Research Operations**

On March 23, the university's Office of the Provost issued new guidance asking all university

research laboratories to stop normal operations and shift to basic maintenance only, ensuring safety and preserving future capabilities. For more details on how this will affect research at GSDM, please refer to [this March 24 update](#) from the GSDM Office of Research.

### **Academic Operations**

There have been no updates to our guidance in this area since [our March 19 update](#).

### **Additional Resources**

I urge you again to bookmark the following sites and visit them frequently as they are excellent resources for the latest information about the university and the school's response to COVID-19.

[Boston University COVID-19 Information](#) – The university created this website to gather together frequently asked questions about the coronavirus as well as to share resources and information that will help students, residents, faculty, and staff continue to be safe, comfortable, and productive.

[BUMC COVID-19 Information](#) – This BUMC website provides links to information concerning the BU Medical Campus preparedness and response as well as to important resources for faculty, staff, students, and residents.

[GSDM COVID-19 Information](#) – This webpage will serve as a repository for all communications that go out from GSDM leadership to the school community. It also contains links to the BU and BUMC COVID-19 websites.

Thank you again for your continued patience and flexibility as we navigate this unprecedented situation together. I am, as always, honored and proud to be your dean, and I look forward to the time when we can gather together once more to celebrate our community and its many accomplishments.

Sincerely,

Dean Hutter

