This is a single, concatenated file, suitable for printing or saving as a PDF for offline viewing. Please note that some animations or images may not work.

Key Dates

<u>MET CS570-C/E Fall1 2017 Key Dates:</u> Biomedical Sciences and Health IT. Note: Please allow 3 hrs for every class session. The sessions will be recorded and you can review them later at your convenience and e-mail your facilitator/Instructor if you have any questions.

	Sessions 9/6/2017				Discussion Assignment		
6	9/6/2017			Due	Due		Returned
1	6:30 PM	01. Introduction to Biomedicine		9/10/2017 6:00 PM ET	9/09/2017 6:00 PM ET		09/12/2017
6	6:30 PM	02. Laboratory Medicine				ET	
2	9/20/2017 6:30 PM ET 9/27/2017	03. Muscular, Skeletal, and Integumentary Systems (Dermatology, Orthopedics, Rheumatology) 04. The Digestive System (Gastroenterology)	 <u>CS570-M1-CS01_Drolet.pdf</u> <u>Scoliosis_NY_CaseStudy.pdf</u> <u>Scoliosis_MGH_Boston_MA.pdf</u> <u>Scoliosis_qa.pdf</u> <u>Weiss_Scoliosis_2008.pdf</u> 	10/01/2017 6:00 PM ET	9/30/2017	10/01/2017 11:59 PM ET	09/30/2017
E	10/04/2017 6:30 PM ET	05. The Cardiovascular System (Heart and Circulation) 06. The	 <u>CS570-M3-CS01-</u> <u>McCormack.pdf</u> <u>Science_Daily_2011.pdf</u> <u>Carr_Chest_2012.pdf</u> 	10/15/2017 6:00 PM ET	10/14/2017 6:00 PM ET	10/15/2017 11:59 PM ET	10/17/2017

2018			Syllabus				
1	6:30 PM ET	Pulmonary System (Respiratory)					
6:3 ET 4	6:30 PM ET 10/25/2017	07. The Nervous System (Neurology) 08. The Immune	D1-Case_Study_Chapter_11.pdf	10/28/2017 6:00 PM ET	10/28/2017 6:00 PM ET	10/29/2017 11:59 PM ET	10/31/2017
1	6:30 PM ET	System (Allergy, Immunology)					
1	6:30 PM	09. The Renal and Urinary Systems (Nephrology)	<u>D1-</u> <u>Case_Study_Amata_Chapter_06.pdf</u>	11/12/2017 6:00 PM ET	11/11/2017 6:00 PM ET		11/14/2017
1	6:30 PM 10. Cancer ET	10. Cancer				ET	
1	11/15/2017 6:30 PM ET	11. The Endocrine System in control of reproduction and development		no discussion	no assignment	no quiz	n/a
	6:30 PM ET	12. The Endocrine System in control of normal physiology		due	due	no quiz	174
Final Exam	PM ET. The	e Computer Science	exam available from December 16 201 e department requires that all final exame time and location of the exam.				

Course Description

This <u>module</u> is also available as a concatenated page, suitable for printing or saving as a PDF for offline viewing.

MET CS 570

Biomedical Sciences and Health IT

This course is designed for IT professionals, and those training to be IT professionals, who are preparing for careers in healthcare-related IT (Health Informatics). This course provides a high-level introduction into basic concepts and terminologies of biomedicine and provides insights into the structure and organization of the American healthcare system and how it is intertwined with IT. The course introduces medical terminology, human anatomy and physiology, disease processes, diagnostic modalities, and treatments used to manage some common diseases. IT case studies demonstrate the key roles of health informatics and how IT tools and resources help medical professionals integrate multiple sources of information to make diagnostic and therapeutic decisions.

Teaching Team

- Dr. Wassim El-Jouni, Faculty, CS Department, MET
- Prof. Guanglan Zhang, Faculty Coordinator, MET Health Informatics Program

Course Overview

In each module the students will first be introduced to biological function, pathology, laboratory medicine, diagnostic imaging and therapeutic interventions covering specific medical specialties. On this basis the students will gain an understanding as to the types of information being gathered and what is important to the clinical professionals. The second part of each module will consist of a case study demonstrating the overlap of biology, medicine, and health informatics. Throughout the modules, the students will also be introduced to various aspects of American healthcare system and healthcare IT.

To reinforce the lecture and case study material, we may invite guest lecturer(s) to share their first-hand experience with students. In the past, these lecturers have covered areas such as the interface between clinical laboratory systems and the centralized electronic health record, the introduction of wireless patient information transfer in hospital-wide IT systems and extensive overviews on health care and insurance reimbursement models in the U.S.A.

Student activities include participation in live classrooms, assignments, discussions, graded quizzes, and exercises (self-assessment, not graded).

This course has been designed in accordance with Master's Degree curriculum requirements within the Accreditation Standards for Health Informatics and Health Information Management educational programs.

The table of contents expands and contracts (+/- sign) and may conceal some pages. To avoid missing content pages, you are advised to use the next/previous page icons in the top right corner of the learning modules.

Course Objectives

- Identify the anatomy, physiology, and pathophysiology of human body systems
- Recognize common diagnostic methods, treatments, and medical procedures
- Understand medical decision making in the diagnosis and treatment of human organ system disease
- · Predict the IT needs of healthcare providers as they diagnose and treat common diseases
- · Describe IT systems needed to support modern diagnostic imaging
- · Understand the transfer of information from various sources to the centralized electronic health record
- Learn the basic delivery, financial and legal aspects of the American healthcare system

Learning Outcomes

By successfully completing this course you will:

- Develop familiarity with biomedical terminology
- · Become familiar with the overall structure of American Health Care System
- Understand the roles and business of Health Informatics
- · Know how to search for, identify, and download biomedical on-line material
- · Be able to advance your knowledge of Health Informatics by taking additional courses or through self-study

Prerequisites

None

Course Structure

Weekly Lessons

This course is presented as a series of weekly modules. The course material is grouped in six modules. The seventh module represents the week of the Final Examination.

Calendar Tool—You can add your own events there. However, please be aware that you may not find all of the important dates for the course listed there. You will stay current by checking on announcements, discussions, and emails in the course.

Readings—Each week there are both textbook readings and online lessons. Your professor may suggest additional readings during the term of the course.

Discussion —There may be a thread of discussions for each individual module. These discussions are moderated by your instructor and facilitators. Postings for each discussion should be completed by the assigned due dates. There are also general not graded discussions boards for you to discuss course related issues with your classmates.

Assignments—There are assignments that are due throughout the course. Please check the calendar for due dates.

Assessments/Quizzes—Quizzes will be listed on the course calendar. Be sure to check it to ensure that you complete them before the due date. Quizzes may be a combination of True/False and multiple choice questions.

Module 1 - Introduction to Biomedicine and the U.S. Healthcare System

- · Lecture One: Introduction to Biomedical Science
- · Lecture Two: Introduction to Laboratory Medicine

Learning Objectives:

- The human body is made of systems and systems are made of organs that are interdependent. This interdependency is very finely balanced and requires constant data sampling of its environment and numerous feedback mechanisms.
- How things go wrong— genotype and phenotype polymorphism, stem cells and differentiation, developmental problems, the effects of aging, infectious disease, and cancer.
- The basis of measuring what is wrong when things go wrong—laboratory medicine, data generation and imaging enabling arrival at a diagnosis.
- The basics of health informatics
- The basics of healthcare system and the structure of the U.S. healthcare system
- The problems of and future challenges to the U.S. healthcare system

Module 2 - How we are structured: The Muscular, Skeletal, Skin, and Digestive Systems

- Lecture Three: Muscular, Skeletal, and Integumentary Systems
- Lecture Four: The Digestive System

Learning Objectives:

- General understanding of the structural organization of the human body and the functionality of the digestive system.
- Exploration of diagnostic methods and imaging procedures to identify disorders.
- The role of IT in data and image analysis, transfer and presentation.
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA)

Module 3 - Energy, Energy Distribution and Product Disposal: the Cardiovascular and Respiratory Systems

- Lecture Five: The Cardiovascular System
- Lecture Six: The Pulmonary System

Learning Objectives:

• Basic understanding of the structure, function and interdependency of the heart and the lung functions.

- Basic comprehension of the multiple cardiovascular and respiratory regulatory checkpoints and how aberrations in a single functionality can cascade to generate a complex pathology.
- Appreciation of imaging techniques and therapeutic options available for diagnosing and treatment of cardiovascular and respiratory problems.
- The role and limitation of paper records
- · Some considerations when implementing an IT system to replace paper forms
- Basics of Health Information Systems

Module 4 - The Nervous System and Immunity

- Lecture Seven: The Nervous System
- Lecture Eight: The Immune System

Learning Objectives:

- Recognition and understanding of the basic structure and functionality of the nervous system.
- An understanding of the pathophysiology of the nervous system together with common diagnostic methods and
 treatments
- An understanding of the development of the various cells of the blood, their relation to immunity, and to the established lymphoid structures including the lymphatics, lymph nodes, spleen, tonsils and thymus. The integration of the immune system with the barriers to the outside world: the skin, gut and respiratory epithelial lining.
- An understanding of the immune response to infection
- An understanding of the pathophysiology of the immune system together with common diagnostic methods and treatments
- Basic understanding of patient-facing software applications, such as personal health record

Module 5 - Renal, Urinary and Reproductive Systems, and Cancer

- Lecture Nine: The Renal and Urinary Systems
- Lecture Ten: Cancer

Learning Objectives:

- The structure, function and basic physiology of the renal and urinary systems
- · Have a basic appreciation of the means to measure and image functions and pathologies of these systems
- · An understanding of therapies available and possible medical interventions
- Understand the basics of how tumors arise: disposition and multi-step insults to the cell
- · Identify common diagnostic methods, treatments, and procedures associated with these disorders
- · Imaging techniques to aid differentiation of normal tissue from neoplastic tissue
- · Various possible human errors in healthcare delivery process

Module 6 - The Endocrine System

- · Lecture Eleven: The Endocrine System in control of reproduction and development
- · Lecture Twelve: The Endocrine System in control of normal physiology

Learning Objectives:

- Recognition of the fundamental importance of endocrine messaging to every stage of human development, subsequent homeostasis and reproduction.
- An appreciation of cascading errors of varying severity depending upon the level at which an endocrine pathway is disturbed.
- Diagnostic assays to assess endocrine malfunctions; integration of physical changes and biochemical parameters to conclude a differential diagnosis, therapeutic options and measures of success

Module 7 - Final Exam

You will prepare for, and take, the proctored final exam.

The course will remain open two weeks after the final exam so that you can continue discussions and ask any questions about your grades or the course. This is also a time when we enter a dialogue where we endeavor to learn from you how we can modify the course so that it better meets your needs.

Instructor

Wassim El-Jouni, Ph.D

wassimel@bu.edu

Office hours by appointment



Dr. Wassim El-Jouni is a Faculty in Medicine at Harvard Medical School and at the Massachusetts department of After receiving his Maitrise en science (Master 1 in Animal Biology), and his Research master's degree from the American University of Beirut (certified by New York State University) and his Ph.D. in Physiology and Biophysics from the University of Arkansas for Medical Sciences (UAMS), he moved to Brigham and Women/Department of Medicine and Harvard Medical School/ Molecular Genetics Department and later to Massachusetts General Hospital/ Department of Medicine to pursue

advanced career in basic medical science research and education. Dr. El-Jouni has an outstanding publication record in the areas of cell and molecular biology, developing and uncovering therapeutic targets for diseases like inflammation, fertility and kidney diseases. Dr. El-Jouni as well has an outstanding funding record, as his grant proposal was funded by the National Kidney Foundation which is a highly esteemed foundation that sponsor talented sciences to advance research and uncover therapeutics to lift the burden of the Healthcare system. Now Dr. El-Jouni is funded by the Department of Defense to study Polycystic Kidney Diseases which has a big influence on human physiology and at an incidence rate of 1:500 it add a heavy burden on the Healthcare system. Dr. El-Jouni, and because of his top edge research on human and animal subjects has a great understanding of the way the healthcare system work from patient admission, to treatment, to organ donation and the flow of work in the medical settings.

Health Informatics Area Faculty Coordinator

Guanglan Zhang, Ph.D

808 Commonwealth Avenue, Room 254, Boston, MA 02215 (617) 358-5164 guanglan@bu.edu Office hours by appointment

Dr. Guanglan Zhang holds Masters degrees in Biomedical Engineering (M.Eng., Nanyang Technological University, Singapore) and Automatic Control Theory and Application (M.Eng., Northwestern Polytechnic University, China). She received a Ph.D. (Nanyang Technological University, Singapore) for doctoral work in bioinformatics. She is an Assistant Professor in Computer Science at Boston University Metropolitan College, where she teaches Health Informatics subjects and is a member of the Health Informatics Laboratory.

Dr. Zhang has worked in the biomedical informatics field since 1998. The most important aspects of her work include development and implementation of biomedical databases, computational simulations of laboratory experiments, development of diagnostic methods for tissue typing, and computational support for vaccine development. Computational tools that she developed are used in the study of immunology, vaccinology, infectious disease, and cancer. She has authored more than 40 peer-reviewed scientific journal publications and developed dozens of biomedical specialist databases and computational systems.

Resources

Required textbook

E-Z Anatomy and Physiology (Barron's E-Z Series) March 1, 2010 by <u>I. Edward Alcamo Ph.D.</u> (Author), <u>Barbara Krumhardt Ph.D.</u> (Author).

• Series: Barron's E-Z Series

- Paperback: 600 pages
- Publisher: Barron's Educational Series; 3 edition (March 1, 2010)
- Language: English
- ISBN-10: 0764144685
- ISBN-13: 978-0764144684

This textbook can be purchased from Barnes & Noble at Boston University.

Note: In the open-book final exam, only paper books and lecture notes are allowed. E-books are not allowed in the final exam. This book can also be downloaded from Amazon as a Kindle e-book. This e-book is recommended only if you have the Amazon Kindle Fire, the iPad running the Kindle App, or notebook PC or Mac running the Kindle application. Due to the color illustrations, this download is not recommended for monochrome tablets/e-readers.

Recommended textbooks



Hacking Healthcare: A Guide to Standards, Workflows, and Meaningful Use by Fred Trotter (Author), David Uhlman (Author).

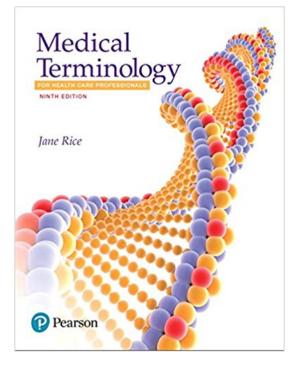
- Perfect Paperback: 248 pages
- Publisher: O'Reilly Media; 1 edition (October 29, 2011)
- Language: English
- ISBN-10: 1449305024
- ISBN-13: 978-1449305024

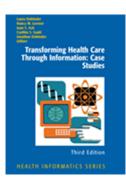
This textbook can be purchased from Barnes & Noble at Boston University.

Medical Terminology for Health Care Professionals. 9th Edition by Jane Rice RN CMA (Author).

- Misc. Supplies: 845 pages
- Publisher: Pearson; 9 edition (July 6, 2017)
- Language: English
- ISBN-10: 0134746279
- ISBN-13: 978-0134746272

This textbook can be purchased from <u>Barnes & Noble at Boston</u> <u>University</u>.





Transforming Health Care Through Information: Case Studies. Einbinder L, Lorenzi NM, Ash J, Gadd CS, Einbinder J.

- Misc. Supplies: 196 pages
- Publisher: Springer-Verlag New York; 3rd edition 2010
- Language: English
- eBook ISBN: 978-1-4419-0269-6
- (Available electronically through BU library).

Other Materials

- Understanding Medical Words: A Tutorial from the National Library of Medicine
- Bernstam EV, Smith JW, Johnson TR. What is biomedical informatics? Journal of Biomedical Informatics 43 (2010) 104–110. (Available through PubMed).
- Davis K, Schoen C, Stremikis K. Mirror, Mirror on the Wall How the Performance of the U.S. Health Care System Compares Internationally, 2010 Update. Commonwealth Fund.
- Haux R. Health information systems—past, present, future. International Journal of Medical Informatics (2006) 75, 268-281. (Available through BU library).
- Reichertz P, Health information systems—past, present, future. International Journal of Medical Informatics (2006) 75, 282–299. (Available through BU library).
- Wager, K.A., Lee, F.W., and Glaser, J.P. (2013). Health Care Information Systems: A practical approach for health care management, 3rd edition. Jossey-Bass. (This is the required textbook for CS781 Advanced Health Informatics)

Boston University Library Information

Boston University has created a set of videos to help orient you to the online resources at your disposal. An introduction to the series is below:

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Download

All of the videos in the series are available on the <u>Online Library Resources</u> page, which is also accessible from the Campus Bookmarks section of your Online Campus Dashboard. Please feel free to make use of them.

As Boston University students you have full access to the BU Library. From any computer, you can gain access to anything at the library that is electronically formatted. To connect to the library use the link <u>http://www.bu.edu/library</u>.

Once in the library system, you can use the links under "Resources" and "Collections" to find databases, eJournals, and eBooks, as well as search the library by subject. Some other useful links include:

Go to http://www.bu.edu/library/research/collections to access eBooks and eJournals directly.

If you have questions about library resources, go to <u>http://www.bu.edu/library/help/ask-a-librarian</u> to email the library or use the live chat feature.

To locate course eReserves, go to http://www.bu.edu/library/services/reserves.

Please note that you are not to post attachments of the required or other readings in the water cooler or other areas of the course, as it is an infringement on copyright laws and department policy. All students have access to the library system and will need to develop research skills that include how to find articles through library systems and databases.

Free Tutoring Service



Free online tutoring with SMARTHINKING is available to BU online students for the duration of their courses. The tutors do not rewrite assignments, but instead teach students how to improve their skills in the following areas: writing, math, sciences, business, ESL, and

Word/Excel/PowerPoint.

You can log in directly to SMARTHINKING from Online Campus by using the link in the left-hand navigation menu of your course.



Please Note

The SMARTHINKING service can be used for Boston University online class work only. Use of this service for personal purposes or for anything other than Boston University online class work will result in deactivation of your SMARTHINKING account.

Final Exam Details

The Final Exam is a proctored exam **available from December 16 2017 at 6:00 AM ET to December 21 2017 at 11:59 PM ET**. The Computer Science department requires that all final exams be proctored. You have received a separate message about scheduling the time and location of the exam.

The exam is a three-hour open-book exam. The exam will be accessible during the final exam period. You can access it from either the Assessments section of the course or from the Final Exam module on the home page. Your proctor will enter the password to start the exam.

Access to the online discussions and chat feature (but not the module contents), ends on December 16 at 8:00 AM ET and will be unavailable until December 22. Please plan accordingly.

Make sure to use onlinecampus.bu.edu.

Grading Structure

This course is presented as a series of weekly modules. The course material is grouped in six modules. The seventh module represents the week of the Final Examination.

Hands-on Exercises—There are weekly exercises for self-practice. They are not graded.

Graded Quizzes—There are four weekly self-assessment quizzes that cover topics from the lecture materials.

Assignments—This course will have five graded weekly assignments for modules 1-5.

Discussions—There may be threaded discussions for each individual module. These discussions are moderated by your instructor and facilitators. Postings for each discussion should be completed by the assigned due dates. There are also general discussions boards, which are not graded, for you to use to discuss any issues with your classmates.

Final Examination—The final exam will be comprehensive and will cover material from the entire course. It will be an openbook proctored exam consisting of questions similar to the ones in the assignments.

The final grade for this course will be based on the following:

Assignments	30%
Graded Quizzes	25%
Weekly Discussions	10% (participation)
Final Exam	35%

Letter Grade

The final letter grade in the course will correspond approximately with the following numeric grade range:

A	94–100
A-	90–93
B+	86–89
В	81–85
B-	76–80
C+	71–75
С	66–70

C-	61–65
D	56–60
F	0–55

Course Policies

- 1. Attendance & Absences: Students are required to attend classes every week.
- 2. Assignment completion & late work:

a. All assignments have to be submitted by the due dates. Each 24 hours of delay will result in 10% penalty.

b. Graded Discussions need to be completed by the due date, which is one week after the beginning of the module. Each 24 hours of delay will result in 10% penalty.

c. Quizzes need to be completed by the due date, which is one week after the beginning of the module. Each 24 hours of delay will result in 10% penalty.

3. Academic Conduct Code: <u>http://www.bu.edu/met/for-students/met-policies-procedures-resources/academic-conduct-code/</u>

Please note that this syllabus and course structure is subject to change, in which case announcements will be communicated to students.

Discussion Grading Rubric

Please check the calendar to find out the due dates for each posting in a graded discussion period. They are moderated by your facilitator and are graded.

You may be allowed to continue to post after that time but it will not be monitored and those additional postings will not count toward your discussion grade. You're certainly welcome to continue a discussion past the grading period, but that additional posted material will not affect your discussion grade. The discussion grading rubric below is the guide we use to evaluate your discussion contributions.

You will receive a grade and feedback for each of the chapter threads. There are also general discussions boards, which are not graded, for you to use to discuss any topics with your classmates and facilitators.

Please refer to the discussion rubric and netiquette pages before you participate.

Criteria	65–69	70–79	80–89	90–94	95–100
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Participation	Very limited participation	Participation generally lacks frequency or relevance	Reasonably useful relevant participation during the discussion period	Frequently relevant and consistent participation throughout the discussion period	Continually relevant and consistent participation throughout the discussion period
Community	Mostly indifferent to discussion	Little effort to keep discussions going or provide help	Reasonable effort to respond thoughtfully, provide help, and/or keep discussions going	Often responds thoughtfully, in a way that frequently keeps discussions going and provides help	Continually responds thoughtfully in a way that consistently keeps discussions going and provides help
Content	No useful, on-topic, or interesting information, ideas or analysis	Hardly any useful, on- topic, or interesting information, ideas or analysis	Reasonably useful, on-topic, and interesting information, ideas and/or analysis	Frequently useful, on-topic, and interesting information, ideas and analysis	Exceptionally useful, on-topic, and interesting information, ideas and analysis
Reflection and Synthesis			No significant effort to clarify, summarize or synthesize topics raised in discussions	Contributes to group's effort to clarify, summarize or synthesize topics raised in discussions	Leads group's effort to clarify, summarize or synthesize topics raised in discussions

Assignment Grading Rubric

Please refer to the discussion rubric and netiquette pages before you participate.

Criteria	65–69	70–79	80–89	90–94	95–100
Thoroughness & Coverage	Hardly covers any of the major relevant issues	Covers some of the major relevant issues	Reasonable coverage of the major relevant areas	Thorough coverage of almost all of the major relevant issues	Exceptionally thorough coverage of all major relevant issues
1	İ		1		

			Syllabus		
Depth, Understanding & Insight	Lack of understanding of, or lack of insight into material	Some understanding of material	Good overall understanding of material	Very good overall understanding of material, with some real depth	Excellent, deep understanding of material and its inter- relationships
Relevance & Significance	Focus is off topic or on insubstantial or secondary issues	Only some of the content is meaningful and on topic	Most or all of the content is reasonably meaningful and on-topic		
Persuasiveness & Clarity	Disorganized or hard-to- understand presentation	Some parts of the presentation are disorganized or hard to understand	Generally organized and clear	Exceptionally clear, organized and persuasive presentation of ideas	
Creativity & Innovativeness	Little significant or reasonably backed creative or innovative points-of-view or ideas	Few creative and innovative ideas or points- of-view that are reasonable & are backed by some analysis		Very good creative, and innovative ideas or points- of-view that are perceptive & are backed by strong analysis	Outstanding, creative, and innovative ideas or points-of-view that are perceptive & are backed by very strong analysis
Utilization of Source Materials	No useful references, or weak references with incorrect details or applicability	Weak use of source material and/or some details or applicability is incorrect	Some good references applied usefully	References indicate strong research used well	References indicate exceptional research used persuasively

If you have thoughtful questions about your instructor's evaluation, please discuss them with him or her in an academic manner. This can be an excellent opportunity to learn. If it is necessary for me to re-grade an assignment, I independently grade the entire assignment—not parts—using the criteria above.

Quiz Instructions

Accessing the Quiz

You will have access to the quiz at the beginning of the week. However you should not access the quiz until you have completed all learning activities for the week and are prepared to meet the objectives for that week. Check the calendar for the open and close dates of the quiz period. Please access your Quizzes by clicking on the Assessments tab in the left hand navigation.

Quiz Details

- The number of questions varies from quiz to quiz. You can access the quiz details from the assessments menu.
- · The questions are multiple choice, True/False, and short essay.
- All questions are randomized.
- The points for each question are shown.
- The quiz questions will display one at a time on your screen.
- · You may skip over questions and revisit them in any order.
- You will have enough time to complete the quiz, so that you aren't rushed.
- You can take a quiz only once.

Saving Answers

- To answer a multiple choice question, select the appropriate choice from the list below the question.
- When you have completed your response, click "Save Answer" at the top of the question.
- As you proceed through the exam, you can go back and edit previous responses that you saved.
- A timer is displayed above the questions tracking the remaining time available.
- You will see question number buttons above questions. You will need to click on "Question Completion Status" to see the question numbers. You can use these buttons to navigate from question to question at any time.
- When you have completed all answers, go to the last question of the exam and click the "Save and submit" button.

If a technical issue of any kind arises during the quiz requiring you to go beyond the time limit, complete the quiz answering the remaining questions and then contact your instructor immediately.

Other Questions

If you have any questions about the quiz please feel free to contact your instructor.

Technical Support

Experiencing issues with BU websites or Blackboard?

It may be a system-wide problem. Check the BU Information Services & Technology (IS&T) <u>news</u> page for announcements.

Boston University technical support via email (<u>ithelp@bu.edu</u>), the <u>support form</u>, and phone (888-243-4596) is available from 8 AM to midnight Eastern time. For other times, you may still submit a support request via email, phone, or the support form, but your question won't receive a response until the following day. If you aren't calling, it is highly recommended that you submit your support request via the technical-support form as this provides the IS&T Help Center with the best information in order to resolve your issue as quickly as possible.

Examples of issues you might want to request support for include the following:

- · Problems viewing or listening to sound or video files
- · Problems accessing internal messages
- · Problems viewing or posting comments
- · Problems attaching or uploading files for assignments or discussions
- · Problems accessing or submitting an assessment

To ensure the fastest possible response, please fill out the online form using the link below:

Elive Service Team Support
Email <u>elivesvc@bu.edu</u>

Academic Conduct Policy

Please visit Metropolitan College's website for the full text of the department's Academic Conduct Code.

A Definition of Plagiarism

"The academic counterpart of the bank embezzler and of the manufacturer who mislabels products is the plagiarist: the student or scholar who leads readers to believe that what they are reading is the original work of the writer when it is not. If it could be assumed that the distinction between plagiarism and honest use of sources is perfectly clear in everyone's mind, there would be no need for the explanation that follows; merely the warning with which this definition concludes would be enough. But it is apparent that sometimes people of goodwill draw the suspicion of guilt upon themselves (and, indeed, are guilty) simply because they are not aware of the illegitimacy of certain kinds of "borrowing" and of the procedures for correct identification of materials other than those gained through independent research and reflection."

"The spectrum is a wide one. At one end there is a word-for-word copying of another's writing without enclosing the copied passage in quotation marks and identifying it in a footnote, both of which are necessary. (This includes, of course, the copying of all or any part of another student's paper.) It hardly seems possible that anyone of college age or more could do that without clear intent to deceive. At the other end there is the almost casual slipping in of a particularly apt term which one has come across in reading and which so aptly expresses one's opinion that one is tempted to make it personal property."

"Between these poles there are degrees and degrees, but they may be roughly placed in two groups. Close to outright and blatant deceit-but more the result, perhaps, of laziness than of bad intent-is the patching together of random jottings made in the course of reading, generally without careful identification of their source, and then woven into the text, so that the result is a mosaic of other people's ideas and words, the writer's sole contribution being the cement to hold the pieces together. Indicative of more effort and, for that reason, somewhat closer to honest, though still dishonest, is the paraphrase, and abbreviated (and often skillfully prepared) restatement of someone else's analysis or conclusion, without acknowledgment that another person's text has been the basis for the recapitulation."

The paragraphs above are from H. Martin and R. Ohmann, *The Logic and Rhetoric of Exposition, Revised Edition.* Copyright 1963, Holt, Rinehart and Winston.

Academic Conduct Code

I. Philosophy of Discipline

The objective of Boston University in enforcing academic rules is to promote a community atmosphere in which learning can best take place. Such an atmosphere can be maintained only so long as every student believes that his or her academic competence is being judged fairly and that he or she will not be put at a disadvantage because of someone else's dishonesty. Penalties should be carefully determined so as to be no more and no less than required to maintain the desired atmosphere. In defining violations of this code, the intent is to protect the integrity of the educational process.

II. Academic Misconduct

Academic misconduct is conduct by which a student misrepresents his or her academic accomplishments, or impedes other students' opportunities of being judged fairly for their academic work. Knowingly allowing others to represent your work as their own is as serious an offense as submitting another's work as your own.

III. Violations of this Code

Violations of this code comprise attempts to be dishonest or deceptive in the performance of academic work in or out of the classroom, alterations of academic records, alterations of official data on paper or electronic resumes, or unauthorized collaboration with another student or students. Violations include, but are not limited to:

- A. **Cheating on examination**. Any attempt by a student to alter his or her performance on an examination in violation of that examination's stated or commonly understood ground rules.
- B. **Plagiarism.** Representing the work of another as one's own. Plagiarism includes but is not limited to the following: copying the answers of another student on an examination, copying or restating the work or ideas of

another person or persons in any oral or written work (printed or electronic) without citing the appropriate source, and collaborating with someone else in an academic endeavor without acknowledging his or her contribution. Plagiarism can consist of acts of commission-appropriating the words or ideas of another-or omission failing to acknowledge/document/credit the source or creator of words or ideas (see below for a detailed definition of plagiarism). It also includes colluding with someone else in an academic endeavor without acknowledging his or her contribution, using audio or video footage that comes from another source (including work done by another student) without permission and acknowledgement of that source.

- C. **Misrepresentation or falsification of data** presented for surveys, experiments, reports, etc., which includes but is not limited to: citing authors that do not exist; citing interviews that never took place, or field work that was not completed.
- D. **Theft of an examination**. Stealing or otherwise discovering and/or making known to others the contents of an examination that has not yet been administered.
- E. **Unauthorized communication during examinations**. Any unauthorized communication may be considered prima facie evidence of cheating.
- F. Knowingly allowing another student to represent your work as his or her own. This includes providing a copy of your paper or laboratory report to another student without the explicit permission of the instructor(s).
- G. Forgery, alteration, or knowing misuse of graded examinations, quizzes, grade lists, or official records of documents, including but not limited to transcripts from any institution, letters of recommendation, degree certificates, examinations, quizzes, or other work after submission.
- H. Theft or destruction of examinations or papers after submission.
- I. Submitting the same work in more than one course without the consent of instructors.
- J. Altering or destroying another student's work or records, altering records of any kind, removing materials from libraries or offices without consent, or in any way interfering with the work of others so as to impede their academic performance.
- K. Violation of the rules governing teamwork. Unless the instructor of a course otherwise specifically provides instructions to the contrary, the following rules apply to teamwork: 1. No team member shall intentionally restrict or inhibit another team member's access to team meetings, team work-in-progress, or other team activities without the express authorization of the instructor. 2. All team members shall be held responsible for the content of all teamwork submitted for evaluation as if each team member had individually submitted the entire work product of their team as their own work.
- L. Failure to sit in a specifically assigned seat during examinations.
- M. Conduct in a professional field assignment that violates the policies and regulations of the host school or agency.
- N. Conduct in violation of public law occurring outside the University that directly affects the academic and professional status of the student, after civil authorities have imposed sanctions.
- O. Attempting improperly to influence the award of any credit, grade, or honor.
- P. Intentionally making false statements to the Academic Conduct Committee or intentionally presenting false information to the Committee.
- Q. Failure to comply with the sanctions imposed under the authority of this code.

Important Message on Final Exams

Dear Boston University Computer Science Online Student,

As part of our ongoing efforts to maintain the high academic standard of all Boston University programs, including our online MSCIS degree program, the Computer Science Department at Boston University's Metropolitan College requires that each of the online courses includes a proctored final examination.

By requiring proctored finals, we are ensuring the excellence and fairness of our program. The final exam is administered online, and the access will be available at the exam sites.

Specific information regarding final-exam scheduling will be provided approximately two weeks into the course. This early notification is being given so that you will have enough time to plan for where you will take the final exam.

I know that you recognize the value of your Boston University degree and that you will support the efforts of the University to maintain the highest standards in our online degree program.

Thank you very much for your support with this important issue.

Regards,

Professor Lou Chitkushev, Ph.D. Associate Dean for Academic Affairs Boston University Metropolitan College

Who's Who: Roles and Responsibilities

You will meet many BU people in this course and program. Some of these people you will meet online, and some you will communicate with by email and telephone. There are many people behind the scenes, too, including instructional designers, faculty who assist with course preparation, and video and animation specialists.

People in Your Online Course in Addition to Your Fellow Students

Your Facilitator. Our classes are divided into small groups, and each group has its own facilitator. We carefully select and train our facilitators for their expertise in the subject matter and their excellence in teaching. Your facilitator is responsible for stimulating discussions in pedagogically useful areas, for answering your questions, and for grading homework assignments, discussions, term projects, and any manually graded quiz or final-exam questions. If you ask your facilitator a question by email, you should get a response within 24 hours, and usually faster. If you need a question answered urgently, post your question to one of the urgent help topics, where everyone can see it and answer it.

Your Professor. The professor for your course has primary responsibility for the course. If you have any questions that your facilitator doesn't answer quickly and to your satisfaction, then send your professor an email in the course, with a cc to your facilitator so that your facilitator is aware of your question and your professor's response.

Your Senior Faculty and Student Support Administrator, Jennifer Sullivan. Jen is here to ensure you have a positive online experience. You will receive emails and announcements from Jen throughout the semester. Jen represents Boston

University's university services and works for the Office of Distance Education. She prepares students for milestones such as course launch, final exams, and course evaluations. She is a resource to both students and faculty. For example, Jen can direct your university questions and concerns to the appropriate party. She also handles general questions regarding Online Campus functionality for students, faculty, and facilitators, but she does not provide tech support. She is enrolled in all classes and can be contacted within the course through Online Campus email as it is running. You can also contact her by external email at jensul@bu.edu or call toll free at 1-888-524-2200.

People Not in Your Online Course

Although you will not normally encounter the following people in your online course, they are central to the program. You may receive emails or phone calls from them, and you should feel free to contact them.

Your Computer Science Department Online Program Coordinator, Peter Mirza. Peter administers the academic aspects of the program, including admissions and registration. You can ask him questions about the program, registration, course offerings, graduation, or any other program-related topic. He can be reached at <u>metcsol@bu.edu</u> or (617) 353-2566.

Your Computer Science Department Program Manager, Kim Richards. Kim is responsible for administering most aspects of the Computer Science Department. You can reach Kim at <u>kimrich@bu.edu</u> or (617) 353-2566.

Andrew Gorlin, Academic Advisor. Reviews requests for transfer credits and waivers. Advises students on which courses to take to meet their career goals .You can reach Andrew at <u>asgorlin@bu.edu</u>, or (617)-353-2566.

Professor Anatoly Temkin, Computer Science Department Chairman. You can reach Professor Temkin at <u>temkin@bu.edu</u> or at 617-353-2566.

Professor Lou T. Chitkushev, Associate Dean for Academic Affairs, Metropolitan College. Dr. Chitkushev is responsible for the academic programs of Metropolitan College. Contact Professor Chitkushev with any issues that you feel have not been addressed adequately. The customary issue-escalation sequence after your course facilitator and course faculty is Professor Temkin, and then Professor Chitkushev.

Professor Tanya Zlateva, Metropolitan College Dean Dr. Zlateva is responsible for the quality of all the academic programs at Boston University Metropolitan College.

Disability Services

In accordance with University policy, every effort will be made to accommodate unique and special needs of students with respect to speech, hearing, vision, or other disabilities. Any student who feels he or she may need an accommodation for a documented disability should contact the <u>Office of Disability Services</u> at (617) 353-3658 or at <u>access@bu.edu</u> for review and approval of accommodation requests.

Netiquette

The Office of Distance Education has produced a netiquette guide to help you understand the potential impact of your communication style.

Before posting to any discussion forum, sending email, or participating in any course or public area, please consider the following:



Ask Yourself...

- How would I say this in a face-to-face classroom or if writing for a newspaper, public blog, or wiki?
- How would I feel if I were the reader?
- How might my comment impact others?
- Am I being respectful?
- · Is this the appropriate area or forum to post what I have to say?

Writing

When you are writing, please follow these rules:

- Stay polite and positive in your communications. You can and should disagree and participate in discussions with vigor; however, when able, be constructive with your comments.
- Proofread your comments before you post them. Remember that your comments are permanent.
- **Pay attention to your tone.** Without the benefit of facial expressions and body language your intended tone or the meaning of the message can be misconstrued.
- Be thoughtful and remember that classmates' experience levels may vary. You may want to include background information that is not obvious to all readers.
- **Stay on message.** When adding to existing messages, try to maintain the theme of the comments previously posted. If you want to change the topic, simply start another thread rather than disrupt the current conversation.
- When appropriate, cite sources. When referencing the work or opinions of others, make sure to use correct citations.

Reading

When you are reading your peers' communication, consider the following:

- **Respect people's privacy.** Don't assume that information shared with you is public; your peers may not want personal information shared. Please check with them before sharing their information.
- Be forgiving of other students' and instructors' mistakes. There are many reasons for typos and misinterpretations. Be gracious and forgive other's mistakes or privately point them out politely.
- If a comment upsets or offends you, reread it and/or take some time before responding.

Important Note

Don't hesitate to let your instructor or your faculty and student support administrator know if you feel others are inappropriately commenting in any forum.

All Boston University students are required to follow academic and behavioral conduct codes. Failure to comply with these conduct codes may result in disciplinary action.

Registration Information and Important Dates

View the drop dates for your course.

Withdraw or drop your course.

- If you are dropping down to zero credits for a semester, please contact your college or academic department.
- Nonparticipation in your online course does not constitute a withdrawal from the class.
- If you are unable to drop yourself on student link please contact your college or academic department.

Technical Support

Experiencing issues with BU websites or Blackboard?

It may be a system-wide problem. Check the BU Information Services & Technology (IS&T) <u>news</u> page for announcements.

Boston University technical support is available via email (<u>ithelp@bu.edu</u>), the <u>support form</u>, and phone (888-243-4596). Please note that the IT Help Center has multiple locations. All locations can be reached through the previously mentioned methods. For IT Help Center hours of operation please visit their <u>contact page</u>. For other times, you may still submit a support request via email, phone, or the support form, but your question won't receive a response until the following day. If you aren't calling, it is highly recommended that you submit your support request via the technical-support form as this provides the IS&T Help Center with the best information in order to resolve your issue as quickly as possible.

Examples of issues you might want to request support for include the following:

- · Problems viewing or listening to sound or video files
- · Problems accessing internal messages
- Problems viewing or posting comments
- · Problems attaching or uploading files for assignments or discussions
- Problems accessing or submitting an assessment

To ensure the fastest possible response, please fill out the online form using the link below:

IT Help Center Support

888-243-4596 or 617-353-4357 or Web

Check your open tickets using <u>BU's ticketing system</u>.

Navigating Courses

For best results when navigating courses, it is recommended that you use the Mozilla Firefox browser.

The Table of Contents may contain folders. These folders open and close (+ and – signs) and may conceal some pages. To avoid missing content pages, you are advised to use the next- and previous-page buttons (and icons) in the top-right corner of the learning content.

Please also familiarize yourself with the navigation tools, as shown below; these allow you to show and hide both the Course Menu and the Table of Contents on the left. This will be helpful for freeing up screen space when moving through the weekly lecture materials.

Navigation tools for the Table of Contents are shown in the image below:

Table of	Contents
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Clicking on the space between the Course Menu and the Table of Contents allows you to show or hide the Course Menu on the left:

Home Page	Hide Course Menu Bio
Announcements	3. Resources

Web Resources/Browser Plug-Ins

To view certain media elements in this course, you will need to have several browser plug-in applications installed on your computer. See the Course Resources page in the syllabus of each individual course for other specific software requirements.

- · Check your computer's compatibility by reviewing Blackboard's System Requirements
- Check your browser settings with Blackboard's Connection Test
- Download most recent version of Adobe Flash Player
- Download most recent version of <u>Adobe Acrobat Reader</u>

How to Clear Your Browser Cache

The IT Help Center recommends that you periodically <u>clear your browser cache</u> to ensure that you are viewing the most current content, particularly after course or system updates.

This page is also found within the "How to..." section of the <u>online documentation</u>, which contains a list of some of the most common tasks in Blackboard Learn.

Boston University Metropolitan College