

Information concerning Insors Venues

To go to an Insors Venue, open a web browser and head for <http://insors.internet2.edu/venue/>. The preferred venues are on the main page, but you can use the ag2ig link to go to AG venues. You will need a password to enter either of these pages, which you should already have. If you need a password contact me (bradford@bu.edu) – I might have it already and if I don't I will get it for you.

Insors currently has two rooms set aside for CISM: "CISM (Boston University)" and "CISM (Berkely)" – the rooms are under the 'Educational' pulldown.

If you want to use the CISM venue server to hold a meeting, you need an AG node to go there first for things to work properly. Once an AG node has locked the venue address you should be able to enter the room.

In an e-mail from Insors tech support, we receive the following information related to Insors venue issues:

The first thing to check is whether all inSORS nodes involved are using the same UCS. Some of you may be on igmeeting.insors.net and others may be on insors.internet2.edu. This may be causing the problem.

Also, I believe that with the way we manage network traffic to and from the UCS, the switch to unicast should not produce a significant increase in bandwidth usage, except for the case in which several nodes are located on the same local network. If everyone is on their own separate local networks, using unicast would make for a more reliable connection at the same bandwidth requirements. As I understand it, this is one of the ways that inSORS differs from the AG solution.

At any rate, we should probably move all of the institutions you are dealing with to the insors.internet2.edu UCS, as its multicast network should (in theory) be more reliable. Check the UCS setting in IG Node Configuration. I may need to create usernames and passwords for any institutions that aren't already on that UCS; in that case I'll need to know their current usernames on igmeeting.insors.net so that I can duplicate them on the other server.