Insors Firewall Information

- from Insors tech support, Summer 2006

To connect to our server the following ports need to be open - In order to facilitate NAT traversal as well as enhance security, we utilize Real-Time Streaming Protocol to open ports dynamically. Most firewalls support this protocol directly and it simply needs to be made active. In addition, RTSP can be tightened by configuring it to only open session to the inSORS server at 64.157.28.200/C or 64.157.28.200-206. By default RTSP will only open session that are originated from the LAN. All calls are monitored for activity and the ports are closed upon completion of the call.

If RTSP is not available on the firewall - Port triggering can be used. Port triggering should be configured to use port 554 as the signal port. Some firewalls will then open the requested ports dynamically while others will open a range. The range should be UDP ports 10000 and higher. Again this should be limited to the inSORS server at 64.157.28.200/C or 64.157.28.200-206.

As a last resort the ports can be set to open but restricted to our server at 64.157.28.200/C or 64.157.28.200-206.