FOR MEDICAL EMERGENCIES HAVE THE FOLLOWING:
1. Name of caller, phone/fax no., relationship to patient
2. Patient’s name, age, sex
3. Description of patient’s condition
4. Name, location and phone number of hospital
5. Name and phone number of treating doctor; where and when treating doctor can be reached
6. Health insurance, workers’ compensation and auto insurance information (if involved in an auto accident)
7. Policy Plan No.
8. Name of Insured

FOR POLITICAL EMERGENCIES HAVE THE FOLLOWING:
1. Name of caller, phone/fax no., relationship to evacuee(s)
2. Evacuee(s) name, age, sex
3. Description of political emergency and reason for evacuation
4. Name, location and phone number where evacuee(s) can be reached
5. Policy Plan No.
6. Name of Insured

DESCRIPTION OF EXECUTIVE ASSISTANCE® SERVICES
Executive Assistance® Services provide covered employees and volunteers who travel or work outside their home country. Executive Assistance® Services include the following:

- Language assistance or translation services
- Legal referral
- Critical travel document replacement (passport, credit card)
- Emergency cash advance
- Embassy or consulate contact information
- Concierge services
- Pre-trip medical referral information
- Emergency political evacuation services are provided by iJET Intelligent Risk Services through Europ Assistance USA

HOW TO USE EXECUTIVE ASSISTANCE® LIVE SERVICES
When traveling or temporarily assigned outside your home country call Europ Assistance USA 24 hours a day worldwide.

IDD + (800) 0200-8888 toll free outside U.S. and Canada
IDD + (202) 659-7777 collect outside U.S. and Canada

HOW TO USE EXECUTIVE ASSISTANCE® E-SERVICES
Before and during your travel, to access the following e-services, go to www.aceExecutiveAssistance.com (see your administrator for log on details).
- Global security information and alerts powered by iJET Intelligent Risk Systems
- Global health information and safety tips powered by Europ Assistance USA
- Online pre-trip security and travel information
- Pre-trip medical referral information
- Embassy or consulate contact information
- Concierge services

ATTENTION: MEDICAL PERSONNEL OR POLICE
In medical or political unrest emergencies, 24 hour assistance will be provided to the individual named on this card. See Description of Services. Call toll free IDD+ (800) 0200-8888 or collect 1+ (202) 659-7777 when outside U.S. and Canada; toll free +1 (800) 766-8206 within U.S. and Canada. Language assistance provided.

ATTENTION: MEDICAL PERSONNEL OR POLICE
En caso de emergencia médica o disturbio político, se proporcionará asistencia médica las 24 horas del día a la persona cuyo nombre aparece en esta tarjeta. Vea la descripción de servicios. Llame al número gratuito IDD+ (800) 0200-8888 o por cobrar al 1+ (202) 659-7777 o está fuera de los EE.UU. o Canadá; 01+ (800) 766-8206 dentro de los EE.UU. y Canadá. Asistencia disponible en varios idiomas.

ATTENTION: MEDICAL PERSONNEL OR POLICE