

Preventive Medicine: Ten questions for your consideration
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1. What might you do to help create a respectful work environment?
2. What might you do to remain receptive to input and feedback?
3. How well do you really listen?
4. How well do you handle difficult conversations?
5. What options do you have for addressing conflict early on? How do you know when it's time to intervene?
6. What options do you have when you observe problematic behavior?
7. What might make you reluctant to intervene?
8. How well do you stay in problem-solving mode (versus blaming-mode)?
9. What do you do when you are faced with a "he said/she said" situation?
10. How well do you manage your own emotions?

