

**Boston University** College of Arts & Sciences  
Information Technology



685 Commonwealth Avenue  
Boston, Massachusetts 02215  
T 617-353-5930  
[cashelp.bu.edu/](http://cashelp.bu.edu/)

July, 2013

Greetings,

Congratulations on your acceptance to the Graduate School of Arts and Sciences here at Boston University.

I would like to introduce you to the CAS Information Technology Office. We are the technical support group for the College and Graduate School of Arts and Sciences. Our office is located at 685 Commonwealth Avenue, room 331; our web address is <http://cashelp.bu.edu>

Please visit our website and take advantage of the services we offer to GRS students, such as providing card access to several CAS/GRS computer labs, and storage space on a high availability file server. Additionally, Teaching Fellows and those in active research labs may benefit from the technical support CAS IT provides to CAS/GRS-owned equipment.

Links for computing services on campus, as well as information on where to obtain support for your personal computer can be found at <http://www.bu.edu/tech>.

My very best wishes to you on a successful academic career at Boston University.

Sincerely,

A handwritten signature in black ink that reads "B. Anderson". The signature is fluid and cursive, with the first name "B." and the last name "Anderson" clearly legible.

Brian Anderson

*Director, College of Arts and Sciences Information Technology*