

Prepare for the Aging Boom



IGSW Workforce Solutions

**BOSTON
UNIVERSITY**

Institute for Geriatric Social Work
Boston University School of Social Work



***From the best research, practice, and teaching,
with the latest learning technology...TO YOU!***

Strengthening our workforce is essential if we are to meet the challenges of a rapidly aging society. The Institute for Geriatric Social Work at Boston University offers individuals and organizations the knowledge and skills urgently needed to provide effective services now – and in the future. IGSW online learning programs will allow you to adapt quickly to the needs of a changing population, and build the skills and competencies you need.

Benefits of IGSW Online Training:

- High quality, convenient, cost-effective
- Customized solutions
- Standardized training throughout your organization
- Demonstrable skill gains
- Resources and support for implementation
- Evaluation of training effectiveness
- Certificates and CEUs

The Institute for Geriatric Social Work is dedicated to strengthening the workforce for a rapidly aging society through educational innovation.



Prepare your staff to meet the challenges of an aging society

*“We can’t postpone having a competent workforce while we wait for budgets to improve. Otherwise it will spiral out of control and no one will want to spend money on a workforce that has not received adequate training.”
—Stuart O., Executive Director, Family Agency*



Training That Works

IGSW online courses and certificate programs are developed by leading experts in the field of aging and disability to address the core competencies needed for effective practice. Combining the knowledge and experience of these leaders, the resources of Boston University, and the latest in online learning technology, IGSW delivers a high-quality training experience.

- A Guide to the Aging Network
- Aging in Place
- Alzheimer's Disease and Other Dementias
- Assessment with Older Adults and Persons with Disabilities *Coming soon!*
- Basic Issues in Aging
- Care Management with Older Adults *Coming soon!*
- Care Transitions *Coming soon!*
- Compulsive Hoarding in Older Adults
- Core Issues in Aging and Disability *Coming soon!*
- Driving Transitions with Older Adults
- Ethics in Practice with Older Adults
- Elder Abuse, Neglect, and Exploitation
- Geriatric Assessment
- Legal Issues in Aging
- Mental Health and Aging Issues
- Older Adults and End-of-Life Issues
- Substance Abuse Among Older Adults
- Suicide Prevention Among Older Adults
- Supervision for Effective Practice with Older Adults *Coming soon!*
- Team Approach: Working Across Disciplines



Certificate Programs

IGSW offers Certificate programs in important and emerging practice areas for individuals and organizations. Participants take a coordinated program of courses in a particular subject area to enhance practice competencies, and receive a Certificate from Boston University upon completion.

- **Foundation in Aging Certificate:** Gain the knowledge and skills essential for effective practice in the growing field of aging services. This Certificate is indispensable for those entering the field as well as those with experience who are looking to further develop their general knowledge and skills.
- **Mental Health in Aging Certificate:** This Certificate will enrich participants' understanding of the major mental health conditions and substance abuse concerns facing older adults. Topics include the identification and treatment of common conditions found in older adults, including dementia, depression, suicide prevention, and substance use and abuse.
- **Residential Housing and Community Living Certificate:** This Certificate explores the supports needed for and barriers to aging in place, legal issues involved in community living, and supportive housing options and programs.
- **Care Management Certificate:** This Certificate addresses the core knowledge, skills, and values needed for effective care management and care coordination of older adults and people with disabilities. *Coming soon!*

Update your skills with the latest in research and practice - from IGSW Online Learning!

Improving the quality of the workforce that provides essential services to older adults



"Very thorough, a lot of useful information, organized very nicely, easy to read. I liked the use of the case studies, it brought examples to life."

—Gillian Q., Care Manager in Massachusetts

Working with You to Ensure Success

For Individuals

IGSW offers individual practitioners a full range of customer support, just as we offer our organization learning partners. All participants can receive real-time assistance with registration and technical questions, and can participate in online discussion forums and other interactive features of our online courses. Certificate programs and CEU credits are also available for individual participants. Find out more at www.bu.edu/igsw.

For Organizations

IGSW works with your organization to manage the details of staff training, from participation to technical support. IGSW is the perfect partner to help you develop a standardized, cost-effective training program to build the competencies of your workforce and to keep up with the latest developments in policy and practice.

- **Assessing Your Workforce:** IGSW begins by helping you to identify the training needs of your workforce, and by assessing the knowledge, skills, and values that are important to meeting the needs of those you serve.
- **Program Design:** Choose from one of our standard Certificate programs, select your own mix of online courses, or let us develop training using your own materials.
- **Successful Implementation:** IGSW provides a full range of supports to make implementation easy and successful. We provide an Implementation Manual designed just for your organization and other resources from the IGSW Workforce Toolkit to assist with orientation, registration program planning and rollout.
- **Program Management and Evaluation:** IGSW manages the learning experience of all participants. We provide monthly progress reports and, at the end of the training program, a detailed report highlighting skill gains, completion rates, and course evaluations. Other customized evaluations of training effectiveness are available.
- **Blended Training:** Many organizations choose to combine IGSW online courses with face-to-face training. This “blended” training model reinforces content and allows a facilitator to focus on the improvement of practice skills.

Learning Enrichment Tools to Maximize Skill Gains

Workforce Toolkit

IGSW has developed a number of tools and resources that will complement your online learning program and help you to maximize the benefits of your online training. The IGSW Workforce Toolkit includes the following:

- **Implementation Manual:** The Implementation Manual provides detailed guidelines on how to successfully implement an IGSW online program. Each Manual is customized to include the specific IGSW online program adopted by an organization.
- **Supervisor’s Guide:** Supervisors play a critical role by helping course participants transfer into practice the knowledge and skills gained from our online courses. IGSW Supervisor’s Guides contain training tips and exercises and are designed especially for supervisors or other trainers who plan to conduct a group supervision or training session based on a particular IGSW online course.
- **Facilitator Tips Manual:** The IGSW Facilitator Tips Manual summarizes best-practice guidelines for effective facilitation and training.
- **Wimba Live Classroom:** IGSW provides our organization learning partners with a virtual classroom environment that allows facilitators and learners to engage as if they were meeting face-to-face. Run a meeting; lead a discussion; share a desktop; underline and highlight; show a Powerpoint presentation; respond to questions via audio or online; poll participants; or show a video clip – IGSW uses Wimba Live Classroom to do all of these and more.

IGSW Online Learning + Learning Enrichment Tools = Maximum Skill Gains



A convenient, accessible, low-cost alternative to traditional training



“I was surprised at how much I took away from the IGSW courses. I have been working in the aging field for over 25 years, and didn’t expect to learn as much as I did. The courses helped me to build on my current knowledge with information that will undoubtedly be useful in my work at the agency...”

—Agency staff member



**Learn What You Need to Know About Aging
Develop Crucial Skills with
IGSW Online Learning**

The Institute for Geriatric Social Work at Boston University provides those on the frontlines of service and care with the skills they urgently require now – and in the future. Prepare for the challenges of a rapidly aging society with IGSW state-of-the-art online learning, the best way to meet your individual or organizational training needs.

Visit our website or contact us today to find out how IGSW can help you become part of a future-ready workforce.

“I must say again how appreciative I am of all the resources you have compiled. They are invaluable to me. I am also so grateful for this online course since I can pick up my computer and study whenever and wherever. Thank you.”

—Eva B., Mental Health worker



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